

# **Magnum Cv and Magnum IT Valves**

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***Installation and Service Manual***

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# 1.0 Installation Profile Summary

Installation Date: \_\_\_\_\_

Installation Location: \_\_\_\_\_

Installer(s): \_\_\_\_\_

Phone Number: \_\_\_\_\_

Valve Number: \_\_\_\_\_

Application Type: (Softener) (Filter) (Dealkalizer)

## Water Source:

(Public Well) (Private Well)

(Surface Supply)

(Other)

## Water Test Results:

Hardness: \_\_\_\_\_ Iron: \_\_\_\_\_

Other: \_\_\_\_\_

## Misc:

Capacity: \_\_\_\_\_ Flow Rates: \_\_\_\_\_ min. \_\_\_\_\_ max.

Tank Size: Diameter \_\_\_\_\_ Height: \_\_\_\_\_

Resin or Media Volume: \_\_\_\_\_

Resin or Media Type: \_\_\_\_\_

Brine Tank Volume: \_\_\_\_\_

Salt Setting per Regeneration: \_\_\_\_\_

## Control Valve Configuration:

Valve Type: \_\_\_\_\_

(Hard Water Bypass) (No Hard Water Bypass)

Refill Control: \_\_\_\_\_ gpm

Injector Control: \_\_\_\_\_ gpm

Backwash Control: \_\_\_\_\_ gpm

## Manual Control:

(Softener) (Filter)

## Mechanical Timeclock:

(7 day) (12 day)

Salt Setting: \_\_\_\_\_

## Regeneration Frequency:

S M T W T F S

1 2 3 4 5 6 7 8 9 10 11 12

\_\_\_\_\_

\_\_\_\_\_

## Impulse

(480) (Other) \_\_\_\_\_

Salt Setting: \_\_\_\_\_

## Electronic Demand Settings

P1 Time of Day \_\_\_\_\_

P2 Time of Day Regen \_\_\_\_\_

P3 Hardness of Water \_\_\_\_\_

P4 Salt Amount \_\_\_\_\_

P5 Capacity of Unit \_\_\_\_\_

P6 Refill Control Value \_\_\_\_\_

P7 Brine Draw Value \_\_\_\_\_

P9 Backwash Time \_\_\_\_\_

P10 Slow Rinse Time \_\_\_\_\_

P11 Fast Rinse Time \_\_\_\_\_

P12 Units of Measure \_\_\_\_\_

P13 Clock Mode \_\_\_\_\_

P14 Calendar Override \_\_\_\_\_

P15 Reserve Type \_\_\_\_\_

P16 Fixed Reserve Cap. or Initial Ave. Value \_\_\_\_\_

P17 Operation Type \_\_\_\_\_

P18 Salt Change Lock Out \_\_\_\_\_

P19 Flow Sensor Size \_\_\_\_\_

P20 K-Factor or Pulse Equivalent \_\_\_\_\_

P21 Remote Regeneration Switch Delay \_\_\_\_\_

P22 Factory Use Only \_\_\_\_\_

## Twin Parallel

## Triple Parallel

Regeneration Type (P15): \_\_\_\_\_

3 = Fixed Reserve with Immediate Regeneration

Fixed Reserve (P16): \_\_\_\_\_ % (0% only)

## Twin Alternating

Regeneration Type (P15): \_\_\_\_\_

0 = Immediate Regen  
1 = Delayed Regen

Fixed Reserve (P16): \_\_\_\_\_ %

## 2.0 Introduction to the Magnum Cv and Magnum IT Series

The Magnum Cv™ and Magnum IT™ Series valves offer a high degree of installation simplicity and flexibility.

Figure 2.1 provides an overview of the major components and connections of the 2-inch (5.08-cm) Magnum IT valve.

The Magnum valve is available in either a 1-1/2-inch (3.81-cm) (Magnum Cv™) or a 2-inch (5.08-cm) (Magnum IT™) configuration. Throughout this manual, the 2-inch (5.08-cm) Magnum Cv is shown in illustrations where the model type is irrelevant to what is being demonstrated.

### Magnum IT™ Series Valve

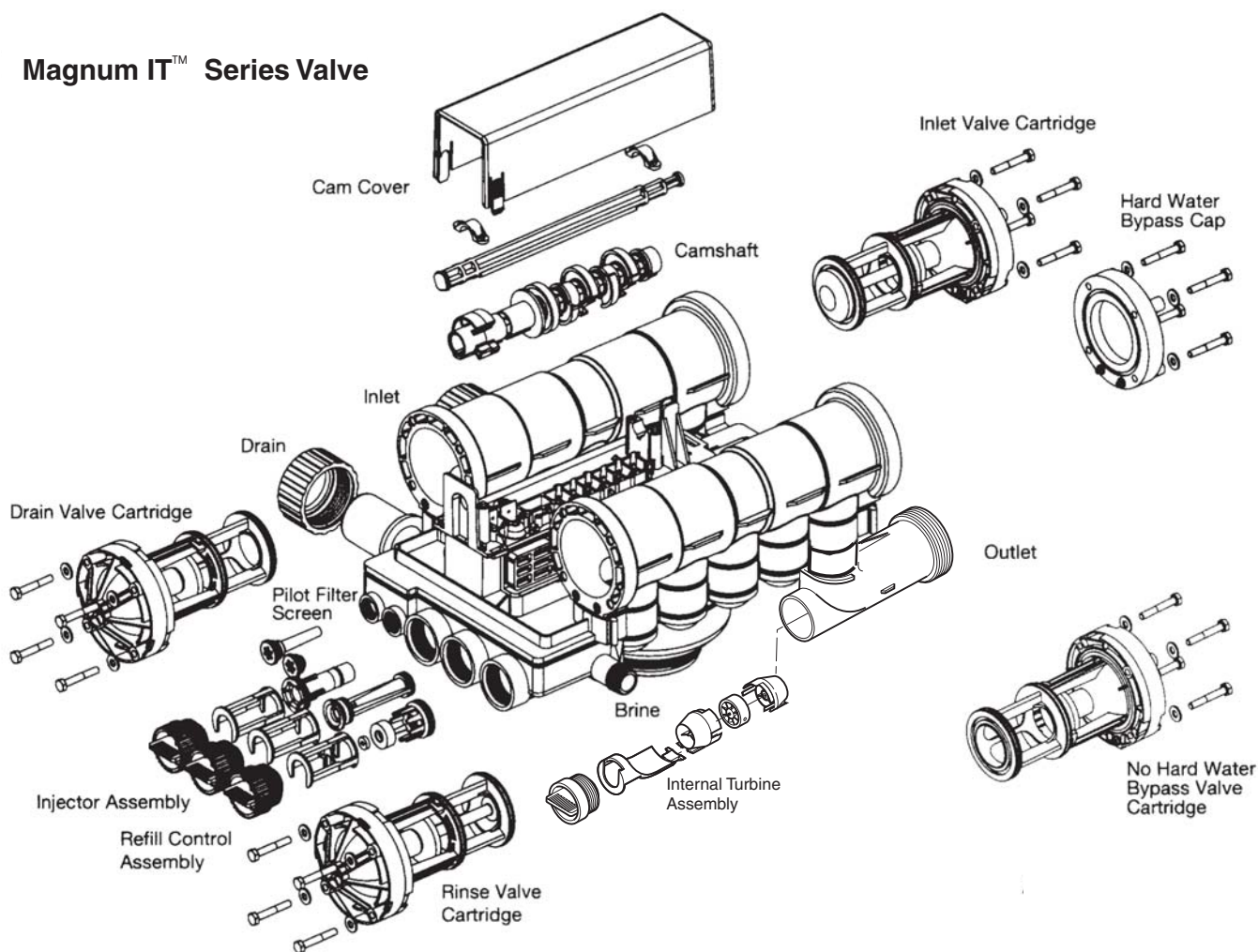


Figure 2.1

## 2.1 Assembling the Control to the Magnum Valve

The control and the Magnum valve work together as an integral system to ensure synchronization. Follow the steps outlined below to install the control on the Magnum valve.

### Remove Cam Cover

Remove the cam cover by pressing in on the cover release tabs (Figure 2.2). Note the cover locking tab and the slot in the top plate. When you reassemble the cover, the locking tab is placed in the slot first and the cover lowered into position.

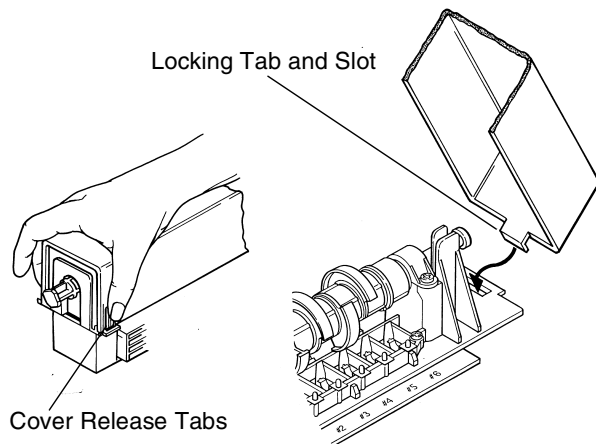


Figure 2.2

### Align Camshaft

The camshaft is keyed and should only be engaged or disengaged when in the position illustrated (Figure 2.3). If the camshaft is not in the proper position, rotate the cam assembly counterclockwise until the camshaft arrow aligns with pillow block arrow.

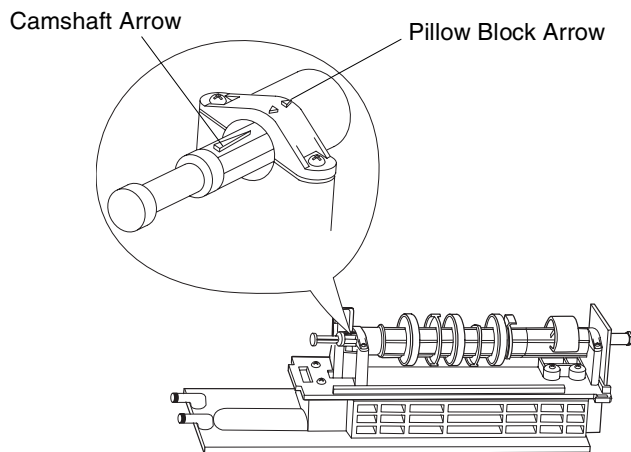


Figure 2.3

### Slide Camshaft

Slide the camshaft toward the back of the valve by pressing on the release tab and pulling on the back end of the camshaft (Figure 2.4). The front end of the camshaft will be flush with the mounting plate.

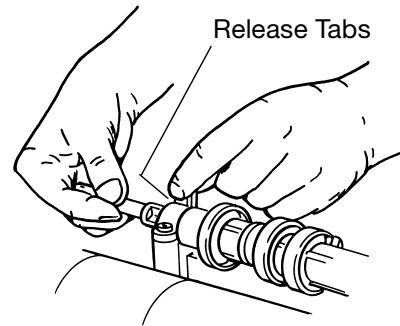


Figure 2.4

### Mount Control

Mount the control onto the valve by sliding the mounting tabs over the mounting plate. Note that all models of Magnum controls mount to the valve in the same manner (Figure 2.5).

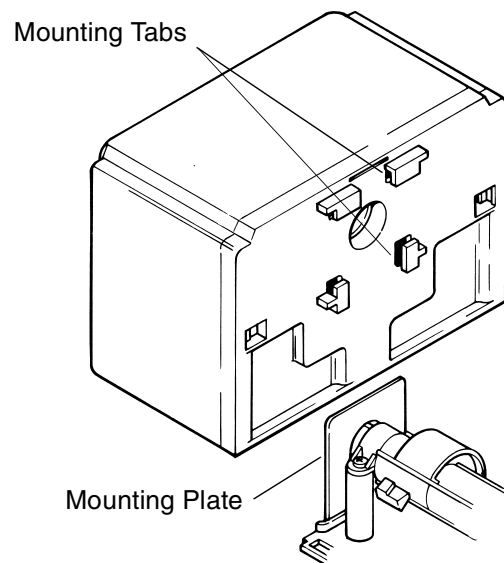


Figure 2.5

### Engage Assembly

Engage the control by pressing on the release tab and pushing the camshaft into the control (Figure 2.6). Do not force the camshaft. If the camshaft does not slide freely into the control, check the alignment of the camshaft to ensure it is in the proper position (Figure 2.3). The control indicator must be in the **REGENERATION COMPLETE** position for the 942, 942Man, 952, and 962 when engaging the camshaft into the control. The control indicator must be in the **BACKWASH COMPLETE** position for the 942F, 942FMan, 952F, and 962F when engaging the camshaft into the control. The control indicator must be in the

midpoint of the **SERVICE** position for the 962M and 962S when engaging the camshaft into the control.

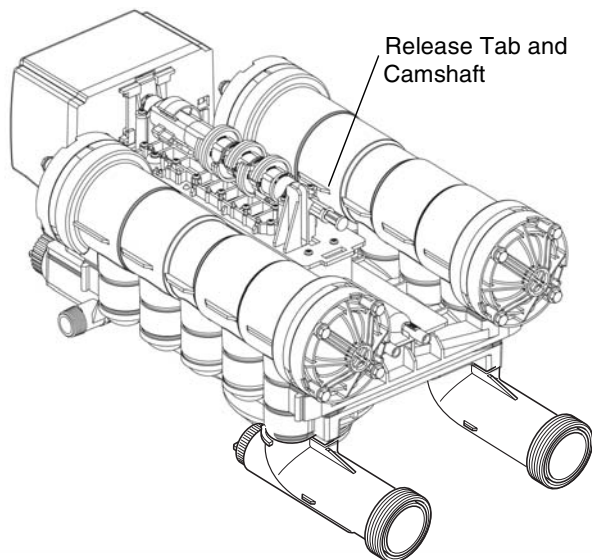


Figure 2.6

#### Important:

When 942, 942Man, 952, or 962 controls are installed, control dials must be in the REGENERATION COMPLETE position.

When 942F, 942FMan, or 952F controls are installed, control dials must be in the BACKWASH COMPLETE position.

When 962M or 962S controls are installed, control dials must be in the SERVICE position.

To disassemble the control from the valve, reverse the assembling procedure.

#### Inlet, Outlet and Drain Connections

The inlet, outlet, and drain connections are designed to accept a Pentair Water supplied CPVC or brass adapter (Figure 2.7). The adapters provide a convenient union for the three connection ports on the valve. In addition, they incorporate a positive O-ring face seal for ease of installation and leak free operation. **DO NOT OVERTIGHTEN THE ADAPTERS.** As a general guideline, hand tightening the nut onto the valve will be adequate. If additional tightening is required, never exceed a quarter turn beyond the hand tight position.

The outlet of the 2-inch Magnum IT has an integrated turbine. The turbine measures the flow of water through the outlet. This information is used by the control to determine the best time to recycle.

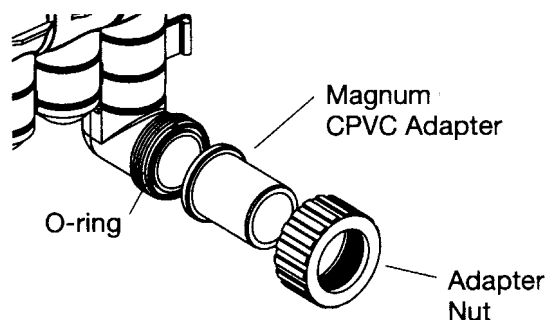


Figure 2.7

#### No Hardwater Bypass Feature

The Magnum control valve may be configured for “Hard Water Bypass” or “No Hard Water Bypass”. With Hard Water Bypass, unsoftened or unfiltered water is allowed to bypass the Magnum control valve during regeneration or backwash. With No Hard Water Bypass, a valve cartridge ensures that no unsoftened or unfiltered water bypasses the valve during regeneration or backwash.

It is easy to observe which option is installed in the valve. Note that the Hard Water Bypass End Cap has much longer standoffs than the No Hard Water Bypass cartridge. The No Hard Water Bypass assembly will look identical to the other three valve cartridges on the valve and will have a label identifying the cartridge assembly (Figure 2.8).

*No Hard Water Bypass  
No Unfiltered Water Bypass*

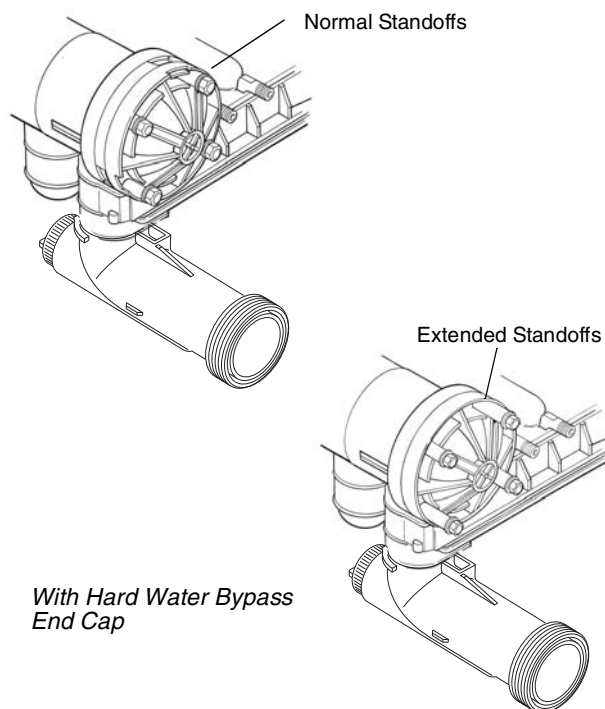


Figure 2.8



## Hydraulic Output Signal

An optional hydraulic output signal is available on the valve. An optional cam lobe on pilot valve #6 is used on the camshaft assembly to initiate the hydraulic output signal during regeneration or backwash (Figure 2.9). The hydraulic line pressure signal will be available through the 1/4-inch connection on the back of the valve marked "AUX". (Remove the tube cap installed for shipping.)

Optional cam lobes available are:

- P/N 1000554 Provides a hydraulic signal from the beginning of BACKWASH through the start of REFILL.
- P/N 1000553 Provides a hydraulic signal from the beginning of BACKWASH through the end of REFILL.
- P/N 1001622 **Used on Twin Alternating Systems Only.** Provides a hydraulic signal from the beginning of BACKWASH through and during STANDBY.
- P/N 1041064 Breakaway cam. Can be programmed to send a hydraulic signal at any time during the REGENERATION or BACKWASH cycle. Note: The camshaft must be turning for the signal to change states, i.e. switch from OFF to ON, or from ON to OFF.

For hydraulic output signal install one of following cam lobes:

1000553  
1000554  
1001622  
1041064

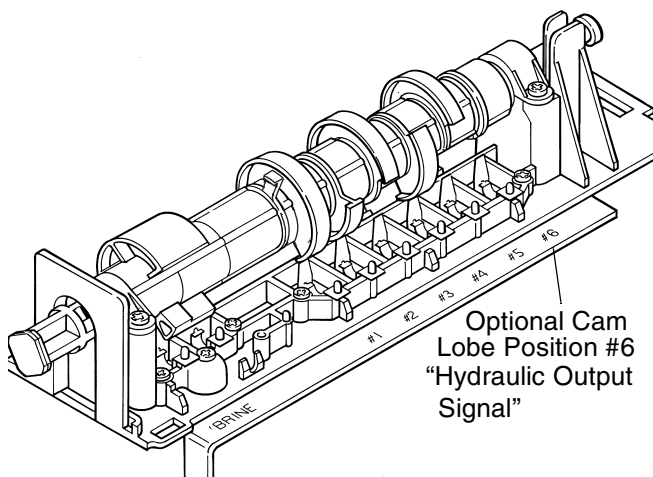


Figure 2.9

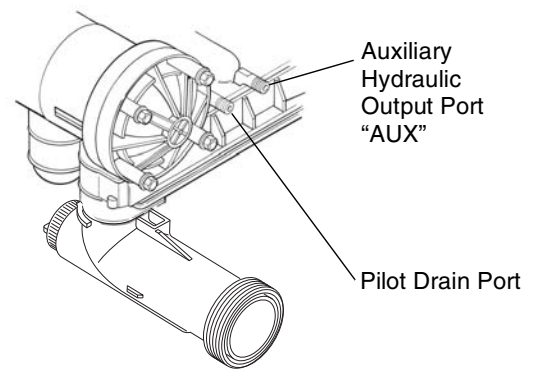


Figure 2.10

## Magnum Tank Adapter

The tank adapter on the control valve is designed to be compatible with a 4 inch-8UN (8 threads per inch) tank opening. In addition, the adapter is designed to accept a full 1-1/2-inch (3.81-cm) riser pipe with outside diameter of 1.90 to 1.91 inches (48.26 to 48.51 mm) (Figure 2.11). The riser pipe is sealed by an O-ring on the inside of the tank adapter, Figure 2.11. It is recommended that the riser pipe extend beyond the top of the tank by 1/4 inch  $\pm$  3/8 inch (6 mm  $\pm$  9 mm).

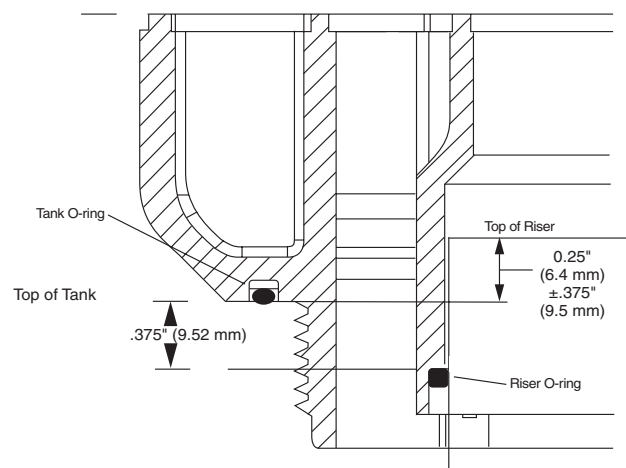


Figure 2.11

## Optional Switch Assembly

On single, twin parallel, and triple parallel tank configurations, a single optional feedback switch kit is available to provide an electrical signal during the entire regeneration or backwash cycle (Figure 2.12). The switch may be wired in the "Normally Open" or "Normally Closed" position and is rated for 0.1 amp at 125 volts AC. An optional 5.0 amp switch at 1/10 HP 125/250 volts AC is available upon request.

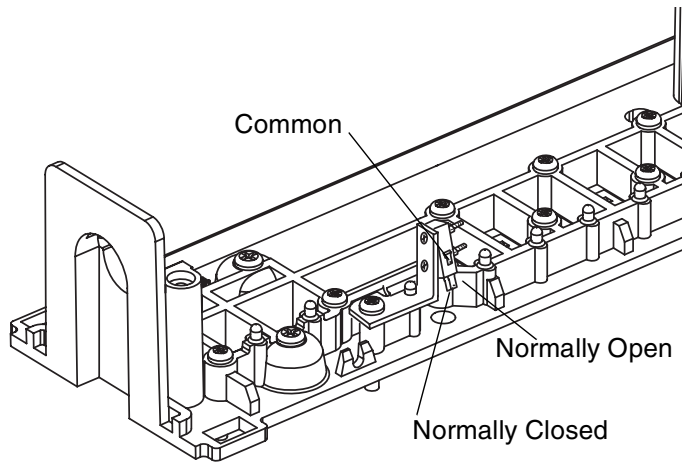


Figure 2.12

On **ALL** Magnum tank configurations, optional multi-switch kits are available to provide additional electrical or switch closure signals during the regeneration or backwash cycles. Coupled with the optional breakaway cams, signals can be sent to external system equipment at virtually any time while the control/camshaft motor is running. Consult the instruction sheet covering the multi-switch option for additional application and programming information. The instruction sheet is sent with the switch kit.

## 2.2 Magnum General Specifications

### Operating and Environmental

|                                         |                                                |
|-----------------------------------------|------------------------------------------------|
| Operating Pressure .....                | 25 to 125 psig (172 to 862 kPa)                |
|                                         | 100 psig (688kPa) maximum in Canada            |
| Operating Water Temperature Range ..... | 34 to 100°F (1 to 36°C)                        |
| Ambient Temperature Range .....         | 34 to 120°F (1 to 50°C)                        |
| Cap Bolt Torque.....                    | 35-40 inch lbs. (3.95 to 4.51 N <sub>m</sub> ) |

### Connections

|                                               |                       |
|-----------------------------------------------|-----------------------|
| Inlet and Outlet .....                        | 1-1/2 inch-Magnum Cv  |
|                                               | 2-inch-Magnum IT      |
| Tank .....                                    | 4-inch-8UN            |
| Brine .....                                   | 3/4-inch NPT          |
| Pilot Drain and Auxiliary Hydraulic Out ..... | 1/4-inch tube fitting |
| Riser Pipe Fitting .....                      | 1-1/2-inch (3.81-cm)  |
| Drain .....                                   | 1-1/2-inch (3.81-cm)  |

### Physical

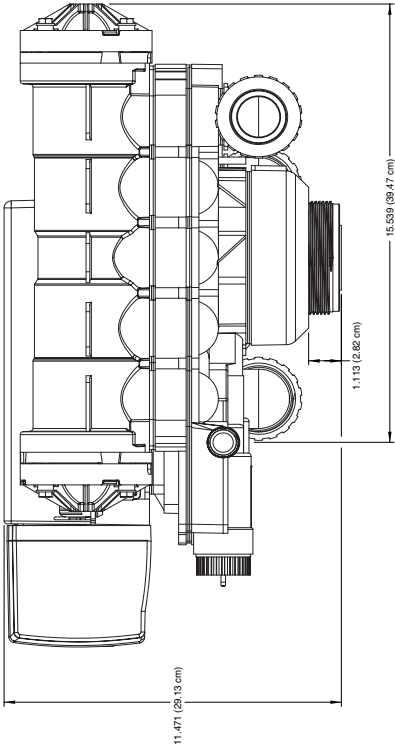
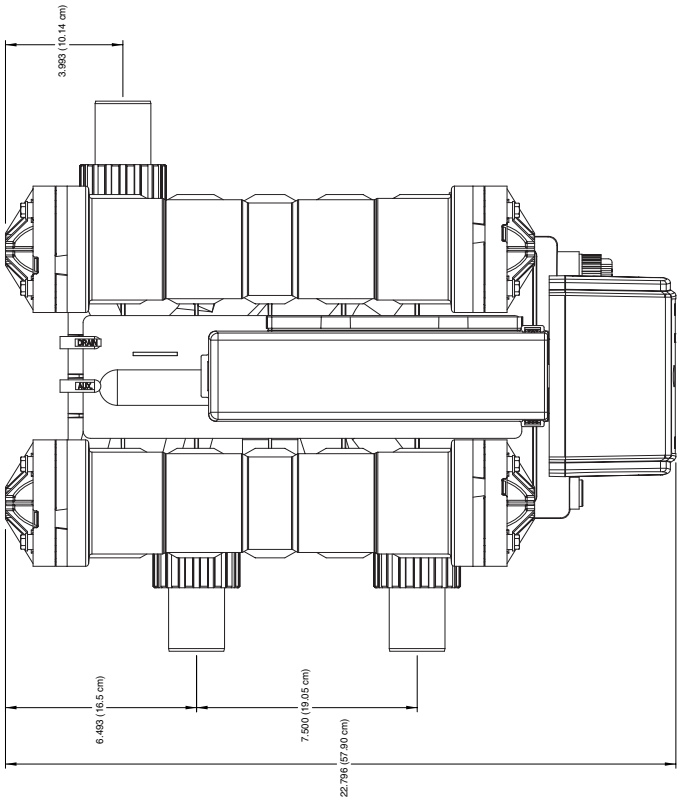
|                                              |                                    |
|----------------------------------------------|------------------------------------|
| Dimensions.....                              | Refer to drawings on pages 8 and 9 |
| Approximate Weight (Valve and Control) ..... | 23.3 lbs. (10.6 kg.)               |

### Electrical\*

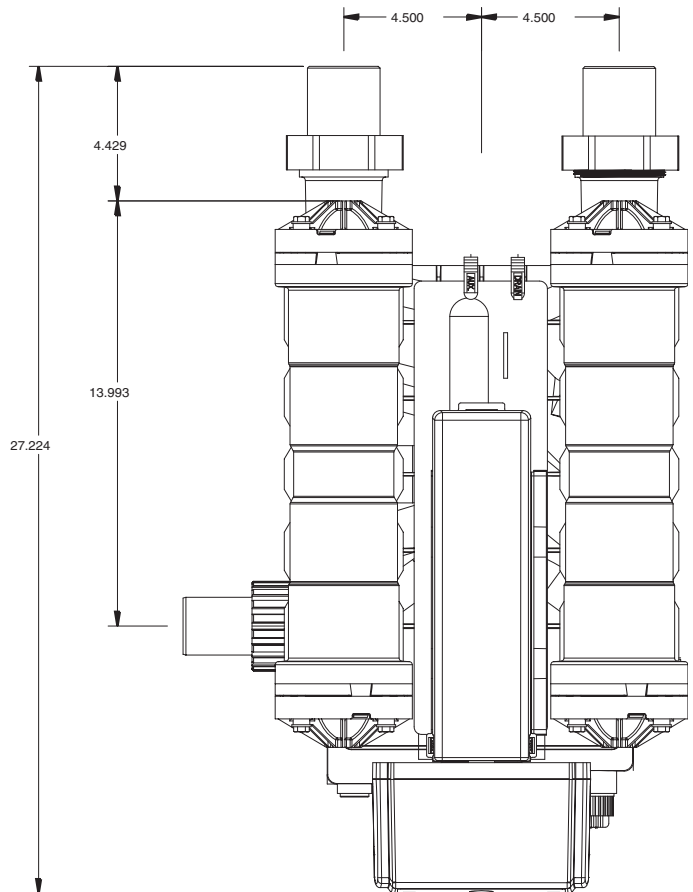
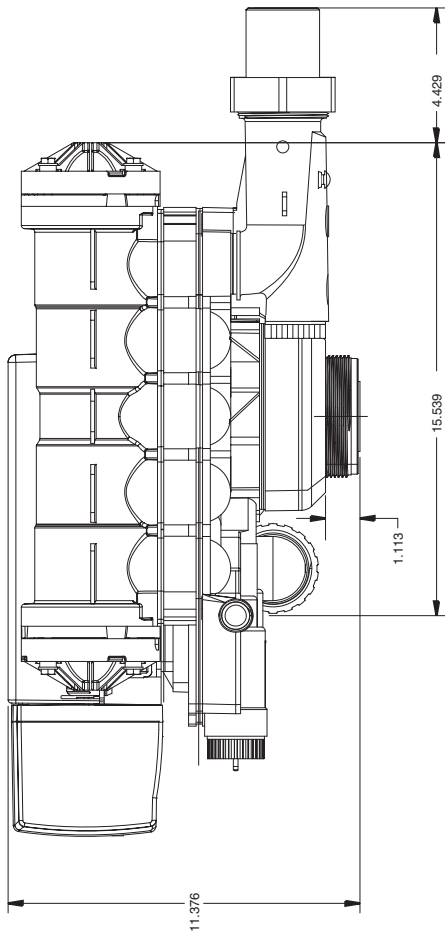
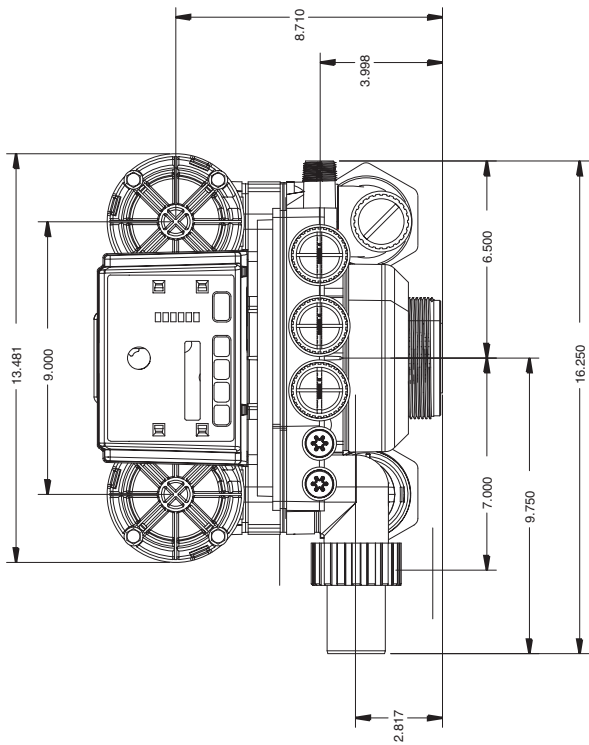
|                                    |                                        |
|------------------------------------|----------------------------------------|
| Voltage - 962 Series Control ..... | 12 VAC wall mount transformer only     |
| Voltage - 942 Series Control ..... | 120 VAC, 12 VAC wall mount transformer |
| Voltage - 952 Series Control ..... | 24 VAC, 120 VAC                        |
| Power Draw.....                    | 4.5 volt-amps                          |

\*See section on Electronic Controls for alternative electrical configurations.

# 2.3 Magnum Cv Dimensional Specifications 1 1/2-inch Inlet, Outlet and Drain



**Magnum IT Dimensional Specifications**  
**2-Inch Inlet and Outlet, 1 1/2-Inch Drain**



## 3.0 General Installation Information

Please review the following items thoroughly to ensure an efficient and safe installation of the water treatment system. Page 12 shows typical installation line drawings for the Magnum valves.

**Operating Conditions - A minimum dynamic operating water pressure of 25 psig (172 kPa) is required for the Magnum control valve to operate properly.** Water pressure is not to exceed 125 psig (862 kPa). In Canada, water pressure is not to exceed 100 psig (688 kPa). Water temperature is not to exceed 100°F (36°C). Do not subject the valve to freezing conditions.

**Space Requirements** - Allow adequate space for the water treatment system and associated piping. The **General Specifications** section (pages 7-9) provides the overall dimensions of the control valve as well as the dimensional reference information for each of the connection ports. A minimum of 4 1/2 inches (11.5 cm) front and rear clearance is required for cartridge assembly and removal.

**Plumbing** - Always follow good plumbing practices and conform to local codes. Check existing pipes for lime and/or iron buildup. Replace piping if heavy buildup exists and initiate the proper treatment to prevent additional occurrences. Locate the equipment close to a drain that is capable of handling the maximum drain flow rate during backwash.

**Flexible Connectors** - Some tanks expand and contract over the acceptable range of operating water pressures of the Magnum control valve. The use of flexible connectors is recommended on polywound or fiberglass tank installations of 24-inch (60.96-cm) diameter and larger. Follow the tank manufacturer's instructions for more information.

**Inlet and Outlet Piping** - Inlet and outlet plumbing should be adequately supported to avoid excessive loads on the valve. Install a manual bypass system to provide for occasions when the water conditioner must be bypassed for servicing.

**Drain Line Piping** - To prevent mineral loss during backwash, and to ensure proper operation of the Magnum Cv Series control valve, **A DRAIN LINE FLOW CONTROL** must be plumbed into the drain line prior to placing the valve in the service mode. Flow controls from 5 to 40 gpm (18.92 to 151.4 Lpm) are available from Pentair Water and can be easily installed in the drain line (Figure 3.1). Flow controls greater than 40 gpm (151.4 Lpm) must be plumbed externally. Selection of the proper drain line flow control will depend on the tank size and media used for the installation. See Table 10.3.

The following general drain line piping guidelines should be observed:

- 1 inch (2.54 cm) or larger piping
- Should not exceed 20 feet (6.1 m)
- Should not be elevated higher than the control valve
- No shut-off valves should be installed in drain line
- Minimal number of elbows and fittings should be installed in drain line
- Piping must be self-supporting
- Install air gap to provide a siphon break
- Flow control should be installed as close to the Magnum Cv Series control valve as possible if an external flow control is used.

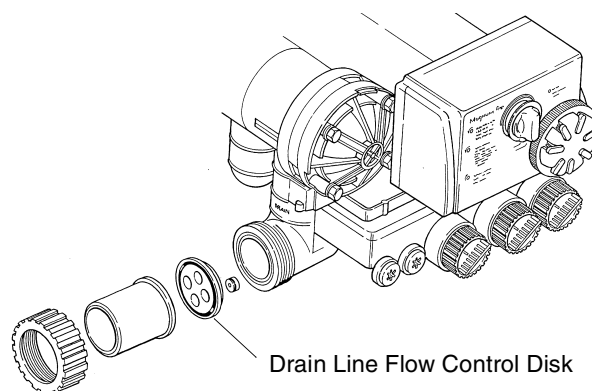


Figure 3.1

**Brining System** - The Magnum control valve utilizes timed water refill to add water to the salt tank. A refill tube with check ball is required in the brine tank that will not restrict the refill or brine draw flow rate capabilities of the valve. Although not required, a separate brine valve (safety float) system is recommended for use with Magnum installations. Select a "High-Flow" brine valve that will not restrict the refill or brine draw flow rate capabilities of the valve. The "Performance Data and Charts" section (Section 10.0) of this manual contains flow rate information for various size injectors and refill controllers.

**Pilot Drain** - During regeneration, a small amount of water (200 ml or 1 cup) is discharged from the 1/4-inch (6.3-mm) tube fitting on the back of the valve marked DRAIN (Figure 3.2). To prevent this water from being discharged to the floor, plumb this connection to a non-pressurized drain or to the brine tank. **Do not plug or apply back pressure to the pilot drain at any time.**

Crimping the pilot drain line or installing the line to go up, which causes backpressure, will prevent the diaphragm cartridges from shifting properly through the cycles of regeneration or backwash.

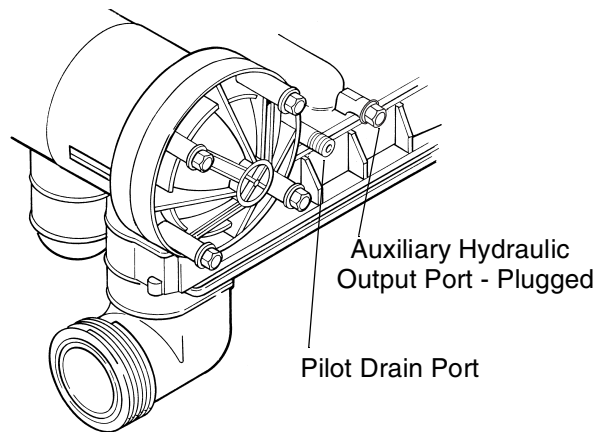


Figure 3.2

### Electrical

1. Electrical requirements for the installation will depend on the configuration of the control.
2. The standard North American Series 962 electronic control is supplied with a 12 volt wall mount transformer. Optional wall mount transformers are available in the following configurations: Japanese plug @ 100 volts/50 or 60 Hz, Australian/Argentine plug @ 240 volts/50 Hz, British plug @ 240 volts/50 Hz, European/Italian plug @ 230 volts/50 Hz. Optional transformers must be ordered separately for all international 12 VAC configurations.
3. The standard North American Series 952 impulse controls use 120 VAC or 24 VAC/50 or 60 Hz power.

### Lubricants

It is very important that 100% silicone lubricant is the only lubricant used for installing the Magnum control valve. Any other lubricant may cause material degradation and potential failure of the valve components.

**NOTE:** Some silicone based lubricants contain petroleum-based ingredients. If there is a question about the lubrication that you are using contact the manufacturer of that lubricant.

3.1 Typical Installation Drawings

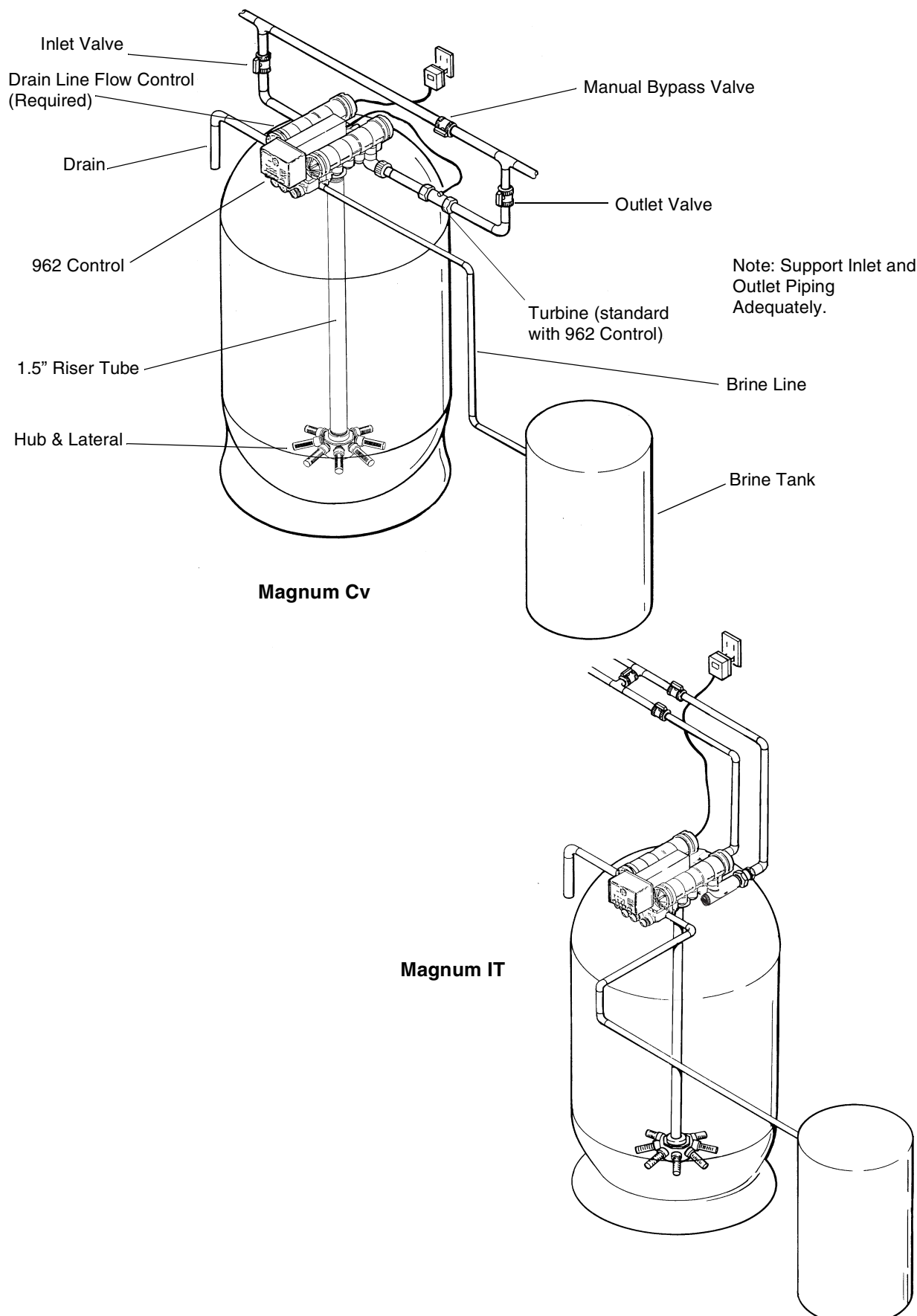


Figure 3.3 Magnum Cv and Magnum IT, Single Tank Softener Units with 962 Electronic Control



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## 4.0 Flow Diagrams

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The Magnum control valve utilizes a series of pilot valves to properly position the diaphragm valve cartridges (Figure 4.1). The pilot valves are activated by the camshaft (Figure 4.2). The flow diagrams that follow represent the **Service Cycle** for a 5-cycle softener, 3-cycle filter, and 5-cycle twin alternating softener

configuration. Both the Hardwater Bypass and No Hardwater Bypass service flow diagrams are presented.

Figure 4.1 Pilot Valve Principle of Operation

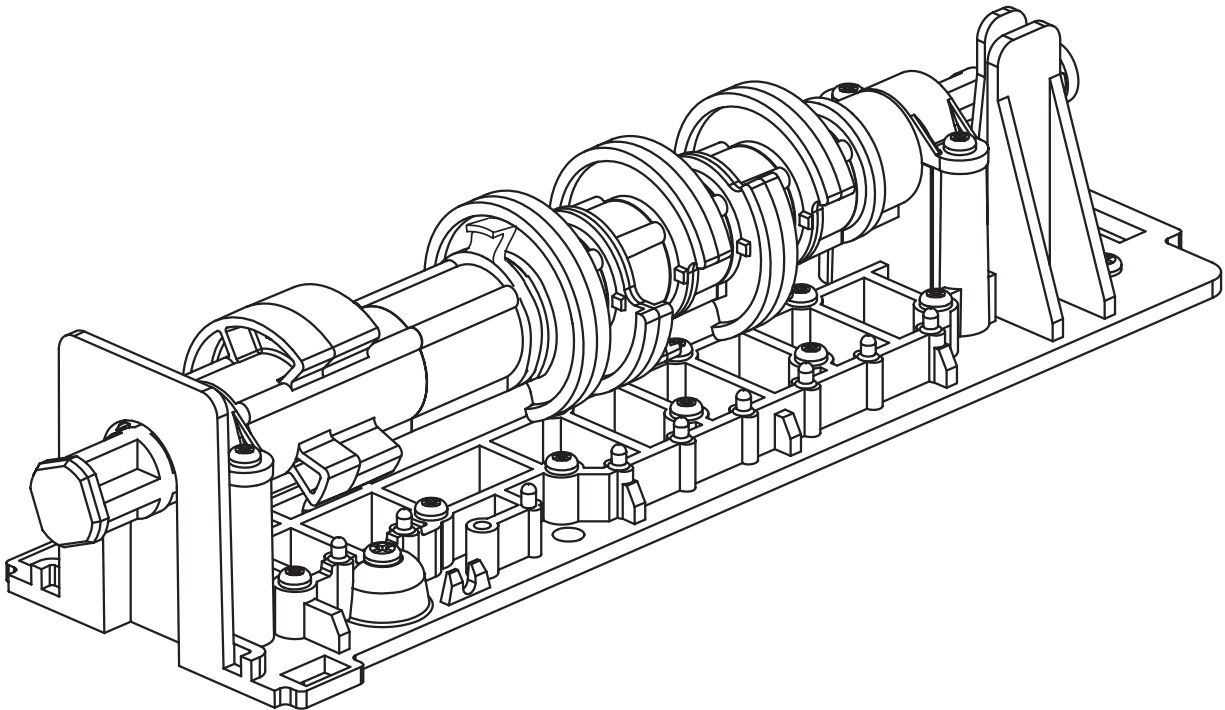
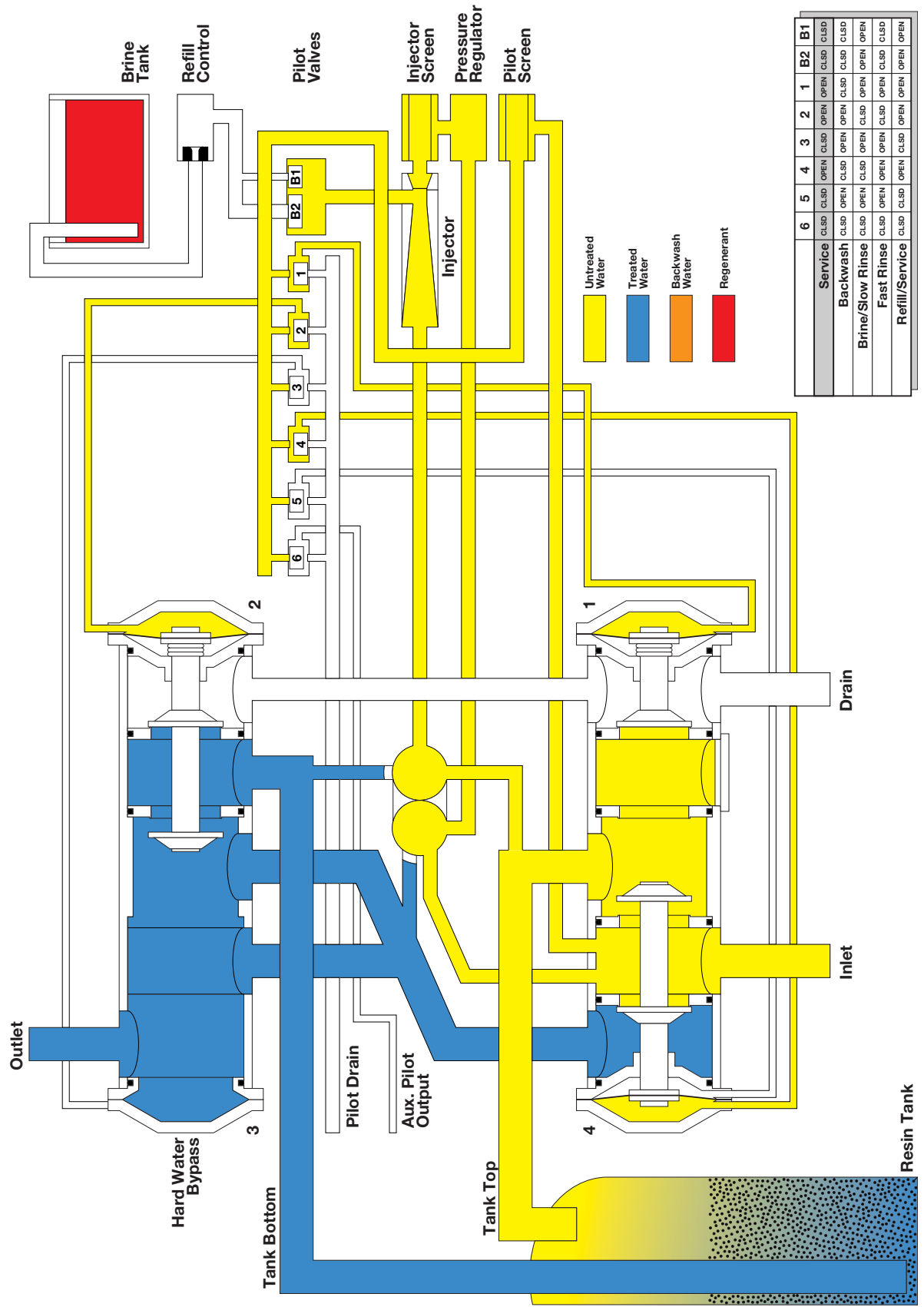


Figure 4.2 Cam Assembly

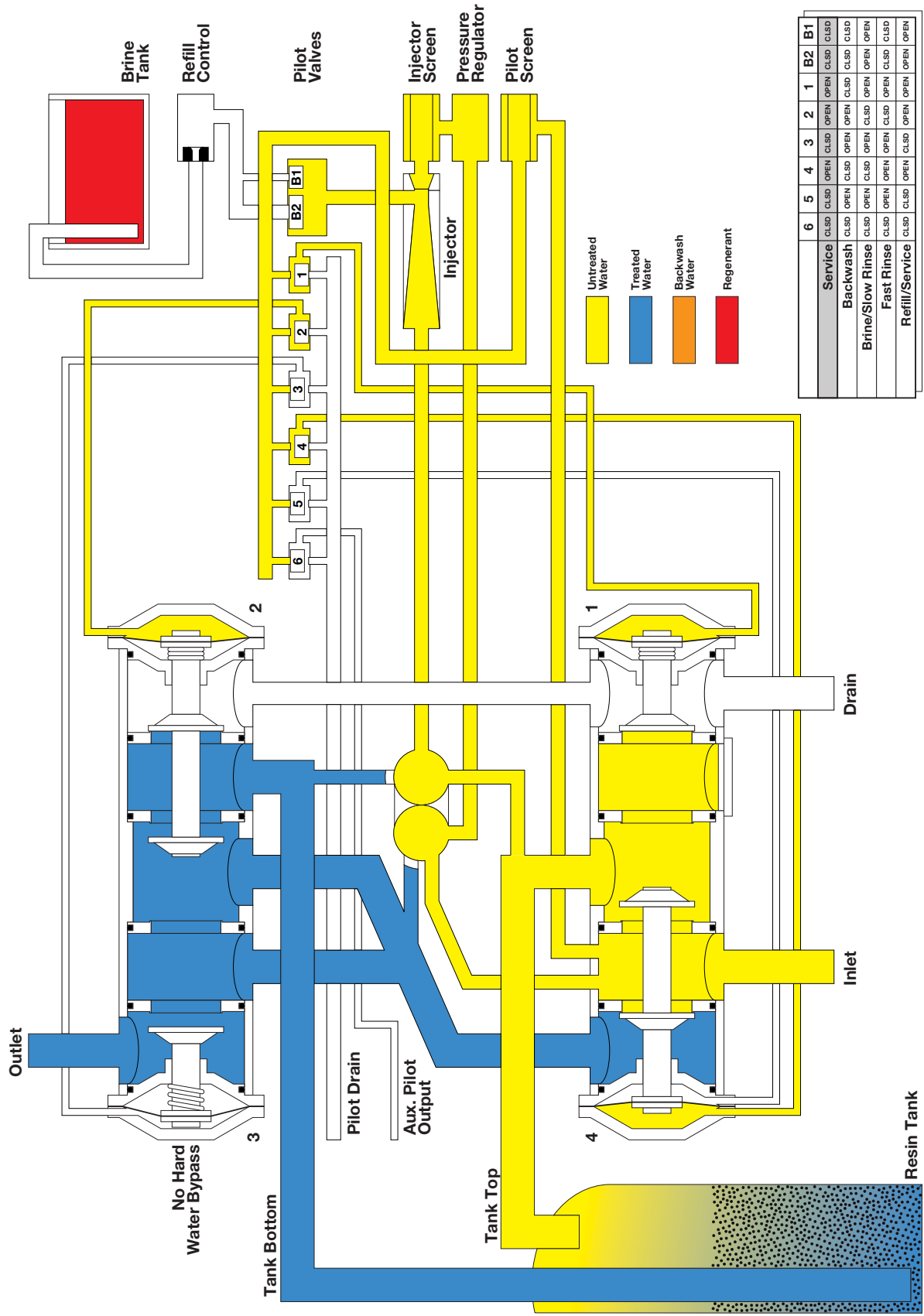
# Magnum

## 5 Cycle - Co-current - Hard Water Bypass - Softener Service Cycle



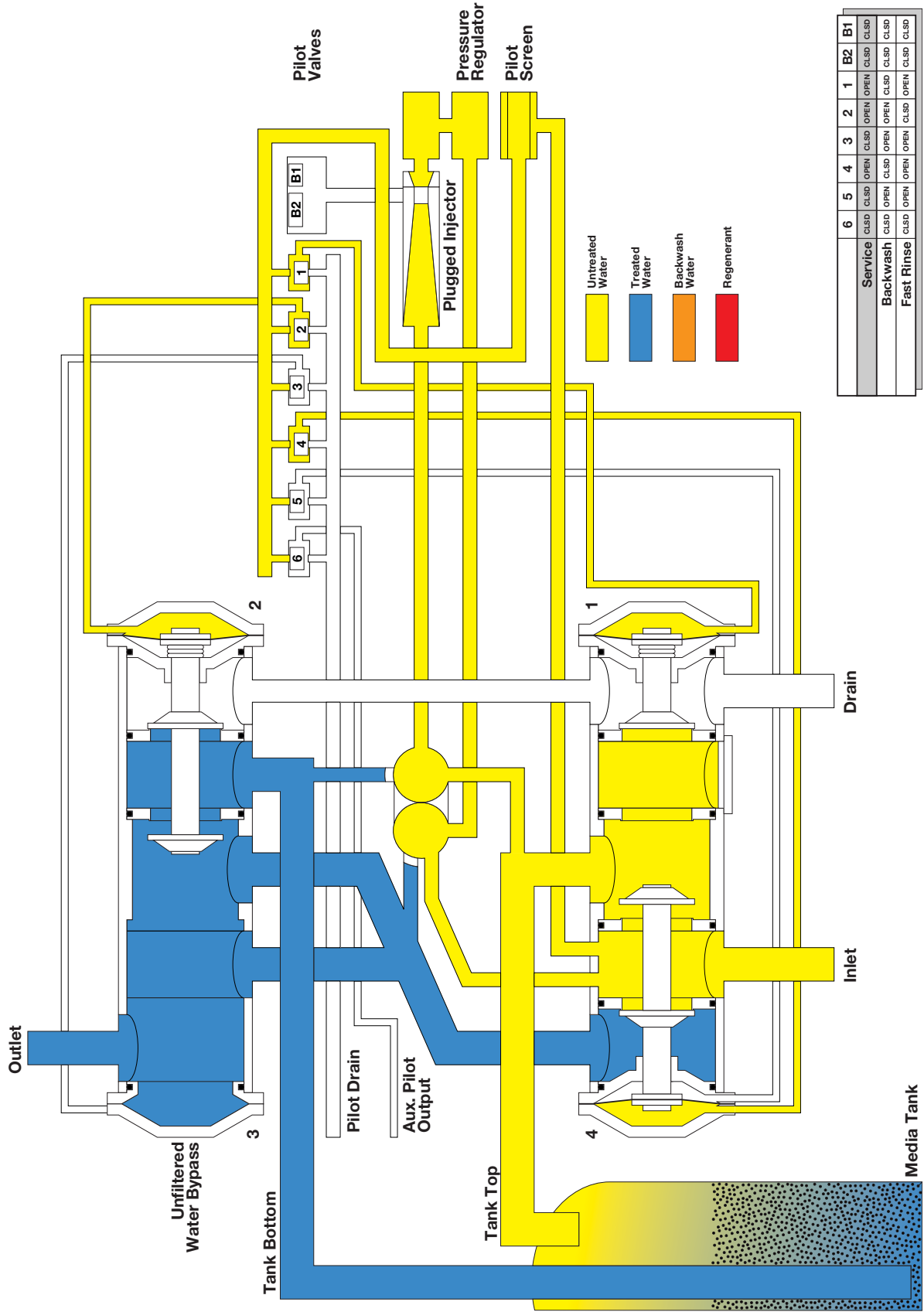
# Magnum

## 5 Cycle - Co-current - No Hard Water Bypass - Softener Service Cycle



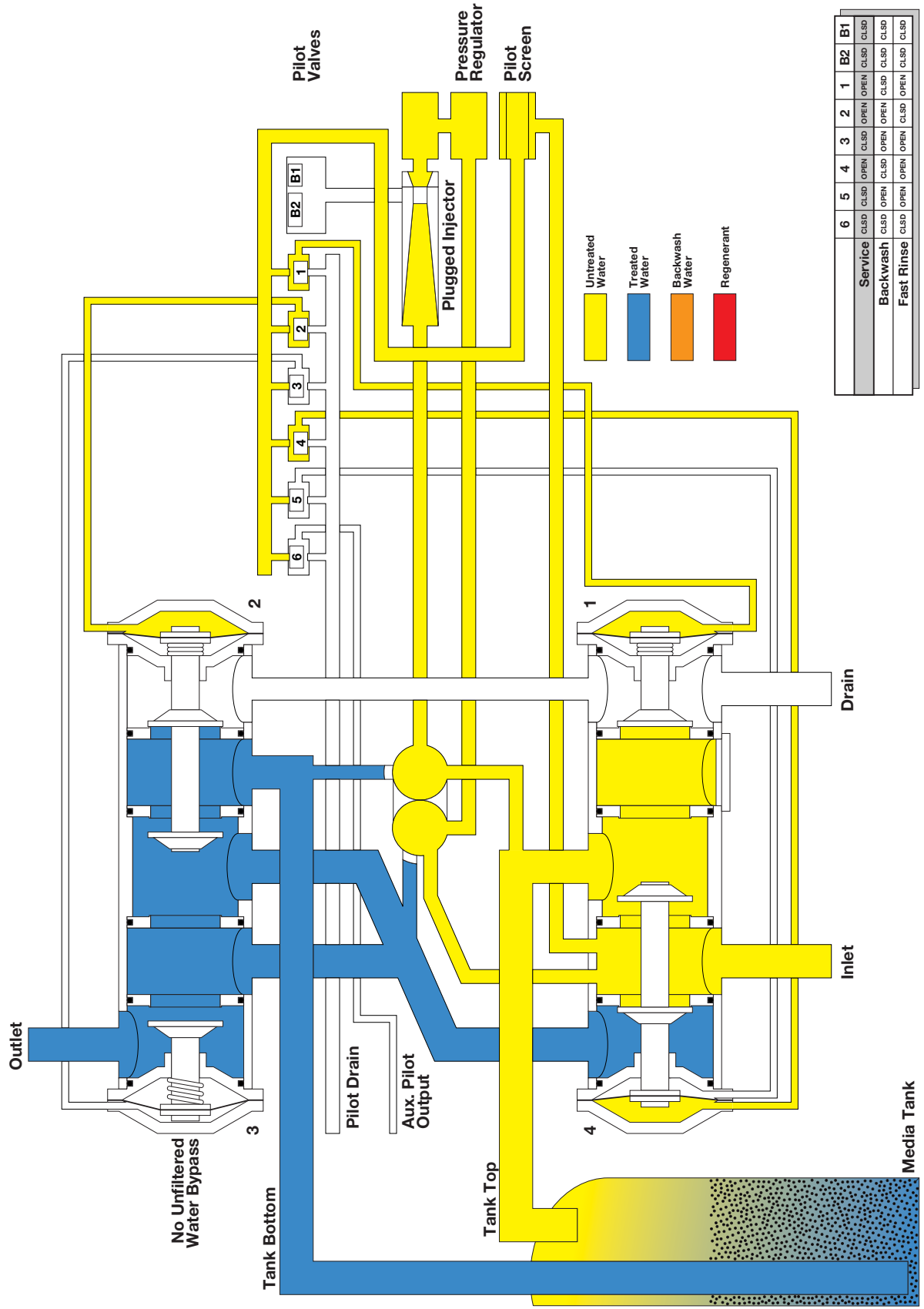
# Magnum

## 3 Cycle - Unfiltered Water Bypass - Filter Service Cycle



# Magnum

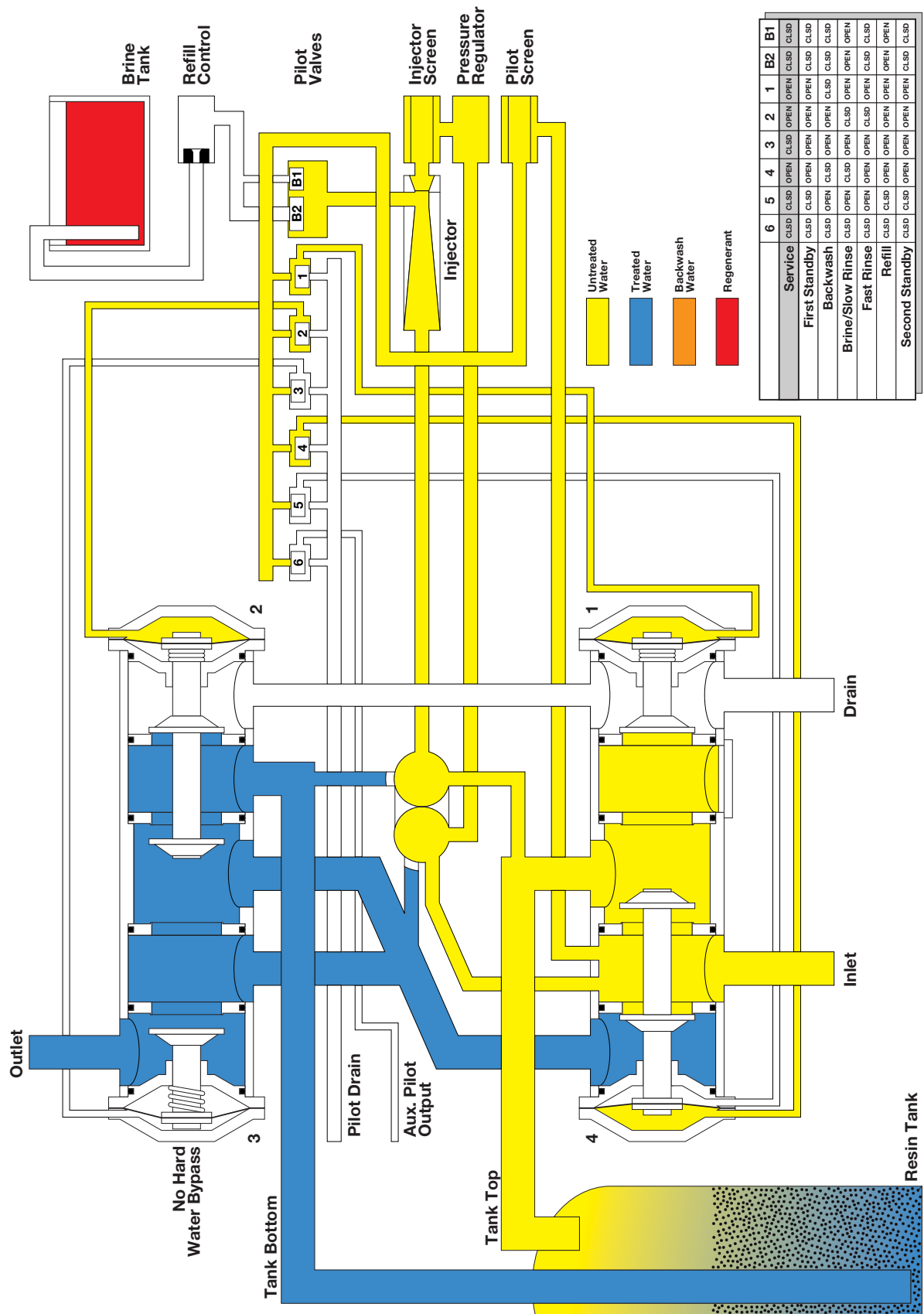
## 3 Cycle - No Unfiltered Water Bypass - Filter Service Cycle



|            | 6    | 5    | 4    | 3    | 2    | 1    | B2   | B1   |
|------------|------|------|------|------|------|------|------|------|
| Service    | CLSD | CLSD | OPEN | CLSD | OPEN | CLSD | CLSD | CLSD |
| Backwash   | CLSD | OPEN | CLSD | OPEN | CLSD | OPEN | CLSD | CLSD |
| Fast Rinse | CLSD | OPEN | OPEN | OPEN | CLSD | OPEN | CLSD | CLSD |

# Magnum

## 5 Cycle - Co-current - Twin Alternating Softener Service Cycle



## 5.0 Control Settings

### 5.1 Manual

#### Series 942Man Controls

The 942Man represents the maximum in versatility and ease of operation for the manual control valve system. Upgrade to an automatic system is easily accomplished by switching the manual control to a clock or demand control.

**DO NOT TURN THE INDICATOR KNOB CLOCKWISE AT ANY TIME.**

#### Regeneration Instructions

1. Move indicator knob **COUNTERCLOCKWISE** from the **Regeneration Complete** position to the center of the **Backwash** (Figure 5.1) position. **DO NOT** turn the knob clockwise.

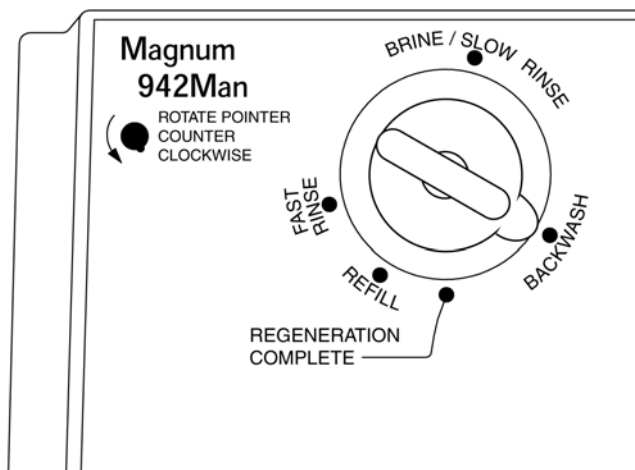


Figure 5.1

2. The indicator knob should remain in the **Backwash** position for the appropriate amount of time. Specific backwash times are determined by the inlet water quality (i.e.: the amount of iron, manganese, turbidity), the amount of time between regenerations, water pressure, and flow. The typical backwash time is 10-15 minutes\*. The unit should be in backwash until water at the drain is clear.
3. When the backwash is complete, move the indicator knob **COUNTERCLOCKWISE** to the center of the **Brine/Slow Rinse** position (Figure 5.2). See the "Suggested Brine Draw/Slow Rinse Table" to determine the correct draw/rinse time. Please note that the tables are given at three salting levels and four pressures. The indicator knob should remain in the **Brine/Slow Rinse** position for the time\* indicated in the table.

\*Note: The times given are only general guidelines. Adjustment of the times may be necessary for specific applications and conditions.

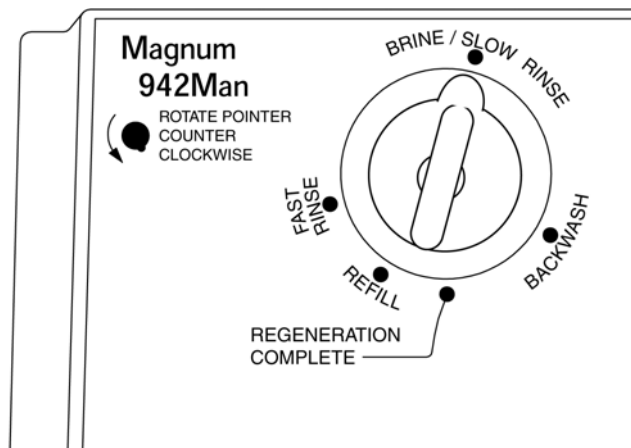


Figure 5.2

4. When the slow rinse is complete, move the indicator knob **COUNTERCLOCKWISE** to the center of the **Fast Rinse** position (Figure 5.3). The indicator knob should remain in the **Fast Rinse** position for the appropriate amount of time. Specific fast rinse times are determined by water quality, clarity of drain water, water pressure, and flow. Fast rinse serves to eliminate excess salt and repack the resin bed for the service run. Typically fast rinse should continue for 5 - 15 minutes\*.

**Important:** If excessive fast rinse time is required to return the service effluent to quality, there could be an underlying cause, such as low pressure, fouled resin bed, fouled injector, etc.

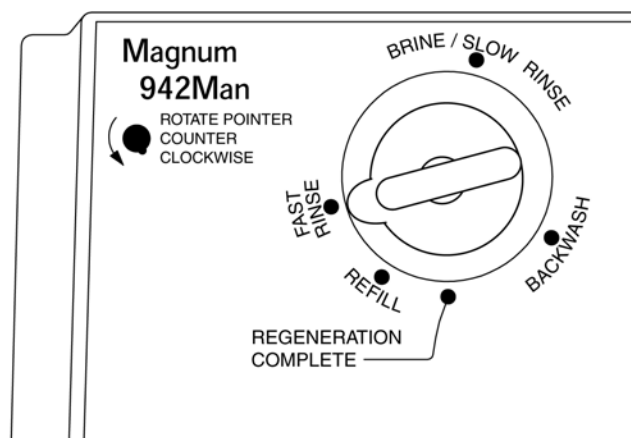


Figure 5.3

5. When the fast rinse is complete, move the indicator knob **COUNTERCLOCKWISE** to the **Refill** position (Figure 5.4). Determine the correct refill time\* from Table 5.1 below. The indicator knob should remain in the **Refill** position for the time indicated in the table.

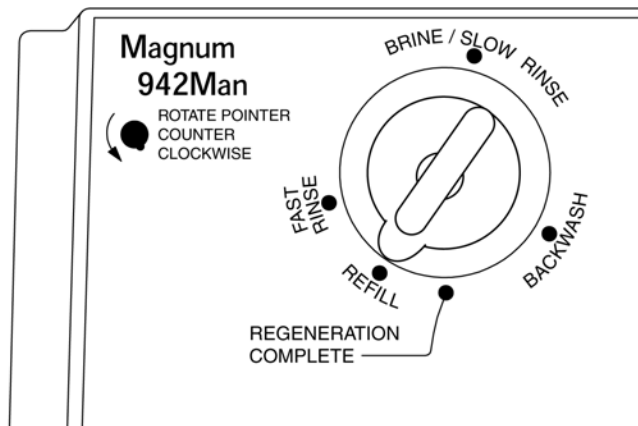


Figure 5.4

**Table 5.1 Suggested Refill Times**

| Tank Diameter   | Resin cu.ft. | Refill PN | Refill Flow Rate<br>gpm (lpm)<br>@ 60 psig<br>(414 kPa) | Minimum Salting<br>(6 lbs/ft <sup>3</sup> )<br>(96.1 kg/m <sup>3</sup> ) | Medium Salting<br>(10 lbs/ft <sup>3</sup> )<br>( 160.18 kg/m <sup>3</sup> ) | Maximum Salting<br>(15 lb/ft <sup>3</sup> )<br>(240.27 kg/m <sup>3</sup> ) |
|-----------------|--------------|-----------|---------------------------------------------------------|--------------------------------------------------------------------------|-----------------------------------------------------------------------------|----------------------------------------------------------------------------|
| 14 in (35.5 cm) | 3            | 1040679   | 0.7 (2.6 lpm)                                           | 9 minutes                                                                | 15 minutes                                                                  | 22 minutes                                                                 |
| 16 in (40.6 cm) | 4            | 1040680   | 0.8 (3 lpm)                                             | 10 minutes                                                               | 17 minutes                                                                  | 25 minutes                                                                 |
| 18 in (45.7 cm) | 5            | 1040681   | 1.0 (3.8 lpm)                                           | 10 minutes                                                               | 17 minutes                                                                  | 25 minutes                                                                 |
| 21 in (53.5 cm) | 7            | 1040682   | 1.4 (5.31 lpm)                                          | 10 minutes                                                               | 17 minutes                                                                  | 25 minutes                                                                 |
| 24 in (60.9 cm) | 10           | 1040683   | 2.0 (7.6 lpm)                                           | 10 minutes                                                               | 17 minutes                                                                  | 25 minutes                                                                 |
| 30 in (76.2 cm) | 15           | 1040684   | 3.0 (11.4 lpm)                                          | 10 minutes                                                               | 17 minutes                                                                  | 25 minutes                                                                 |
| 36 in (91.4 cm) | 20           | 1040685   | 5.0 (18.9 lpm)                                          | 8 minutes                                                                | 14 minutes                                                                  | 20 minutes                                                                 |

6. When the refill is complete move the indicator knob **COUNTERCLOCKWISE** to the **Regeneration Complete** position (Figure 5.5). The unit will now provide softened water.

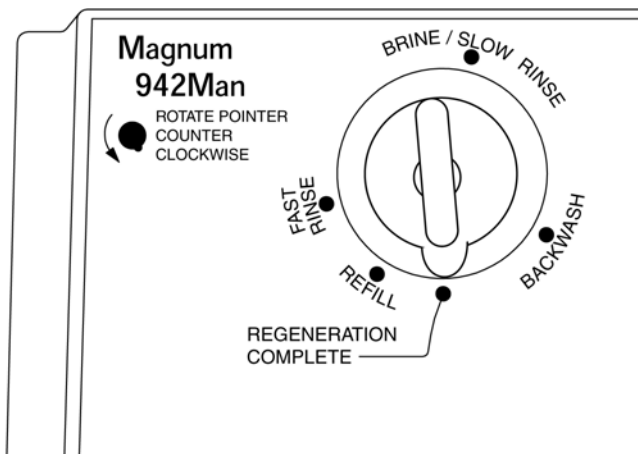


Figure 5.5

\*Note: The times given are only general guidelines. Adjustment of the times may be necessary for specific applications and conditions.

#### Regenerating Iron Filters - Model 942Man

Refer to Regenerating Iron Filters Model 942 in Section 5.2 for information on this type of system application. All common control settings, control regenerant settings, and regenerant usage which apply to the 942Man control are the same as those used on the 942 control.

When using the 942Man control however, the time of each cycle cannot be predicted exactly. Note the following regeneration cycle parameters:

- Backwash the filter until the drain water flows clear, typically 5 - 15 minutes.
- Regenerant draw continues until the check ball closes to end draw.
- **Slow Rinse** should continue until there is NO pink color to the drain water flow. This is typically four times that of the regenerant draw time.
- Fast Rinse time continues until there is no pink color to the drain water flow, typically 5 - 15 minutes.
- Refill time is determined by the size of the refill flow control and the amount of regenerant required for a particular size system. Refer to Regenerant Use Table in Section 5.2.



**Table 5.2 Suggested Brine Draw/Slow Rinse Times Based on 25 psi and 2.5 Bed Volumes of Slow Rinse**

|                            |                  |                  |                  |                  |                   |                   |                   |
|----------------------------|------------------|------------------|------------------|------------------|-------------------|-------------------|-------------------|
| Tank Size in. (cm)         | <b>14 (35.5)</b> | <b>16 (40.6)</b> | <b>18 (45.7)</b> | <b>21 (53.3)</b> | <b>24 (60.9)</b>  | <b>30 (76.2)</b>  | <b>36 (91.4)</b>  |
| Resin Vol. cu. ft. (cu m)  | <b>3 (0.085)</b> | <b>4 (0.113)</b> | <b>5 (0.142)</b> | <b>7 (0.200)</b> | <b>10 (0.283)</b> | <b>15 (0.425)</b> | <b>20 (0.566)</b> |
| Brine/ Rinse Time          | 78 min           | 72 min           | 85 min           | 73 min           | 79 min            | 89 min            | 77 min            |
| Total Lb. Salt [Min.] (kg) | 18 (6.72)        | 24 (8.96)        | 30 (11.2)        | 42 (15.68)       | 60 (22.39)        | 90 33.59)         | 120 (44.79)       |
| Capacity (kgr)             | 60               | 80               | 100              | 140              | 200               | 300               | 400               |
| Brine/Rinse Time           | 87 min           | 83 min           | 98 min           | 87 min           | 89 min            | 100 min           | 86 min            |
| Total Lb. Salt [Mid] (kg)  | 30 (11.2)        | 40 (14.93)       | 50 (18.66)       | 70 (21.13)       | 100 (37.32)       | 150 (55.99)       | 200 (74.65)       |
| Capacity (kgr)             | 75               | 100              | 125              | 175              | 250               | 375               | 500               |
| Brine/Rinse Time           | 99 min           | 98 min           | 113 min          | 103 min          | 102 min           | 114 min           | 98 min            |
| Total Lb. Salt [Max]       | 45 (16.8)        | 60 (22.39)       | 75 (27.99)       | 105 (39.19)      | 150 (55.99)       | 225 (83.98)       | 300 (111.97)      |
| Capacity (kgr)             | 90               | 120              | 150              | 210              | 300               | 450               | 600               |
| Injector Number            | 1000441          | 1000442          | 1000443          | 1000444          | 1000445           | 1000446           | 1000447           |

**Table 5.3 Suggested Brine Draw/Slow Rinse Times Based on 50 psi and 2.5 Bed Volumes of Slow Rinse**

|                            |                  |                  |                  |                  |                   |                   |                   |
|----------------------------|------------------|------------------|------------------|------------------|-------------------|-------------------|-------------------|
| Tank Size in. (cm)         | <b>14 (35.5)</b> | <b>16 (40.6)</b> | <b>18 (45.7)</b> | <b>21 (53.3)</b> | <b>24 (60.9)</b>  | <b>30 (76.2)</b>  | <b>36 (91.4)</b>  |
| Resin Vol. cu. ft. (cu m)  | <b>3 (0.085)</b> | <b>4 (0.113)</b> | <b>5 (0.142)</b> | <b>7 (0.200)</b> | <b>10 (0.283)</b> | <b>15 (0.425)</b> | <b>20 (0.566)</b> |
| Brine/ Rinse Time          | 65 min           | 58 min           | 70 min           | 65 min           | 66 min            | 76 min            | 68 min            |
| Total Lb. Salt [Min.] (kg) | 18 (6.72)        | 24 (8.96)        | 30 (11.2)        | 42 (15.68)       | 60 (22.39)        | 90 33.59)         | 120 (44.79)       |
| Capacity (kgr)             | 60               | 80               | 100              | 140              | 200               | 300               | 400               |
| Brine/Rinse Time           | 74 min           | 70 min           | 83 min           | 77 min           | 77 min            | 87 min            | 77 min            |
| Total Lb. Salt [Mid] (kg)  | 30 (11.2)        | 40 (14.93)       | 50 (18.66)       | 70 (21.13)       | 100 (37.32)       | 150 (55.99)       | 200 (74.65)       |
| Capacity (kgr)             | 75               | 100              | 125              | 175              | 250               | 375               | 500               |
| Brine/Rinse Time           | 99 min           | 85 min           | 98 min           | 94 min           | 90 min            | 101 min           | 89 min            |
| Total Lb. Salt [Max]       | 45 (16.8)        | 60 (22.39)       | 75 (27.99)       | 105 (39.19)      | 150 (55.99)       | 225 (83.98)       | 300 (111.97)      |
| Capacity (kgr)             | 90               | 120              | 150              | 210              | 300               | 450               | 600               |
| Injector Number            | 1000441          | 1000442          | 1000443          | 1000444          | 1000445           | 1000446           | 1000447           |

**Table 5.4 Suggested Brine Draw/Slow Rinse Times Based on 75 psi and 2.5 Bed Volumes of Slow Rinse**

|                            |                  |                  |                  |                  |                   |                   |                   |
|----------------------------|------------------|------------------|------------------|------------------|-------------------|-------------------|-------------------|
| Tank Size in. (cm)         | <b>14 (35.5)</b> | <b>16 (40.6)</b> | <b>18 (45.7)</b> | <b>21 (53.3)</b> | <b>24 (60.9)</b>  | <b>30 (76.2)</b>  | <b>36 (91.4)</b>  |
| Resin Vol. cu. ft. (cu m)  | <b>3 (0.085)</b> | <b>4 (0.113)</b> | <b>5 (0.142)</b> | <b>7 (0.200)</b> | <b>10 (0.283)</b> | <b>15 (0.425)</b> | <b>20 (0.566)</b> |
| Brine/ Rinse Time          | 55 min           | 52 min           | 61 min           | 57 min           | 58 min            | 66 min            | 55 min            |
| Total Lb. Salt [Min.] (kg) | 18 (6.72)        | 24 (8.96)        | 30 (11.2)        | 42 (15.68)       | 60 (22.39)        | 90 33.59)         | 120 (44.79)       |
| Capacity (kgr)             | 60               | 80               | 100              | 140              | 200               | 300               | 400               |
| Brine/Rinse Time           | 64 min           | 64 min           | 73 min           | 70 min           | 69 min            | 76 min            | 64 min            |
| Total Lb. Salt [Mid] (kg)  | 30 (11.2)        | 40 (14.93)       | 50 (18.66)       | 70 (21.13)       | 100 (37.32)       | 150 (55.99)       | 200 (74.65)       |
| Capacity (kgr)             | 75               | 100              | 125              | 175              | 250               | 375               | 500               |
| Brine/Rinse Time           | 75 min           | 79 min           | 88 min           | 85 min           | 82 min            | 90 min            | 75 min            |
| Total Lb. Salt [Max]       | 45 (16.8)        | 60 (22.39)       | 75 (27.99)       | 105 (39.19)      | 150 (55.99)       | 225 (83.98)       | 300 (111.97)      |
| Capacity (kgr)             | 90               | 120              | 150              | 210              | 300               | 450               | 600               |
| Injector Number            | 1000441          | 1000442          | 1000443          | 1000444          | 1000445           | 1000446           | 1000447           |

**Table 5.5 Suggested Brine Draw/Slow Rinse Times Based on 100 psi and 2.5 Bed Volumes of Slow Rinse**

|                            |                  |                  |                  |                  |                   |                   |                   |
|----------------------------|------------------|------------------|------------------|------------------|-------------------|-------------------|-------------------|
| Tank Size in. (cm)         | <b>14 (35.5)</b> | <b>16 (40.6)</b> | <b>18 (45.7)</b> | <b>21 (53.3)</b> | <b>24 (60.9)</b>  | <b>30 (76.2)</b>  | <b>36 (91.4)</b>  |
| Resin Vol. cu. ft. (cu m)  | <b>3 (0.085)</b> | <b>4 (0.113)</b> | <b>5 (0.142)</b> | <b>7 (0.200)</b> | <b>10 (0.283)</b> | <b>15 (0.425)</b> | <b>20 (0.566)</b> |
| Brine/ Rinse Time          | 50 min           | 48 min           | 56 min           | 53 min           | 54 min            | 59 min            | 50 min            |
| Total Lb. Salt [Min.] (kg) | 18 (6.72)        | 24 (8.96)        | 30 (11.2)        | 42 (15.68)       | 60 (22.39)        | 90 33.59)         | 120 (44.79)       |
| Capacity (kgr)             | 60               | 80               | 100              | 140              | 200               | 300               | 400               |
| Brine/Rinse Time           | 59 min           | 60 min           | 68 min           | 65 min           | 64 min            | 69 min            | 59 min            |
| Total Lb. Salt [Mid] (kg)  | 30 (11.2)        | 40 (14.93)       | 50 (18.66)       | 70 (21.13)       | 100 (37.32)       | 150 (55.99)       | 200 (74.65)       |
| Capacity (kgr)             | 75               | 100              | 125              | 175              | 250               | 375               | 500               |
| Brine/Rinse Time           | 70 min           | 75 min           | 83 min           | 81 min           | 77 min            | 82 min            | 70 min            |
| Total Lb. Salt [Max]       | 45 (16.8)        | 60 (22.39)       | 75 (27.99)       | 105 (39.19)      | 150 (55.99)       | 225 (83.98)       | 300 (111.97)      |
| Capacity (kgr)             | 90               | 120              | 150              | 210              | 300               | 450               | 600               |
| Injector Number            | 1000441          | 1000442          | 1000443          | 1000444          | 1000445           | 1000446           | 1000447           |

Minimum salting: 6 lb. salt = 20 kgr/cu. ft.

Medium salting: 10 lb. salt = 25 kgr/cu. ft.

Maximum salting: 15 lb. salt = 30 kgr/cu. ft.

### 942FMan - Manual Filter Control for the Magnum Valve

The 942FMan represents the maximum in versatility and ease of operation for the manual control valve system. Upgrade to an automatic system is easily accomplished by switching the manual control to a clock or demand control.

DO NOT TURN THE INDICATOR KNOB CLOCKWISE AT ANY TIME.

#### Backwash Instructions:

1. Move the indicator knob COUNTERCLOCKWISE from the **Backwash Complete** position to the center of the **Backwash** (Figure 5.6) position. DO NOT turn the knob clockwise. The knob should remain in the **Backwash** position for 5 to 20 minutes\*, or until the water runs clear at the drain.

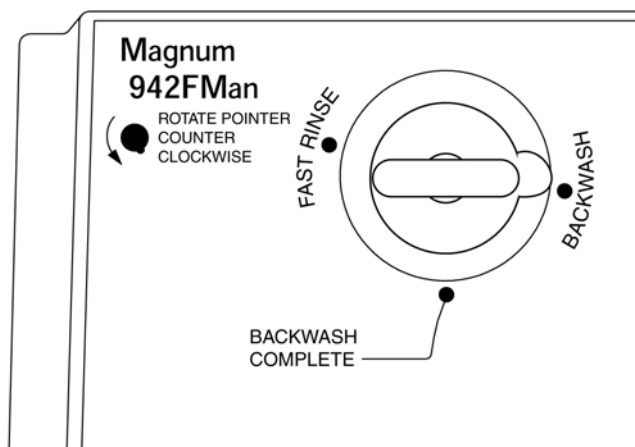


Figure 5.6

2. When the backwash is finished, move the indicator knob COUNTERCLOCKWISE to the center of the **Fast Rinse** position (Figure 5.7). The knob should remain in the **Fast Rinse** position for 5 to 20 minutes\*, or until the water runs clear at the drain.

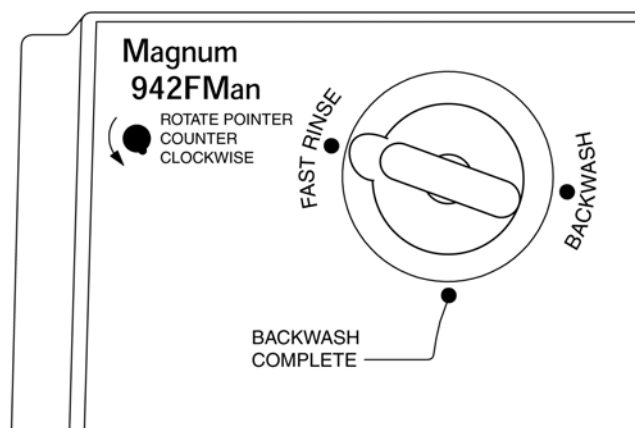


Figure 5.7

3. After the fast rinse is complete, return the filter to service by rotating the indicator knob COUNTERCLOCKWISE to the **Backwash Complete** position (Figure 5.8).

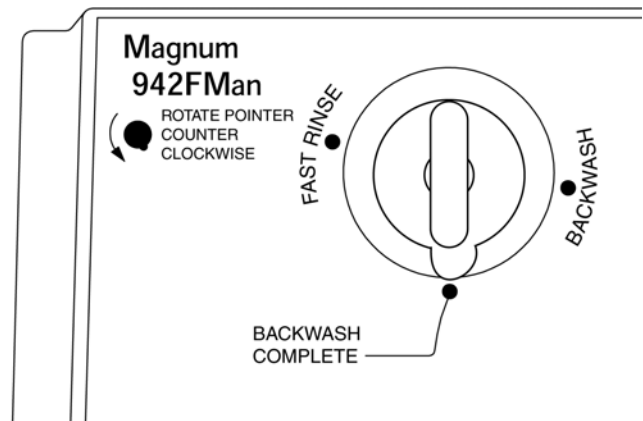


Figure 5.8

\*Note: the times given are only general guidelines. Adjustment of the times may be necessary for specific applications and conditions.

## 5.2 Mechanical

### Series 942 Mechanical Controls

The Series 942 mechanical controls provide mechanical timeclock function for water softening and filter applications; 942 model for softening applications, (Figure 5.9) 942F model for filtering applications. Identification of the specific model is provided on the front of the control. The controls are very similar in appearance, function, and settings. However, they require different gear drives and camshafts to function properly. The softener and filter camshafts are identified in the Assembly Drawings and Parts List, Section 12.10, of this manual.

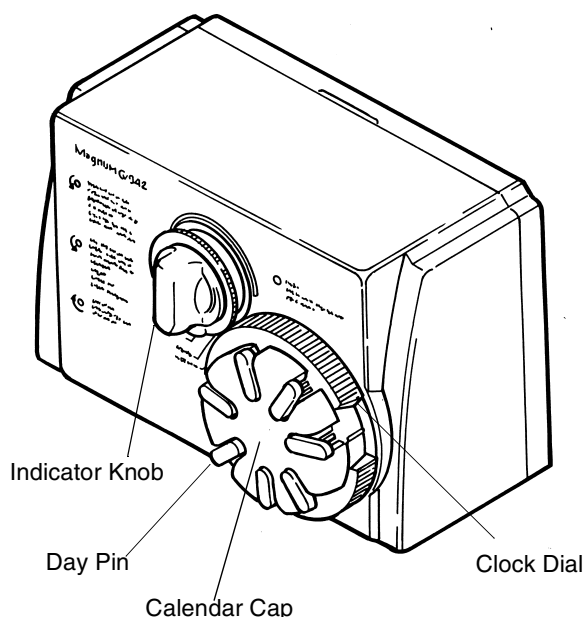


Figure 5.9

#### 5.2.1 Common Settings

Setting the Time of Day, the Days of Regeneration or Backwash and performing manual regenerations or backwashing are the same for 942 and 942F controls.

##### Setting the Time of Day

Rotate the Clock Dial **clockwise** until the pointer indicates the correct time of day. With the time of day set, the conditioner will regenerate at approximately 2:00 a.m. If it is desired to have the unit regenerate at an earlier or later time, simply offset the current time of day accordingly. For example, to have the unit regenerate at 4:00 a.m., set the Clock Dial 2 hours earlier than the actual current time of day.

**Note: Do not rotate the Calendar Cap by hand.** The Clock Dial indexes the Calendar Cap daily. To manually index the Calendar Cap, rotate the Clock Dial **clockwise** one complete turn for every day to be indexed. Day pins should be in the outward position during Clock Dial rotation to prevent an undesired regeneration. Reset day pins when completed.

### Setting the Days of Regeneration

Setting the days that the conditioner will regenerate is accomplished in two simple steps:

1. Pull all of the day pins outward.
2. Push in the day pin(s) for the day(s) on which a regeneration or backwash is desired.

**NOTE:** The NEXT DAY pin is noted on the control face. Pushing this pin will insure a regeneration the next day at approximately 2:00 a.m. since the Calendar Cap progresses in a clockwise direction, pushing the day pin immediately following the NEXT DAY pin counterclockwise will insure a regeneration occurs the following day at approximately 2:00 a.m. This progression is noted on the control face as "FUTURE DAYS".

### Manual Regeneration

Excessive water usage or other service related issues may create the need to manually regenerate the conditioner. This function is performed by rotating the Indicator Knob **COUNTERCLOCKWISE** to the "START" position. Once in this position, the conditioner will begin a regeneration or backwash within a few minutes. The normal schedule, established with the pushed in day pins, will not be disrupted by a manual regeneration or backwash.

### 24 Hour Clock

All Magnum 942 and 942F controls utilize a 24 hour clock dial. This is typically referred to as "Military Time". The hours of the day between 12:00 a.m. (midnight) and 12:00 p.m. (noon) are designated on the clock dial by the numbers 1 through 12, with 1 being 1:00 a.m. The hours of the day between 12:00 p.m. (noon) and 12:00 a.m. (midnight) are designated on the clock dial by the numbers 13 through 24, with 13 being 1:00 p.m. Be sure to set the correct time of day accordingly.

### Adjusting the Salt Setting - Model 942

The Salt Dial (Figure 5.10) controls the total amount of salt used per regeneration. With the Indicator Knob in the **REGENERATION COMPLETE** position, rotate the Salt Dial **counterclockwise** at least one full turn to cancel out the current setting. A light clicking sound will be replaced by a heavier clicking sound when the previous setting is cancelled. Once the heavier clicking is heard, the new setting may be set by rotating the Salt Dial **counterclockwise** to the desired setting.

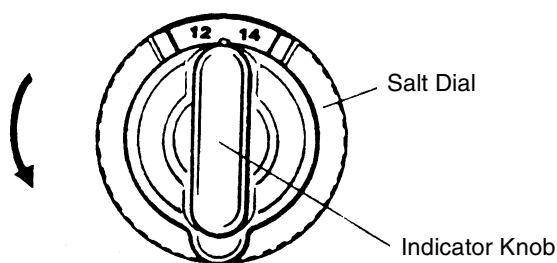


Figure 5.10 Regeneration Complete

It is important to note that the numbers on the Salt Dial represent “MINUTES” of water refill time. To determine the total pounds of salt that will be used for a regeneration, it is necessary to know the refill control that is used in the conditioner. The refill control determines the flow rate of water into the salt tank during the refill cycle. Refer to the Salt Use Table 5.8 to determine the total pounds of salt used per regeneration for the various size tanks.

**Table 5.6 Cycle Times for 942 Control**

| Cycle            | Time (Minutes) |
|------------------|----------------|
| Backwash         | 17             |
| Brine/Slow Rinse | 95             |
| Purge            | 9              |
| Refill           | 2 to 24        |

### 5.2.2 Regenerating Iron Filters - Model 942

Filter medias used in the water treatment industry generally require only a periodic backwashing with water to maintain their filtering efficiencies. These type of filters would use the 942F control described in the next section. Manganese greensand media, typically used for iron removal, requires regular regeneration with an oxidizing chemical, potassium permanganate ( $KMnO_4$ ) similar to the regeneration of a water softener with salt. This application requires the use of the Model 942 control.

#### Common Settings

Setting the Time of Day, Days of Regeneration, and the initiation of a Manual Regeneration are as previously described in this section.

#### Adjusting The Regenerant Setting - Model 942

Refer back to the previous heading in this section **Adjusting the Salt Setting - Model 942**. Setting the number of “MINUTES” of refill time determines the amount of regenerant chemical used per regeneration. Refer to the Regenerant Use Table 5.9 for the proper setting based on tank size and the number of cubic feet of media used.

**NOTE:** Only two sizes of refill flow controls are

recommended when the Magnum Cv Series control valve is used in a manganese greensand filter system. The Magnum control valve must be ordered with the proper size refill flow control or changed in the field. The incorrect refill flow control could underfill or overfill the regenerant tank resulting in a system malfunction.

### 5.2.3 Backwashing Filter - Model 942F

#### Adjusting the Backwash Setting

The Backwash Dial (Figure 5.11) controls the backwash time. With the Indicator Knob in the BACKWASH COMPLETE position, rotate the Backwash Dial counterclockwise at least one full turn to cancel out the current setting. A light clicking sound will be replaced by a heavier clicking sound when the previous setting is cancelled. Once the heavier clicking is heard, the new setting may be set by rotating the Backwash Dial to the desired setting. The numbers on the Backwash Dial represent “MINUTES” of backwash time.

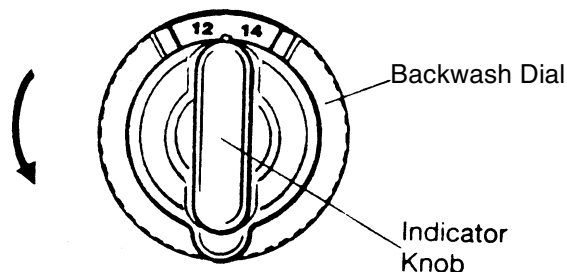


Figure 5.11 Backwash Complete

**Table 5.7 Cycle Times for 942F Control**

| Cycle    | Time (Minutes) |
|----------|----------------|
| Backwash | 8 - 30         |
| Purge    | 9              |

## 5.2.4 Salt Use Table

**Table 5.8 Model 942, 952, 952QC - Salt Used per Regeneration**

| Tank Size/Dia.<br>inches (cm)    | 14 (35.5)                                   | 16 (40.6)  | 18 (45.7)  | 21 (53.3)  | 24 ( 60.9) | 30 (76.2)   | 36 (91.4)   |
|----------------------------------|---------------------------------------------|------------|------------|------------|------------|-------------|-------------|
| Resin Volume<br>cu. ft. (cu. m.) | 3 (0.85)                                    | 4 (0.113)  | 5 (0.142)  | 7 (0.200)  | 10 (0.283) | 15 (0.425)  | 20 (0.566)  |
| Refill Flow Rate<br>GPM (LPM)    | 0.7 (2.65)                                  | 0.8 (3.03) | 1.0 (3.78) | 1.4 (5.30) | 2.0 (7.57) | 3.0 (11.36) | 5.0 (18.93) |
| Salt Dial Setting<br>(Minutes)   | Approximate Pounds of Salt per Regeneration |            |            |            |            |             |             |
| 8                                | 18                                          | --         | --         | --         | --         | --          | 120         |
| 10                               | 21                                          | 24         | 30         | 42         | 60         | 90          | 150         |
| 12                               | 25                                          | 29         | 36         | 50         | 72         | 108         | 180         |
| 14                               | 29                                          | 34         | 42         | 59         | 84         | 126         | 210         |
| 16                               | 34                                          | 38         | 48         | 67         | 96         | 144         | 240         |
| 18                               | 38                                          | 43         | 54         | 76         | 108        | 162         | 270         |
| 20                               | 42                                          | 48         | 60         | 84         | 120        | 180         | 300         |
| 22                               | 45                                          | 53         | 66         | 92         | 132        | 198         | --          |
| 24                               | --                                          | 60         | 75         | 105        | 150        | 225         | --          |

**Notes:**

1. Flow rates for refill controls are based on 60 psig (414 kPa) inlet pressure.
2. Take into account the type of brine system used when determining the actual amount of salt delivered during regeneration. (i.e. dry salt/grid plate or wet salt)
3. Salt Use Table reflects minimum salting of 6 lbs./cu.ft. (96.11 kg/m<sup>3</sup>) through maximum salting of 15 lbs./cu.ft. (240.27 kg/m<sup>3</sup>).
4. To use potassium chloride (KCl) increase salt dosage by approximately 25%.
5. Chloride/Anion dealkalizers regenerate with 5 lbs./cu.ft. (80.09 kg/m<sup>3</sup>) salt (NaCl) which yields approx. 7500 gr/cu. ft. Injecting sodium hydroxide (NaOH) i.e. caustic soda, at a rate of 1/10 that of the salt dosage, during the brine draw cycle, increases capacity to approx. 10000 gr/cu. ft. Exact capacity, based on tank size, must be calculated using water analysis and resin manufacturer's capacity curves.

## 5.2.5 Regenerant Use Table - Potassium Permanganate (KMnO<sub>4</sub>)

**Table 5.9 Model 942, 952, 952QC - Regenerant Used Per Regeneration**

|                                             |                   |                   |                   |                   |                   |                   |                   |
|---------------------------------------------|-------------------|-------------------|-------------------|-------------------|-------------------|-------------------|-------------------|
| <b>Tank Size/Dia.<br/>inches (cm)</b>       | <b>14 (35.5)</b>  | <b>16 (40.6)</b>  | <b>18 (45.7)</b>  | <b>21 (53.3)</b>  | <b>24 ( 60.9)</b> | <b>30 (76.2)</b>  | <b>36 (91.4)</b>  |
| <b>Media Volume<br/>cu. ft. (cu. m.)</b>    | <b>3 (0.085)</b>  | <b>4 (0.113)</b>  | <b>5 (0.142)</b>  | <b>7 (0.200)</b>  | <b>10 (0.283)</b> | <b>15 (0.425)</b> | <b>20 (0.566)</b> |
| <b>Refill Flow Rate<br/>GPM (LPM)</b>       | <b>0.8 (3.03)</b> | <b>0.8 (3.03)</b> | <b>0.8 (3.03)</b> | <b>1.0 (3.78)</b> | <b>1.0 (3.78)</b> | <b>1.0 (3.78)</b> | <b>1.0 (3.78)</b> |
| <b>Salt Dial<br/>Settings<br/>(minutes)</b> | <b>4</b>          | <b>6</b>          | <b>7</b>          | <b>7</b>          | <b>10</b>         | <b>15</b>         | <b>20</b>         |
| <b>KMnO<sub>4</sub><br/>oz. (grams)</b>     | <b>12(340)</b>    | <b>16 (454)</b>   | <b>20 (567)</b>   | <b>28 (794)</b>   | <b>40 (1134)</b>  | <b>60 (1701)</b>  | <b>80 (2268)</b>  |
| <b>Refill Water<br/>gal. (liters)</b>       | <b>3 (11.36)</b>  | <b>4 (15.14)</b>  | <b>5 (18.93)</b>  | <b>7 (26.50)</b>  | <b>10 (37.85)</b> | <b>15 (56.78)</b> | <b>20 (75.71)</b> |

**Notes:**

1. Chemical dosage recommendations typify requirements for single batch regenerations.
2. When combining batch regeneration with continual feed of either chlorine or potassium permanganate, reduce recommended chemical dosages above by 50%.
3. Table above reflects a 4 oz./cu. ft. of media, regenerant dosage, dissolved in 1 gallon of water/cu. ft. of media. Dosage rates will vary with various media manufacturers' recommendations. Check manufacturers' specifications for dosage recommendations.

## 5.3 Impulse

### Series 952 Impulse Controls

The Series 952 impulse controls initiate a regeneration, or backwash, upon receiving an external line powered switch closer signal for a minimum of three minutes. The three models available are:

| Control | Description                                |
|---------|--------------------------------------------|
| 952     | 5 Cycle Softener                           |
| 952F    | 3 Cycle Filter                             |
| 952QC   | 5 Cycle Softener with Quick-Connect Cables |

Once the external signal is received, the control automatically steps the valve through the appropriate cycles. Cycle positions are identified by the Indicator Knob.

Once the control has reached the **REGENERATION COMPLETE** position, the 952 control will be ready for the next external line powered switch closure signal. If a switch closure signal is received during a regeneration or backwash, it will be ignored.

### Adjusting the Salt Setting - Model 952 and 952QC

The Salt Dial (Figure 5.12) controls the total amount of salt used per regeneration. With the Indicator Knob in the **REGENERATION COMPLETE** position, rotate the Salt Dial **COUNTERCLOCKWISE** at least one full turn to cancel out the current setting. A light clicking sound will be replaced by a heavier clicking sound when the previous setting is cancelled. Once the heavier clicking is heard, the new setting may be set by rotating the Salt Dial **counterclockwise** to the desired setting.

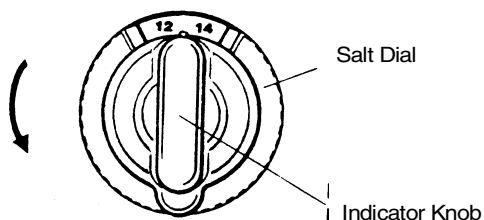


Figure 5.12 Regeneration Complete.

It is important to note that the numbers on the Salt Dial represent "MINUTES" of water refill time. To determine the total pounds of salt that will be used for a regeneration, it is necessary to know the refill control that is used in the conditioner. The refill control determines the flow rate of water into the salt tank during the refill cycle. Reference the **Salt-Use Table** on page 26 to determine the total pounds of salt used per regeneration for various size tanks.

Table 5.10 Cycle Times for 952 Control

| Cycle            | Time (Minutes) |
|------------------|----------------|
| Backwash         | 17             |
| Brine/Slow Rinse | 95             |
| Purge            | 9              |
| Refill           | 2 - 24         |

### Regenerating Iron Filters - Model 952

Refer to the heading Regenerating Iron Filters - Model 942 in Section 5.2 for information on this type of system application. All common control settings, control regenerant settings, and regenerant usage which apply to the 942 control are the same as those used on the 952 control. This iron filter information applies to potassium permanganate regenerated manganese greensand filter systems only.

### Adjusting the Backwash Setting - Model 952F

The Backwash Dial (Figure 5.13) controls the backwash time. With the Indicator Knob in the **BACKWASH COMPLETE** position, rotate the Backwash Dial **counterclockwise** at least one full turn to cancel out the current setting. A light clicking sound will be replaced by a heavier clicking sound when the previous setting is cancelled. Once the heavier clicking is heard, the new setting may be set by rotating the Backwash Dial to the desired setting. The numbers on the Backwash Dial represent "MINUTES" of backwash time.

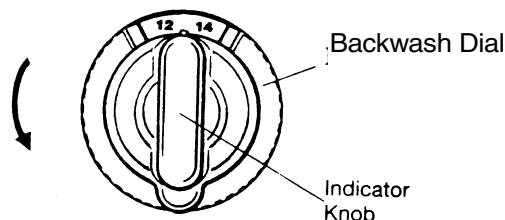


Figure 5.13 Backwash Complete.

Table 5.11 Cycle Times for 952F Control

| Cycle    | Time (Minutes) |
|----------|----------------|
| Backwash | 8 - 30         |
| Purge    | 9              |

### Wiring the 952 Series Controls

The 952 and 952F controls come with 21-foot (6.4-m) of wire for connection to the external signaling device. Refer to wiring illustration in the Wiring Diagram Section of this manual for further installation information. The 952QC is pre-wired with a standard 7-foot (2.13-m) cable assembly designed to plug directly into an Autotrol 480QC. Optional 14-foot (4.27-m) and 21-foot (6.4-m) cable assemblies are available. An optional feed back switch assembly, mounted on the Magnum control valve, is required, when operating in the 952QC configuration.



## 5.4 Electronic

### Series 962 Electronic Demand Controls

The Series 962 Electronic Controls provide sophisticated, demand-based water conditioning by combining a microprocessor with a flow meter to electronically monitor the amount of water used. This fully programmable series of controls provide the ability to fine tune the conditioner's operation to meet the application requirements. There are four basic 962 Demand models available:

| Control | Description                            |
|---------|----------------------------------------|
| 962     | Single or Multi Tank Softener          |
| 962F    | Single or Multi Tank Filter            |
| 962M    | Main Control for Twin Alternating      |
| 962S    | Secondary Control for Twin Alternating |

### Series 962 Electronic Time Clock Controls

The 962 Time Clock Controls allow regeneration/backwash initiation several different ways. Choose the day of the week to regenerate/backwash or set it to regenerate/backwash on an interval basis. External initiation is also available. This fully programmable series of controls provide the ability to fine tune the conditioners application to meet the operations requirements. There are two basic 962 Time Clock models available:

| Control | Description                    |
|---------|--------------------------------|
| 962TC   | Softener or Multitank Softener |
| 962FTC  | Filter or Multitank Filter     |

This section of the manual defines the basic operating and programming features for each of these models.

### Special Features of the Series 962 Controls

- **Memory Retention** - During a power outage, critical operating information is stored in memory. This information includes all programming data and the number of days since the last regeneration. When power is restored, the information is returned to the microprocessor and operation resumes as if an outage never occurred. The time of day will be late by the length of the power outage and must be reset. No other reprogramming is necessary. An optional rechargeable battery backup will allow the control to keep track of time and water usage for up to eight hours during a power outage. *The control will not initiate a regeneration or backwash while on battery backup.*
- **Programmable Cycles** - The control is flexible in defining the appropriate cycles of operation.
- **Double Regeneration** - For single tank applications (Model 962 and 962F) the control automatically calls for a second regeneration or backwash the following day if the current operating

cycle exceeds the defined capacity by 150% or more.

- **Capacity and Salt Setting Lockout** - The control can be programmed to lock the values for Salt Amount and Capacity so they cannot be altered after installation.

| Reserve Type                      | Control      |
|-----------------------------------|--------------|
| Specific time of day regeneration | 962 and 962M |
| Immediate regeneration            | 962 and 962M |
| Fixed reserve                     | 962          |
| Variable reserve                  | 962          |

- **U.S. or Metric Units of Measure** - To meet your display and programming requirements, the 962 control uses grains per gallon of hardness, pounds of salt and kilograins of capacity for U.S. units, or, parts per million of hardness, kilograms of salt and kilograms of capacity for metric units. The 962 control displays capacity as gallons or cubic meters.
- **Calendar Override** - If the volume of water used has not caused a regeneration, the 962 control can be set to regenerate every one to thirty days.
- **Manual Regeneration** - A separate REGEN button is provided for manual regenerations. A double manual regeneration feature is included that allows back-to-back regenerations.
- **Operating Histories (Demand Controls Only)** - Important operating data is stored in memory and is retrievable upon demand. The historical data includes peak flow rate as well as average daily water usage for each day of the week.
- **Remote Regeneration** - A set of terminals is provided as a standard feature on the 962 control that allows for a regeneration to be initiated from a remote location. This feature can be used to facilitate manual regeneration requirements or assist in further automating the control system.
- **Selectable Automatic Regenerations/Backwashes** - There are two automatic regeneration/backwash methods - immediate and delayed. Immediate regeneration is used to start automatic regenerations/backwashes when the softening capacity is exceeded. Delayed regeneration is used to start automatic regenerations/backwashes at a predetermined time of day. A regeneration/backwash will start at the programmed regeneration time when the remaining capacity falls below the reserve capacity, which may be fixed or variable.

- **Selectable Reserve Options (Demand Controls Only)** - To meet the conditioned water requirements of the application, the 962 control allows selection of one of two reserve types:
  - **Fixed Reserve** - The reserve is fixed at a programmable percentage (30% factory preset) of the total softening capacity.
  - **Variable Reserve** - The controller monitors the daily water usage and at the programmed time of regeneration, calculates the average water used for each day of the week. The reserve capacity is set to 120% of the average water usage for the next day.
- **Delayed Regeneration on Twin-alternating Systems** - The twin-alternating system does not use a reserve capacity. The service tank switches when the softening capacity is exhausted. Regeneration of the exhausted tank will occur at the specified time of day when using the delayed regeneration feature.
- **Immediate Regeneration on Twin and Triple Parallel Systems** - The twin and triple parallel systems use a reserve capacity of "0" along with immediate regeneration. Regeneration of an exhausted tank in the system will occur immediately after reaching its maximum capacity, IF, there are no other tanks within the system already regenerating.

### Normal Display Modes

In the normal operating mode the Series 962 control will alternate between **Capacity Remaining** (gallons or m<sup>3</sup>) and **Flow Rate** (gallons per minute or m/hr). In the event of power loss, the display will alternate between **Time of Day** and **Capacity Remaining** once power has been restored. The normal operating display mode of the twin alternating system scrolls through three displays. They are: **Capacity Remaining** of tank 1 in gallons, **Capacity Remaining** of tank 2 in gallons, and **Flow Rate**. If a power outage has occurred, the flow rate display will change to **Time of Day**. In both cases the control will remain in **Power Loss** display mode until the **Time of Day** is reset or until any button is pressed. (Electronic Time Clock displays Time of Day only).

### Programming the Series 962 Controls

This section contains common aspects of programming the 962, 962F, and 962M controls and retrieving historical operating data. The 962S control is a secondary unit that always works in conjunction with the 962M main control for twin alternating tank applications. The operating values for the 962S are the same as the operating values in the 962M control. An adhesive installation label is provided with each 962, 962F, and 962M control. It is recommended that this be filled out with programming parameters on start-up and placed on the inside of the cam cover.

**Factory Default Values** - The control is shipped from the factory with a default value for Salt Amount of 10 lb. (4 kg for metric units). **Capacity, Hardness, Refill and Brine Draw values are set to 0 and must be changed to appropriate values before the control will operate. "Err 4" will be displayed until a valid number is entered for each of these items.** Program variable P12 is preset at the factory to define the U.S. units of measure for North American application or metric units of measure for application outside North America.

**Program Levels** - The Series 962 controls have been designed to facilitate different levels of programming requirements. Level I includes program variables that are frequently referenced by users, operators, installers, and service personnel, and is accessible without the requirement of codes. Level II includes variables that are most typically used at the time of installation and initial setup and is accessible with special access codes. Level III locations are used primarily for accessing operating history information. Level III parameters also require access codes. Programming levels are further defined in Section 6 (page 34).

| Levels | Access Code                                                      |
|--------|------------------------------------------------------------------|
| I      | None required                                                    |
| II     | Press and hold the ↑ ↓ for approximately 3 seconds               |
| III    | Press and hold the ← ↑ arrow buttons for approximately 3 seconds |

Table I on page 34 lists the Level I program values for the 962, 962F, 962TC, 962FTC and 962M controls.

Tables IIA through IIE, on pages 35-41, list the Level II program values for all 962 series controls.

**Program Values and Locations** - The P values that are programmed into the Series 962 controls are listed in the Level I and Level II tables.

**Locating a Program Value** - To locate and display a P value in Level I press the UP [↑] or DOWN [↓] arrow button until the desired value is displayed.

To locate and display a P value in Level II, simultaneously press the UP [↑] and DOWN [↓] arrow buttons for 3 seconds to gain access. Press the UP [↑] or DOWN [↓] arrow buttons until the desired location is displayed. Press LEFT [←] to display a value in P locations.

To locate and display an L value in Level III, simultaneously press the LEFT [←] and UP [↑] arrow buttons for 3 seconds to gain access and then press the UP [↑] or DOWN [↓] arrow buttons until the desired location is displayed. Press LEFT [←] to display value in the L location.

**Changing a Program Value** - Once the P value you want to change is displayed, press the LEFT [←] arrow button to display the current entry for that value. To change or modify the value, press the SET button. The character on the right hand side of the display will begin to flash. Use the UP [↑] or DOWN [↓] arrow buttons to select the desired entry. Once the desired entry is obtained, press the LEFT [←] button to move to the next character and change as needed. Once you have completed the appropriate changes, press the SET button. When you press the SET button the new entry is stored and the control automatically scrolls to the next P value. If a beep sounds, the new entry was not accepted. Tables I and II list the range available for a specific program value.

**Exit Mode** - To exit the Level II programming mode, simultaneously press and hold the UP [↑] and DOWN [↓] arrow buttons for 3 seconds, or wait 30 seconds without pressing a button, and the display will return to alternate between Capacity Remaining and Flow Rate.

### Level I Program Values (Table I)

Level I Program Values are identified by the legend on the faceplate of the control. Each Level I P value has a green LED that is illuminated when displayed. Following are the Level I P values:

- Time of Day P1
- Time of Regen P2
- Hardness P3
- Salt Amount P4
- Capacity P5

### Time of Day - How to Change AM and PM

Press the SET button. The display will show the Time of Day with the minutes digit blinking. To change this number press the UP [↑] arrow button to increase the number or the DOWN [↓] arrow button to decrease the number. To skip the number without changing, press the LEFT [←] arrow button. The first digit will stop flashing and the next digit will start flashing. You can only change the flashing number. When the far left digit is reached, pressing the LEFT [←] arrow button returns the flashing to the far right digit. Continue changing numbers until the desired Time of Day is displayed. Press the SET button to enter the value.

Use the same procedure to modify any of the other Level I or Level II P values.

The PM indicator is set when changing the left most digit in the time display. The left most digit will be a zero "0" or a "1". When the PM indicator light is illuminated the time will be PM.

### Level II Program Values (Tables IIA, IIB, IIC, IID, IIE and III)

The Level II Parameters are defined as P6 through P22. The available range for the Refill Controller (P6), and the Brine Draw Value (P7), may be found in the section entitled **Performance Data and Charts Section** of this manual (pages 55 and 55).

Table IV on page 43 lists the Level III historical data.

### Manual Regeneration or Backwash

To initiate a manual regeneration or backwash, simply press and hold the REGEN button for 3 seconds. If an immediate second regeneration or backwash is desired, wait for at least one minute after the first regeneration or backwash begins and then press and hold the REGEN button for 3 seconds. A second regeneration or backwash will be performed immediately following the first. The display will freeze and only show the Regeneration Time Remaining as an indication that the second regeneration or backwash will be initiated.

When the first regeneration or backwash is complete, the second regeneration or backwash will begin and the display will alternate between Flow Rate and Regeneration Time Remaining.

Note: Series 962M and 962S Twin Alternating Systems have a two minute time period, after the manual regeneration button is pressed, where the standby unit drives to service. If an immediate second regeneration is required of the OTHER unit in the system, wait for at least three minutes after pressing the manual regeneration button the first time, then press and hold the REGEN button for three seconds.

### Battery Backup

If the battery backup is provided with the Series 962 control, make sure that it is properly connected. Reference pages 32 and 33. Water usage and time of day will be maintained. The control has a trickle charge circuit that will recharge a rechargeable but not a standard battery in the event it is depleted by a power outage.

### 5.4.1 Connecting the 962 Control

When the 962 control is used for single tank applications, two standard connections are required for operation: the power transformer and the flow sensor. Figure 5.14 outlines these standard features as well as how to connect the battery backup parallel connector and the optional remote regeneration feature.

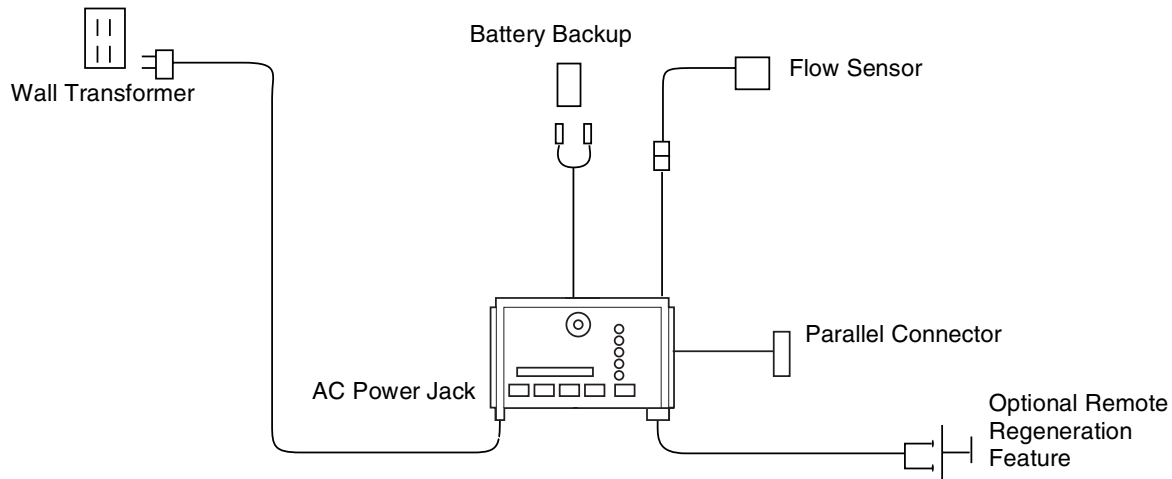


Figure 5.14

### 5.4.2 Connecting the 962M and the 962S Control

The 962M and 962S controls are used for twin alternating tank applications. Five standard connections are required for operation: the power transformer, the flow sensor, feedback switches and the connection between the 962M and 962S controls. Figure 5.15 outlines these standard features as well as the battery backup and the optional remote regeneration feature.

**Important:** The normally-closed position of the feedback switch is protected with a rubber boot. DO NOT REMOVE. The normally-closed position is not available to provide an auxiliary electrical signal.

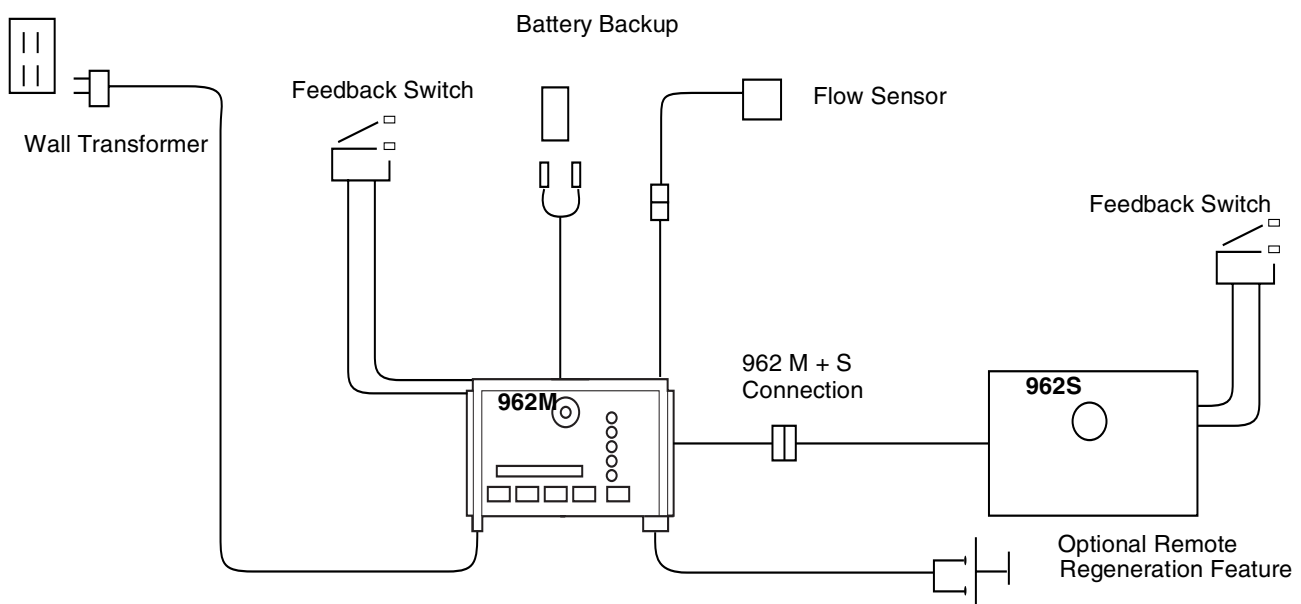
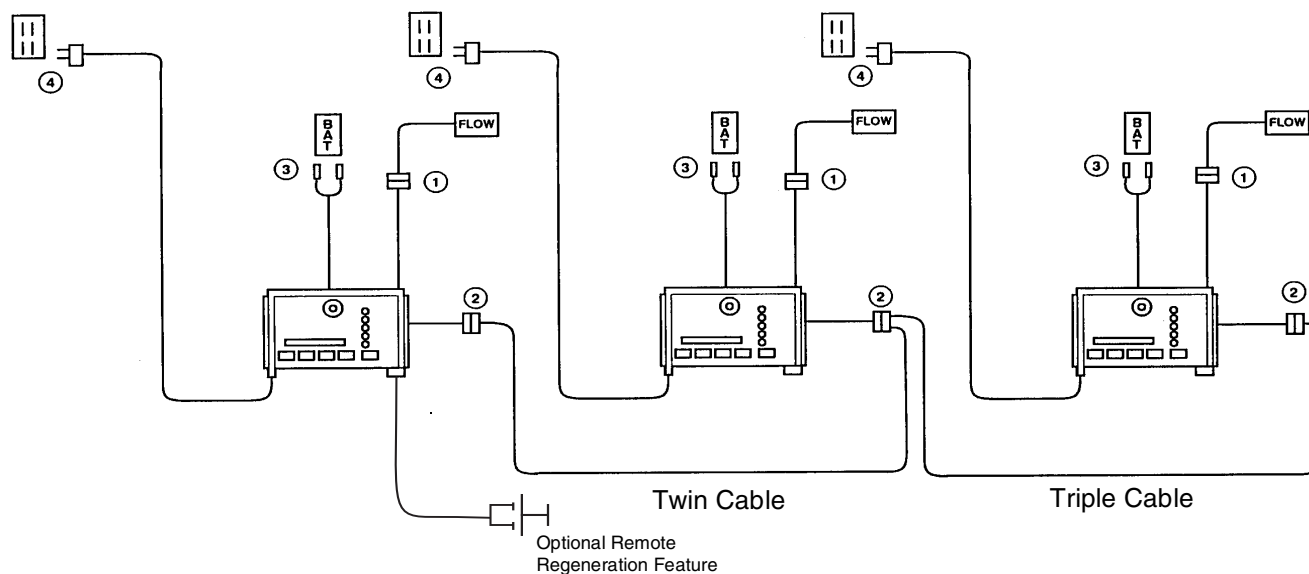


Figure 5.15

### 5.4.3 Connecting the 962 Twin and Triple Parallel Control

The 962 control can be used for twin and triple tank applications, operating in a parallel mode. Six standard connections are required for twin parallel operations; the power transformer and flow sensor for each control and the twin interconnecting cable between the

controls. Nine standard connections are required for triple parallel operation: the power transformer and flow sensor for each control and the triple interconnecting cable between the controls. Figure 5.16 outlines these standard features, as well as the battery backup and the optional remote regeneration feature.



#### PARALLEL SYSTEM CONNECTION PROCEDURE

- ① Connect turbine flow meters
- ② Connect interlock cables
- ③ Attach optional batteries
- ④ Plug transformers into outlets on common circuit

#### PARALLEL INTERCONNECT CABLES

- PN 1034312 - Twin System Cable - 10 feet
- PN 1035587 - Triplex System Cable - 10 feet each
- PN 1035593 - Extension Cable - 2 feet

Figure 5.16

## 6.0 Programming Tables

### 6.1 Table I - Level 1 Values

Level I Program Values for 962, 962F, 962TC, 962FTC, and 962M Controls

|    | Description of Program Values     | Range of Values                     | Min. Increment | Setting | Factory Value | Units of Measure       | Notes                                                                                                                      |
|----|-----------------------------------|-------------------------------------|----------------|---------|---------------|------------------------|----------------------------------------------------------------------------------------------------------------------------|
| P1 | Day of Week<br>Time of day        | 1:00 - 12:59 AM/PM<br>00:00 - 23:59 | 1              |         | None          | hour:minute            | Range depends on value selected for P13. For day of week Sun = 1, Mon = 2, Tues = 3, Wed = 4, Thurs = 5, Fri = 6, Sat = 7. |
| P2 | Time of day to start regeneration | 1:00 - 12:59 AM/PM<br>00:00 - 23:59 | 1              |         | None          | hour:minute            | Range depends on value selected for P13. For 962M, used only if P15 = 1                                                    |
| P3 | Hardness of water                 | 3-250<br>30-2500                    | 1<br>10        |         | 0<br>0        | grains/gallon (ppm)    | Unit of measure depends on value selected for P12                                                                          |
| P4 | Salt amount                       | 5-1250<br>2-500                     | 5<br>2         |         | 10<br>4       | pounds (kilograms)     | Unit of measure and factory value depends on value selected for P12                                                        |
| P5 | Capacity of unit                  | 1-2600<br>0.1-260.0                 | 1<br>0.1       |         | 0<br>0        | kilograins (kilograms) | Unit of measure depends on value selected for P12                                                                          |

Level II, III values on following pages.

## 6.2 Table IIA

**Level II Program Values - 962 Single Twin or Triple Parallel Tank Softener or Dealkalizer (P17=0)**

| Parameter | Description of Program Values                     | Range of Values                                          | Min. Increment          | Factory Value | Units of Measure          | Notes                                                                                                                                                     |
|-----------|---------------------------------------------------|----------------------------------------------------------|-------------------------|---------------|---------------------------|-----------------------------------------------------------------------------------------------------------------------------------------------------------|
| P1        | Day of Week and Time of day                       | (1-7) 1:00 - 12:59 AM or PM<br>Metric (1-7) 0:00 - 23:59 | (1 day)<br><br>1 minute | None          | Hour<br><br>Minute        | Range depends on value selected for P13. For day of week SUN=1, MON=2, TUE=3, WED=4, THU=5, FRI=6, SAT=7. This is the left most digit on the display.     |
| P2        | Time of day to start regeneration                 | 1:00 - 12:59 AM or PM<br>00:00 - 23:59                   | 1                       | None          | Hour<br><br>Minute        | Range depends on value selected for P13 Use only if P15 = 0 or 1                                                                                          |
| P3        | Hardness of water                                 | 3-250<br>30-2500                                         | 1<br>10                 | 0<br>0        | Grains per gallon<br>ppm  | Unit of measure depends on value selected for P12                                                                                                         |
| P4        | Salt amount                                       | 5 – 1250<br>2 - 500                                      | 5<br>2                  | 10<br>4       | Pounds<br>Kilograms       | Unit of measure and factory value depends on value selected for P12                                                                                       |
| P5        | Capacity of unit                                  | 1-2600<br>0.1-260.0                                      | 1<br>0.1                | 0<br>0        | Kilograins<br>Kilograms   | Unit of measure depends on value selected for P12                                                                                                         |
| P6        | Refill controller                                 | 2 - 99                                                   | 1                       | 0             |                           | Selected from chart in Performance Data Sections, page 59                                                                                                 |
| P7        | Brine draw rate                                   | 2 - 99                                                   | 1                       | 0             |                           | Selected from chart in Performance Data Sections, page 60                                                                                                 |
| P9        | Backwash time                                     | 4 - 30                                                   | 1                       | 14            | Minutes                   | May be adjusted for application                                                                                                                           |
| P10       | Rinse time                                        | 7 - 125                                                  | 1                       | 40            | Minutes                   | May be adjusted for application                                                                                                                           |
| P11       | Purge time                                        | 2 - 19                                                   | 1                       | 4             | Minutes                   | May be adjusted for application                                                                                                                           |
| P12       | Units of measure                                  | 0 - 1                                                    | 1                       | 0             |                           | 0 = US, 1 = Metric                                                                                                                                        |
| P13       | Clock mode                                        | 0 - 1                                                    | 1                       | 0             |                           | 0 = 12 hour clock, 1 = 24 hour clock                                                                                                                      |
| P14       | Calendar override                                 | 0 - 30                                                   | 1                       | 0             | Days                      | 0 = no calendar override                                                                                                                                  |
| P15       | Reserve Type                                      | 0 - 3                                                    | 1                       | 0             |                           | 0=Variable Reserve, 1=Fixed Reserve<br>2=Variable Reserve with immediate regeneration , 3=Fixed Reserve with immediate regeneration                       |
| P16       | Initial average usage or fixed reserve            | 0 - 70                                                   | 1                       | 30            | Percent of Total capacity |                                                                                                                                                           |
| P17       | Operation type                                    | 0 - 2                                                    | 1                       | 0             |                           | 0 = Single or Parallel                                                                                                                                    |
| P18       | Salt/Capacity Change Lock Out                     | 0 - 1                                                    | 1                       | 0             |                           | 0 = none, 1 = Salt /Capacity Change Locked Out                                                                                                            |
| P19       | Flow Sensor select                                |                                                          |                         | 0             |                           | 0 = Magnum IT NHWB, 1 = 1.0" Autotrol turbine, 2 = 2.0" Autotrol turbine, 3 = User defined K-factor, 4 = User defined pulse equivalent, 5 = Magnum IT HWB |
| P20       | K-factor or Pulse equivalent                      | 0.01 - 255.00                                            | .01                     | 0.01          |                           | Number used for Meter K-factor or Pulse equivalent                                                                                                        |
| P21       | Remote Regeneration Switch Delay                  | 1 - 254                                                  | 1                       | 60            | Seconds                   | Time remote switch must be active to start a regeneration.                                                                                                |
| P22       | <b>Factory Use Only</b><br>– <u>DO NOT CHANGE</u> |                                                          |                         | 99            |                           | Do not change                                                                                                                                             |

Note: This programming sheet is for use with controls manufactured after 09 Aug 2000.

## 6.3 Table IIB

**Level II Program Values - 962F Single Tank Filter (P17=4)**

| Parameter | Description of Parameter               | Range of Values                        | Min. Increment | Factory Value | Units of Measure          | Notes                                                                                                                                                                                              |
|-----------|----------------------------------------|----------------------------------------|----------------|---------------|---------------------------|----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| P1        | Day of Week and Time of day            | 1:00 - 12:59 AM or PM<br>0:00 - 23:59  | 1              | None          | Day<br>Hour:Minute        | Range depends on value selected for P13. For day of week SUN=1, MON=2, TUE=3, WED=4, THU=5, FRI=6, SAT=7. This is the left most digit on the display.                                              |
| P2        | Time of day to start regeneration      | 1:00 - 12:59 AM or PM<br>00:00 - 23:59 | 1              | 2:00 AM       | Hour:Minute               | Range depends on value selected for P13. Use only if P15 =1                                                                                                                                        |
| P3        | Factory                                |                                        |                | 10<br>100     | Grains per gallon<br>ppm  | Unit of measure depends on value selected for P12                                                                                                                                                  |
| P4        | Salt amount                            | 0.5 – 125.0<br>0.2 - 50.0              | 0.5<br>0.2     | 0.5<br>0.2    | Pounds<br>Kilograms       | Unit of measure and factory value depend on value selected for P12                                                                                                                                 |
| P5        |                                        |                                        |                | 0             |                           | U.S. - Divide the volumetric capacity (gallons) of the filter by 100 and enter this number into P5.<br>Metric - Divide the volumetric capacity (cubic meters) by 10 and enter this number into P5. |
| P6        | Refill controller                      | 2 - 200                                | 1              | 200           | gpm x 100                 | Do not change.                                                                                                                                                                                     |
| P7        | Brine draw rate                        | 2 - 200                                | 1              | 200           | gpm x 100                 | Do not change.                                                                                                                                                                                     |
| P9        | Backwash time                          | 7 - 60                                 | 1              | 14            | Minutes                   | May be adjusted for application.                                                                                                                                                                   |
| P10       | Does not apply                         | 7 - 125                                | 1              | 8             | Minutes                   | Do not change                                                                                                                                                                                      |
| P11       | Purge time                             | 9 - 60                                 | 1              | 9             | Minutes                   | May be adjusted for application.                                                                                                                                                                   |
| P12       | Units of measure                       | 0 - 1                                  | 1              | 0             |                           | 0 = US, 1 = Metric                                                                                                                                                                                 |
| P13       | Clock mode                             | 0 - 1                                  | 1              | 0             |                           | 0 = 12 hour clock, 1 = 24 hour clock                                                                                                                                                               |
| P14       | Calendar override                      | 0 - 30                                 | 1              | 0             | Days                      | 0 = no calendar override                                                                                                                                                                           |
| P15       | Reserve Type                           | 0 - 3                                  | 1              | 0             |                           | 0 = variable reserve 1 = fixed reserve, 2 = variable reserve with immediate regen, 3 = fixed reserve with immediate regen.                                                                         |
| P16       | Initial average usage or fixed reserve | 0 - 70                                 | 1              | 30            | Percent of Total capacity | Description depends on value entered for P15.                                                                                                                                                      |
| P17       | Operation type                         | 0 - 7                                  | 4              | 0             |                           | 4 = filter                                                                                                                                                                                         |
| P18       | Salt/Capacity Change Lock Out          | 0 - 1                                  | 1              | 0             |                           | 0 = none 1 = Salt /Capacity Change Locked Out                                                                                                                                                      |
| P19       | Flow Sensor select                     | 1 - 4                                  | 1              | 0             |                           | 0 = Magnum IT NHWB<br>1 = 1.0" Autotrol Turbine<br>2 = 2.0" Autotrol Turbine<br>3 = User defined K-factor<br>4 = User defined pulse equivalent<br>5 = Magnum IT HWB                                |
| P20       | K-factor or Pulse equivalent           | 0.01 -255.00                           | 0.01           | 0.01          |                           | Number used for Meter K-factor or Pulse equivalent                                                                                                                                                 |
| P21       | Remote Regeneration Switch Delay       | 1 - 254                                | 1              | 60            | Seconds                   | Time remote switch must be active to start a regeneration.                                                                                                                                         |
| P22       | <b>Factory Use Only</b>                | 0 - 9                                  | 1              | 99            |                           | Do not change.                                                                                                                                                                                     |



## 6.4 Table IIC

**Level II Program Values - 962 Twin Tank Alternating Softener (P17=2)**

| Parameter | Description of Program Values                                                     | Range of Values                                             | Min. Increment          | Factory Value | Units of Measure          | Notes                                                                                                                                                           |
|-----------|-----------------------------------------------------------------------------------|-------------------------------------------------------------|-------------------------|---------------|---------------------------|-----------------------------------------------------------------------------------------------------------------------------------------------------------------|
| P1        | Day of Week and Time of day                                                       | (1-7) 1:00 - 12:59 AM or PM<br>Metric<br>(1-7) 0:00 - 23:59 | (1 day)<br><br>1 minute | None          | Hour<br><br>Minute        | Range depends on value selected for P13. For day of week SUN=1, MON=2, TUE=3, WED=4, THU=5, FRI=6, SAT=7.<br><b>THIS IS THE LEFT MOST DIGIT ON THE DISPLAY.</b> |
| P2        | Time of day to start regeneration                                                 | 1:00 - 12:59 AM or PM<br>00:00 - 23:59                      | 1                       | None          | Hour<br>Minute            | Range depends on value selected for P13. Use only if P15 =1                                                                                                     |
| P3        | Hardness of water                                                                 | 3-250<br>30-2500                                            | 1<br>10                 | 0<br>0        | Grains per gallon<br>ppm  | Unit of measure depends on value selected for P12                                                                                                               |
| P4        | Salt amount                                                                       | 5 – 1250<br>2 - 500                                         | 5<br>2                  | 10<br>4       | Pounds<br>Kilograms       | Unit of measure and factory value depend on value selected for P12                                                                                              |
| P5        | Capacity of unit                                                                  | 1-2600<br>0.1-260.0                                         | 1<br>0.1                | 0             | Kilograins<br>Kilograms   | Total capacity for each tank. Unit of measure depends on value selected for P12                                                                                 |
| P6        | Refill controller                                                                 | 2 - 99                                                      | 1                       | 0             |                           | Selected from chart in Performance Data Sections, page 59                                                                                                       |
| P7        | Brine draw rate                                                                   | 2 - 99                                                      | 1                       | 0             |                           | Selected from chart in Performance Data Sections, page 60                                                                                                       |
| P9        | Backwash time                                                                     | 4 - 30                                                      | 1                       | 14            | Minutes                   |                                                                                                                                                                 |
| P10       | Rinse time                                                                        | 7 - 125                                                     | 1                       | 40            | Minutes                   |                                                                                                                                                                 |
| P11       | Purge time                                                                        | 2 - 19                                                      | 1                       | 4             | Minutes                   |                                                                                                                                                                 |
| P12       | Units of measure                                                                  | 0 - 1                                                       | 1                       | 0             |                           | 0 = US, 1 = Metric                                                                                                                                              |
| P13       | Clock mode                                                                        | 0 - 1                                                       | 1                       | 0             |                           | 0 = 12 hour clock, 1 = 24 hour clock                                                                                                                            |
| P14       | Calendar override                                                                 | 0 - 30                                                      | 1                       | 0             | Days                      | 0 = no calendar override                                                                                                                                        |
| P15       | Regeneration delay                                                                | 0 - 1                                                       | 1                       | 0             |                           | 0 = Immediate regeneration<br>1 = Regeneration delayed until time programmed in P2 is reached                                                                   |
| P16       | Capacity that must be left on 2nd tank to permit delayed regeneration of 1st tank | 0 - 70                                                      | 1                       | 30            | Percent of Total capacity | Used only if P15 is set to 1                                                                                                                                    |
| P17       | Operation type                                                                    | 0 - 2                                                       | 1                       | 2             |                           | 2 = Twin Alternating                                                                                                                                            |
| P18       | Salt/Capacity Change Lock Out                                                     | 0 - 1                                                       | 1                       | 0             |                           | 0 = none 1 = Salt /Capacity Change Locked Out                                                                                                                   |
| P19       | Flow Sensor select                                                                |                                                             |                         | 0             |                           | 0 = Magnum IT NHWB, 1 = 1.0" Autotrol Turbine, 2 = 2.0" Autotrol Turbine, 3 = User defined K-factor, 4 = User defined pulse equivalent, 5 = Magnum IT HWB       |
| P20       | K-factor or Pulse equivalent                                                      | 0.01 -255.00                                                | .01                     | 0.01          |                           | Number used for Meter K-factor or Pulse equivalent                                                                                                              |
| P21       | Remote Regeneration Switch Delay                                                  | 1 - 254                                                     | 1                       | 60            | Seconds                   | Time remote switch must be active to start a regeneration.                                                                                                      |
| P22       | <b>Factory Use Only</b><br>– <u>DO NOT</u><br><u>CHANGE</u>                       |                                                             |                         | 99            |                           | Do not change                                                                                                                                                   |

## 6.5 Table IID

Level II Program Values - Electronic Timeclock Filter (P17=7)

| Parameter | Description                             | Range of Values                                             | Min. Increment      | Factory Value        | Units of Measure                | Notes                                                                                                                                                                                           |
|-----------|-----------------------------------------|-------------------------------------------------------------|---------------------|----------------------|---------------------------------|-------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| P1        | Day of Week and Time of day             | (1-7) 1:00 - 12:59 AM or PM<br>Metric<br>(1-7) 0:00 - 23:59 | (1 day)<br>1 minute | Current Day and Time | Hour<br>Minute                  | Range depends on value selected for P13<br>For day of week SUN=1, MON=2, TUE=3, WED=4, THU=5, FRI=6, SAT=7. <b>THIS IS THE LEFT MOST DIGIT ON THE DISPLAY</b>                                   |
| P2        | Time of day to start regeneration       | 1:00 - 12:59 AM or PM<br>00:00 - 23:59                      |                     | As required          | Hour<br>Minute                  | Range depends on value selected for P13 Use only if P15 = 0 or 1                                                                                                                                |
| P3        | Factory                                 |                                                             |                     | 10                   |                                 |                                                                                                                                                                                                 |
| P4        | Does not apply                          |                                                             |                     | 0.5<br>0.2           |                                 |                                                                                                                                                                                                 |
| P5        | Factory                                 |                                                             |                     | 10                   |                                 | U.S.- Divide the volumetric capacity (gallons) of the filter by 100 and enter this number into P5<br>Metric - Divide the volumetric capacity (cubic meters) by 10 and enter this number into P5 |
| P6        | Refill controller                       | 2 - 200                                                     | 1                   | 200                  |                                 | Do not change                                                                                                                                                                                   |
| P7        | Brine draw rate                         | 2 - 200                                                     | 1                   | 200                  |                                 | Do not change                                                                                                                                                                                   |
| P9        | Backwash time                           | 7 - 60                                                      | 1                   | 14                   | Minutes                         | May be adjusted for application                                                                                                                                                                 |
| P10       | Does not apply                          | 7 - 125                                                     | 1                   | 8                    | Minutes                         | May be adjusted for application                                                                                                                                                                 |
| P11       | Fast Rinse                              | 9 - 60                                                      | 1                   | 9                    | Minutes                         | May be adjusted for application                                                                                                                                                                 |
| P12       | Units of measure                        | 0 - 1                                                       | 1                   | 0                    |                                 | 0 = US, 1 = Metric                                                                                                                                                                              |
| P13       | Clock mode                              | 0 - 1                                                       | 1                   | 0                    |                                 | 0 = 12 hour clock, 1 = 24 hour clock                                                                                                                                                            |
| P14       | Interval Regeneration                   | 0 - 30                                                      | 1                   | 0                    | Days<br>between<br>regeneration | 0 = No Interval chosen - *May be adjusted for application                                                                                                                                       |
| P15       | Does not apply for Timeclock operation  |                                                             |                     | 0                    |                                 |                                                                                                                                                                                                 |
| P16       | Does not apply for Timeclock operation  |                                                             |                     | 30                   |                                 |                                                                                                                                                                                                 |
| P17       | Operation type                          |                                                             |                     | 7                    |                                 | 7 = Filter TimeClock                                                                                                                                                                            |
| P18       | Salt Change Lock Out                    | 0 - 1                                                       | 1                   | 0                    |                                 | 0 = none 1 = Salt /Capacity Change Locked Out                                                                                                                                                   |
| P19       | Does not apply for Timeclock operation  |                                                             |                     |                      |                                 |                                                                                                                                                                                                 |
| P20       | Does not apply for Timeclock operation  |                                                             |                     |                      |                                 |                                                                                                                                                                                                 |
| P21       | Remote Regeneration Switch Delay        | 1 - 254                                                     | 1                   | 60                   | Seconds                         | Time remote switch must be active to start regeneration.                                                                                                                                        |
| P22       | <b>Factory Use Only – DO NOT CHANGE</b> |                                                             |                     | 99                   |                                 | Do not change                                                                                                                                                                                   |

## 6.6 Table IIE

**Level II Program Values - Electronic Timeclock Softener (P17=1)**

| Parameter | Description                             | Range of Values                                             | Min. Increment          | Factory Value        | Units of Measure          | Notes                                                                                                                                                         |
|-----------|-----------------------------------------|-------------------------------------------------------------|-------------------------|----------------------|---------------------------|---------------------------------------------------------------------------------------------------------------------------------------------------------------|
| P1        | Day of Week and Time of day             | (1-7) 1:00 - 12:59 AM or PM<br>Metric<br>(1-7) 0:00 - 23:59 | (1 day)<br><br>1 minute | Current Day and Time | Hour<br><br>Minute        | Range depends on value selected for P13<br>For day of week SUN=1, MON=2, TUE=3, WED=4, THU=5, FRI=6, SAT=7. <b>THIS IS THE LEFT MOST DIGIT ON THE DISPLAY</b> |
| P2        | Time of day to start regeneration       | 1:00 - 12:59 AM or PM<br>00:00 - 23:59                      |                         | As required          | Hour<br><br>Minute        | Range depends on value selected for P13 Use only if P15 = 0 or 1                                                                                              |
| P3        | Hardness                                |                                                             |                         | 10                   |                           |                                                                                                                                                               |
| P4        | Salt Amount                             | 5 – 1250<br>2 - 500                                         | 5<br>2                  | As required          |                           | Unit of Measure depends on selection in P12                                                                                                                   |
| P5        | Does not apply for TimeClock operation  |                                                             |                         | 10                   |                           |                                                                                                                                                               |
| P6        | Refill controller                       | 2 - 200                                                     | 1                       | 0                    |                           | Selected from chart in Performance Data Sections, page 59                                                                                                     |
| P7        | Brine draw rate                         | 2 - 200                                                     | 1                       | 0                    |                           | Selected from chart in Performance Data Sections, page 60                                                                                                     |
| P9        | Backwash time                           | 4 - 60                                                      | 1                       | 14*                  | Minutes                   | *May be adjusted for application                                                                                                                              |
| P10       | Rinse time                              | 7 - 125                                                     | 1                       | 40*                  | Minutes                   | *May be adjusted for application                                                                                                                              |
| P11       | Fast Rinse                              | 2 - 60                                                      | 1                       | 4*                   | Minutes                   | *May be adjusted for application                                                                                                                              |
| P12       | Units of measure                        | 0 - 1                                                       | 1                       | 0                    |                           | 0 = US, 1 = Metric                                                                                                                                            |
| P13       | Clock mode                              | 0 - 1                                                       | 1                       | 0                    |                           | 0 = 12 hour clock, 1 = 24 hour clock                                                                                                                          |
| P14       | Interval Regeneration                   | 0 - 30                                                      | 1                       | 0                    | Days between regeneration | 0 = No Interval chosen - *May be adjusted for application                                                                                                     |
| P15       | Does not apply for Timeclock operation  |                                                             |                         |                      |                           |                                                                                                                                                               |
| P16       | Does not apply for Timeclock operation  |                                                             |                         |                      |                           |                                                                                                                                                               |
| P17       | Operation type                          |                                                             |                         | 1                    |                           | 1 = Magnum Cv Softener TimeClock                                                                                                                              |
| P18       | Salt Change Lock Out                    | 0 - 1                                                       | 1                       | 0                    |                           | 0 = None 1 = Salt /Capacity Change Locked Out                                                                                                                 |
| P19       | Does not apply for TimeClock operation  |                                                             |                         |                      |                           |                                                                                                                                                               |
| P20       | Does not apply for TimeClock operation  |                                                             |                         |                      |                           |                                                                                                                                                               |
| P21       | Remote Regeneration Switch Delay        | 1 - 254                                                     | 1                       | 60                   | Seconds                   | Time remote switch must be active to start regeneration.                                                                                                      |
| P22       | <b>Factory Use Only – DO NOT CHANGE</b> |                                                             |                         | 99                   |                           | Do not change                                                                                                                                                 |

## 6.7 Explanation of Parameter Values for the 962 Single and Parallel Tank Controls

This section contains a detailed explanation of the programming parameters in the 962 electronic control.

| Number | Description of Program Values | Explanation                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                |
|--------|-------------------------------|----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| P1*    | Time of Day and Day of Week   | The day of the week is displayed with the time of day in the far left digit. It is programmed at P1, the same as the time of day. The day of week will automatically increment at midnight. This will allow correlation to the daily usage history stored in L7 through L13 to days of the week. Customer should use day 1 = Sunday through day 7 = Saturday. Then L7 will hold the usage history for Sunday through L13 holding the usage history for Saturday. The daily averages stored in the L-values will still be updated at the time of regeneration, not midnight. This is required to keep an accurate record for reserve capacity needed at the time of regeneration. Customers should understand that the L-value displayed for the average water usage for Sunday "day one" will be the average water usage for Sunday at 2:00 a.m. to Monday at 2:00 a.m. assuming the time of regeneration is set for 2:00 a.m. Customers can reduce this two hour shift by setting the time of regeneration to 12:01 a.m.                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                  |
| P2*    | Time of Regeneration          | <p>If P15 is set at 0 (smart reserve), the unit will check at the P2 time to see if the smart reserve capacity has been reached. If it has, the unit WILL regenerate at the specified P2 time. If the capacity display reaches zero gallons (m<sup>3</sup>) at any time during the day, the unit will NOT regenerate until the specified P2 time is reached.</p> <p>If P15 is set at 1 (fixed reserve), the unit will check at the P2 time to see if the fixed reserve capacity (P16) has been reached. If it has, the unit WILL regenerate at the specified P2 time. If the capacity display reaches zero gallons (m<sup>3</sup>) at any time during the day, the unit will NOT regenerate until the specified P2 time is reached.</p> <p>If P15 is set at 2 (smart reserve with immediate regen), the unit will check at the P2 time to see if the smart capacity has been reached. If it has, the unit will regenerate at the specified P2 time. If the capacity display reaches zero gallons (m<sup>3</sup>) at any time during the day, the unit WILL regenerate immediately. It will ALSO continue checking at the specified P2 time to see if the fixed reserve capacity has been reached, initiating a regeneration at the P2 time if it has. If the fixed reserve is set to zero, the unit will ONLY regenerate when the capacity display reaches zero.</p> <p>If P15 is set to 3 the unit will operate almost exactly the same as if it were set to 1. The only difference when set to 3 is that if the capacity were to reach zero at any time the unit will initiate an immediate regeneration.</p> <p>If calendar override is used (P14), the unit will regenerate every 1 to 30 days at the specified P2 time.</p> <p><b>Fixed Reserve:</b> Fixed percentage of capacity defined by user (gallons) (m<sup>3</sup>).</p> <p><b>Smart Reserve:</b> 120% of the daily average (gallons) (m<sup>3</sup>) calculated from historical values stored in NOVRAM.</p> |
| P3**   | Hardness of water             | If the 962 controller is programmed at P12 to use U.S. units, enter hardness in grains per gallon (gpg). If the 962 controller is programmed at P12 to use metric units, enter hardness in parts per million (ppm).                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                        |
| P4**   | Salt Amount                   | Enter your TOTAL salt amount per regeneration. For example, salting at 10 lb (4.5 kg) per cubic foot on a unit with 3 cubic feet of resin, enter 30 (10 lb/ft <sup>3</sup> ) x (3 ft <sup>3</sup> ) = 30 lb. salt. [(4.5 kg/ft <sup>3</sup> ) x (3 ft <sup>3</sup> ) = 13.6 kg salt].                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                      |
| P5     | Capacity of Unit              | <p>Enter the capacity of the unit here, in kilograins (kilograms). For example, a 3 ft<sup>3</sup> unit with a resin capacity of 25,000 grains (1620 grams) per ft<sup>3</sup>, enter 75 here. (25,000 grains/ft<sup>3</sup>) x (3 ft<sup>3</sup>) = 75,000 grains = 75 kilograins.</p> <p>[(1620 grams/ft<sup>3</sup>) x (3 ft<sup>3</sup>) = 4860 grams = 4.86 kilograms].</p> <p>Note: 15 lb/cu ft salting yields 30,000 grains/cu ft resin<br/> 10 lb/cu ft salting yields 25,000 grains, cu ft resin<br/> 6 lb/cu ft salting yields 20,000 grains/cu ft resin<br/> Reduced salting yields a reduced capacity<br/> 1 kilograin (1000 grains) = 0.0648 kilograms (64.8 grams)</p>                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                       |
| P6     | Refill controller             | This value is the refill flow rate times 10, rounded to the next whole number. For example, on a 16-inch tank, the refill control has a flow rate of 0.8 gpm. Calculate: 0.8 gpm x 10 = 8. Enter 8.                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                        |
| P7     | Brine draw rate               | This is the injector draw rate times 10, rounded to the next whole number. For example, on a 16-inch tank, the injector has a draw rate of 0.8 gpm. Enter 8 (0.8 gpm x 10 = 8).                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                            |
| P8     | Not used                      | P8 is reserved for future use.                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                             |
| P9     | Backwash time                 | Self explanatory. Generally, 5 to 15 minutes or until water runs clear or specific water conservation needs are met.                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                       |

| Number | Description of Program Values                      | Explanation                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                              |
|--------|----------------------------------------------------|------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| P10    | Slow rinse                                         | Time, in minutes, to achieve adequate slow rinse volume for resin type used. Resin manufacturers recommend one to two and one half bed volumes of slow rinse water. The required amount of time is calculated using the injector performance curves provided in Section 10.0 of this manual.<br><br>For example, assuming 4 cubic feet of resin and two bed volumes of slow rinse water for a 16 x 65, 50 psi inlet pressure, program 43 minutes in Parameter P10. (4 cubic feet) x (7.5 gallons/cubic foot) = 60 gallons of slow rinse water. A "16" injector is recommended for a 16-inch tank. From the "16" injector performance chart the nominal slow rinse rate is 1.75 gpm. 60 gallons divided by 1.75 gallons per minute equals 34.2 minutes. Round up to 35 minutes and enter in P10.                                                                                                                                                                                                                                          |
| P11    | Fast rinse                                         | Time, in minutes, to achieve adequate fast rinse volume for resin type used. For example, for standard softening resin (Ionac C-249), fast rinse at 30 gallons (0.11 m <sup>3</sup> ) per cubic foot of resin. A unit with 3 ft <sup>3</sup> of resin will require 90 gallons (0.34 m <sup>3</sup> ) of water to obtain the resin manufacturer's recommended fast rinse. (30 gal/ft <sup>3</sup> x 3 ft <sup>3</sup> ) = 90 gallons. (0.11 m <sup>3</sup> /ft <sup>3</sup> x 3 ft <sup>3</sup> = 0.34 m <sup>3</sup> ). The fast rinse flow rate is controlled by the drain line flow control. For this example, assume a 5 gpm (1.14 m <sup>3</sup> /hr) drain line flow control. Enter 18 minutes in P10. (90 minutes/5 gpm) = 18 minutes (0.34 m <sup>3</sup> /1/14 m <sup>3</sup> /hr = 0.3 hr/ x 60 min = 18 minutes).                                                                                                                                                                                                              |
| P12    | Units of measure                                   | Self explanatory. Enter 0 for U.S., enter 1 for metric.                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                  |
| P13    | Clock mode                                         | Self explanatory. Enter 0 for 12-hour clock, enter 1 for 24-hour clock.                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                  |
| P14    | Calendar override                                  | 0 = No calendar override. 1 - 30 = Maximum number of days between regeneration/backwash.                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                 |
| P15    | Reserve type<br>Immediate or delay<br>regeneration | See P2. Not used in Alternating mode.                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                    |
| P16*** | Fixed Reserve<br>capacity                          | If P15 is set at 1 or 3, enter the fixed reserve capacity (in gallons) (m <sup>3</sup> ) that the unit will look for. This is explained in numbers P2 and P15 above. Not used in Alternating mode.                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                       |
| P17    | Operation type                                     | Self explanatory. 0 = Single or Parallel Softener; 4 = Single or Parallel Filter.                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                        |
| P18    | Salt/capacity lockout                              | Allows for the lock out of P4 and P5 so that NO unauthorized changes to the programmed values can be made.                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                               |
| P19    | Flow Sensor Select                                 | This parameter is used to select the flow sensor that is to be used with the system. The factory-preset value is 0. The range is 0 - 5.<br>0 = Magnum IT NHWB, 1 = Autotrol 1-inch turbine, 2 = Autotrol 2-inch turbine, 3 = user programmable K-factor, 4 = user programmable pulse equivalent, 5 = Magnum IT HWB. The respective meter manufacturer should supply the K-factors or pulse equivalents for individual meters.                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                            |
| P20    | K-factor or pulse<br>equivalent                    | The range is 000.01 to 255.00 in 0.01 steps. How this number is used is defined by the values stored in P12 (units of measure) and P19 (flow sensor select). P12 is used to define gallons or liters (0 = gallons, 1 = liters). P19 is used to define K-factor which is defined as pulses per gallon or pulses per liter. Signet and Sea-Flow are two flow sensor manufacturers that publish a K-factor. The control can now use any flow sensor as long as the programmed K-factor is correct. The pulse equivalent is defined as gallons or liters per pulse. The control will register 5 gallons of flow for every pulse if P12 = 0, P19 = 4 and P20 = 5.00. Badger Meter is one manufacturer that uses a pulse equivalent. The control will not show flow rate if P19 = 4 (pulse equivalent). This is because pulses are accumulated over 10 seconds and flow rate is displayed in gallons per minute. The control will alternate between time of day and capacity remaining or regeneration time remaining during normal operation. |
| P21    | Remote<br>regeneration/ back-<br>wash switch delay | This parameter is used to program the length of signal time required to initiate a regeneration/backwash using a differential pressure switch or remote start button/contact. This range is 1 to 254 seconds in 1-second steps. The default is 60 seconds. A counter starts when there is a closed dry contact (no voltage) to this input. A regeneration/backwash will start when the contacts remain closed for the programmed time. The counter will reset to zero when the contacts open for at least 0.02 seconds. The remote regeneration input cannot be used to perform a double manual regeneration. The remote regeneration input is ignored during a regeneration/backwash.                                                                                                                                                                                                                                                                                                                                                   |
| P22    | Factory use only                                   | <b>DO NOT CHANGE</b>                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                     |

\*The 962 controller functions in either a 12-hour or 24-hour clock mode. Programming P13 (clock mode) before P1 or P2 will eliminate any confusion when setting these parameters.

\*\*The 962 controller functions in either U.S. or metric units. Programming P12 (units of measure) before P3 or P4 will eliminate any confusion when setting these parameters.

\*\*\*The calculated gallon amount loaded into the daily registers (L7 through L13) at START-UP, uses this percentage of capacity.  
Example: 90,000 grains in P5 ÷ 10 grains in P3, 90,000/10 = 9,000 gallon capacity, 9,000 x .3 (30% in P16) = 2700 gallons, which is loaded into L7 through L13, the daily average) = 3240 gallon. This daily average will change as actual water usage information is gathered.

## 6.8 New Features in The 962 Family Controls

### P1 Day of Week Programming

The day of the week is now displayed with the time of day in the far left digit. It is programmed at P1 the same as the time of day. The shift key will move the flashing digit to the far left digit skipping the blank digit between time of day and day of week. The day of week will automatically increment at midnight. This change will allow correlation of the daily usage history stored in L7 through L13 to days of the week. Use day 1 = Sunday through day 7 = Saturday. Then L7 will hold the usage history for Sunday through L13 holding the usage history for Saturday. The daily averages stored in the L-values will still be updated at the time of regeneration not midnight. This is required to keep an accurate record for reserve capacity needed at the time of regeneration. The L-value displayed for the average water usage for Sunday "day one" will be the average water usage for Sunday at 2:00AM to Monday at 2:00AM. Assuming the time of regeneration is set for 2:00AM. To more closely match the averages to the days set the time of regeneration to 12:01AM.

### P19 Flow Sensor Select

P19 **will not** show 1.0, 1.5, 2.0, 3.0 for flow sensor sizes as before. P19 will now show "0" for Magnum IT NHWB, "1" for Autotrol 1 inch turbine, "2" for Autotrol 2 inch turbine, "3" for user programmable K-factor, and "4" for user programmable pulse equivalent, "5" for Magnum IT HWB. The K-factors or Pulse equivalents for individual meters should be supplied by the respective meter manufacturer. **The control is no longer preprogrammed for the Data Industrial 1.5 inch and 3.0 inch flow sensors.** The default value is "0" for use with the Magnum IT NHWB.

### P20 K-factor or Pulse Equivalent

P20 is now used for user defined K-factor or pulse equivalent. The range is 000.01 to 255.00 in 0.01 steps. How this number is used is defined by the values stored in P12 (units of measure) and P19 (flow sensor select). P12 is used to define gallons or liters (0 = gallons, 1 = liters). P19 is used to define K-factor or pulse equivalent (3 = K-factor, 4 = pulse equivalent). K-factor is defined as pulses per gallon or pulses per liter. Signet and Sea-Flow are two flow sensor manufacturers that publish a K-factor. The control can now use any flow sensor as long as the programmed K-factor is correct. The pulse equivalent is defined as gallons or liters per pulse. The control will register 5 gallons of flow for every pulse if P12 = 0, P19 = 4 and P20 = 5.00. Badger Meter is one manufacturer that uses a pulse equivalent. The control will not show flow rate if P19 = 4 (pulse equivalent). This is because pulses are accumulated over 10 seconds and flow rate is displayed in gallons per minute. The control will always alternate between time of day and capacity remaining or regeneration time remaining.

### P21 Remote Regeneration Delay

P21 is used to program the delay time for the remote regeneration start. The range is 1 to 254 seconds in 1 second steps. The default is 60 seconds. This function was added because customers are connecting differential pressure switches to this input. A counter starts when the conductors of this input are connected with a dry contact closure. A regeneration will start when the conductors remain connected for the programmed time. The counter will reset to zero when the connection is broken for at least 0.02 seconds. The remote regeneration input cannot be used to perform a double manual regeneration. The remote regeneration input will be ignored when the control is doing a regeneration.

### P22 Factory Programming Use Only!

P22 is **used by the factory** for preset programming of the 962 control. 99 is entered into this location by the software. **Any number entered into P22 will cause all previous programming to be lost.** If P22 is accidentally entered via the set button and a digit is flashing the control should be left to exit program mode on its own. This will occur after 30 seconds. **P22 should not be changed except at the factory!**

### Regeneration Cycle Advance

A function was added to advance the control to the next stop position during a regeneration. Pressing and holding the left arrow key for three seconds will cause the control to advance to the next stop position of the regeneration. The regeneration time remaining will decrease by the amount of stop time that was skipped. This function will not work when the motor is on. The control will beep if the left arrow key is held for 2.5 seconds and the motor output is on. During regeneration the control would not stop in the correct position if time was skipped during a motor-on time.

### Regeneration Cancel

To cancel a regeneration in progress press and hold the LEFT (←) arrow and set button for three seconds. An "Err 3" will appear on the control, the motor will start, and the control will advance to home. The cam may be manually advanced to just prior to Regeneration Complete. The control must be at least two minutes into the regeneration before it can be cancelled.

### Battery Backup Option

All 962 family controls are now battery backup capable. There is a door in the backplate that allows access to the battery harness. A 9 volt rechargeable battery is available from Pentair Water P/N 1075768. The battery is a VARTA, TYPE V7/8H (AccuPlus Nickle Hydride Ni-mh 9v 150 mAh, No. 5522). A standard non-rechargeable battery is an option for backup but needs to be replaced periodically.

## Level IV Day of Week Regeneration

It is now possible to program individual days that the system will regenerate regardless of water usage. When programmed, this feature will override the demand regeneration and will reset capacity remaining upon completion of the regeneration. This feature insures that a regeneration will occur on programmed days. All other times the system will operate as a demand system. Level IV must be accessed to program Day of Regeneration. Simultaneously press the LEFT and DOWN arrow buttons for 3 seconds to gain access and then press the UP or DOWN arrow buttons until the desired Day location (1-7) is displayed. Press the LEFT arrow button to display value in the location, 0 = no Regeneration - 1 = Regeneration. To program a regeneration for a specific day, go to that day and change the 0 to 1. A regeneration will occur at the time that is programmed into P2. A regeneration will occur every week on the day(s) that is (are) programmed with a 1.

## Level III Memory Locations

To assist in troubleshooting the Water Conditioning System, the contents of the controller memory can be examined to determine the status of the control and the history of water usage. To view the controller's memory locations "L1" to "L15" described in Table III, the location viewing mode must be selected. This mode can be selected by simultaneously pressing the LEFT (←) and the UP (↑) buttons. The control will then show "L1" on the display. Locations can be stepped through in the same method as described for Level II programming. However, the [SET] button is inactive except for L4. **If [SET] is pressed when L4 is displayed, Peak Flow is reset to zero.** If [SET] is pressed when any other location is displayed, the control will beep.

## 6.9 Table III - Historical Data

Level III Historical Data

| Location | Range                          | Description                                                                                                            |
|----------|--------------------------------|------------------------------------------------------------------------------------------------------------------------|
| L1       | 1 - 7                          | Day                                                                                                                    |
| L2       | 0 - 255                        | Days since last regeneration                                                                                           |
| L3       | 1:00-12:59 AM/PM<br>0:00-23:59 | Time of day that peak flow occurred                                                                                    |
| L4       | 0-200 (0-50.0)                 | Peak Flow in gallons per minute (m <sup>3</sup> /hr) since location reset                                              |
| L5       | 0-655360(0-6553.6)             | Water used today in gallons (m <sup>3</sup> ) since time of regeneration                                               |
| L6       | 0-655360(0-6553.6)             | Water used since last regeneration in gallons (m <sup>3</sup> )                                                        |
| L7       | 0-655360(0-6553.6)             | Average water usage for Day 1 in gallons (m <sup>3</sup> )                                                             |
| L8       | 0-655360(0-6553.6)             | Average water usage for Day 2 in gallons (m <sup>3</sup> )                                                             |
| L9       | 0-655360(0-6553.6)             | Average water usage for Day 3 in gallons (m <sup>3</sup> )                                                             |
| L10      | 0-655360(0-6553.6)             | Average water usage for Day 4 in gallons (m <sup>3</sup> )                                                             |
| L11      | 0-655360(0-6553.6)             | Average water usage for Day 5 in gallons (m <sup>3</sup> )                                                             |
| L12      | 0-655360(0-6553.6)             | Average water usage for Day 6 in gallons (m <sup>3</sup> )                                                             |
| L13      | 0-655360(0-6553.6)             | Average water usage for Day 7 in gallons (m <sup>3</sup> )                                                             |
| L14      | 0-999990(0-99999.9)            | Total water used since controller installed in gallons or (m <sup>3</sup> )(least significant digits)                  |
| L15      | 0-167(0-16)                    | Total water used since controller installed in gallons x 10 <sup>6</sup> or (m <sup>3</sup> )(most significant digits) |

## 6.10 Table IV

**Model 962 Error Messages**

| Indication | Description                                                                                                                                                                                                                                                                       | Cause                                                                                                                                                        | Solution                                                                                                                                                                               |
|------------|-----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|--------------------------------------------------------------------------------------------------------------------------------------------------------------|----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| Err1       | Electronics failure                                                                                                                                                                                                                                                               | a. Control settings need reprogramming                                                                                                                       | a. Press any key to load default values. Refer to Programming the Series 962 Control                                                                                                   |
| Err2       | Improper finish of regeneration.<br>Improper finish of a regeneration (control indicates that it is in either standby, service, or regeneration complete and it <u>should not</u> be)<br>Regeneration failure (no start)                                                          | a. Valve camshaft has been manually rotated during a regeneration<br>b. Faulty motor or gears<br>c. Faulty motor drive<br>d. Faulty switch                   | a. Press any key to silence the alarm. (Note: alarm automatically clears at "TIME OF REGEN")<br>b. Replace control<br>c. Replace control<br>d. Replace control                         |
| Err3       | Improper start of regeneration.<br>Regeneration was not completed within calculated time.<br>Improper start of a regeneration (control cycle position pointer indicates that it is in regeneration and it <u>should</u> be in either standby, service, or regeneration complete.) | a. Valve camshaft has been manually rotated out of "regeneration complete" position<br>b. Faulty motor or gears<br>c. Faulty motor drive<br>d. Faulty switch | a. The control will turn the motor on and drive the camshaft to the proper location<br>b. Replace control<br>c. Replace control<br>d. Replace control                                  |
| Err4       | Improper control settings                                                                                                                                                                                                                                                         | a. One or more settings out of the allowable range                                                                                                           | a. Hardness:<br>Adjust range: 3 to 250 (30-2500)<br>Capacity:<br>Adjust range: .1-260.0 (.1-260.0)<br>Refill Control:<br>Adjust range: 2-99<br>Brine Draw Value:<br>Adjust range: 2-99 |



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## 7.0 Multi-Tank

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### 7.1 Twin Alternating Systems

The Magnum IT valve is available in a preconfigured twin-alternating package which assure the flow of

softened water at all times. One tank provides service water while the other is in regeneration or standby.

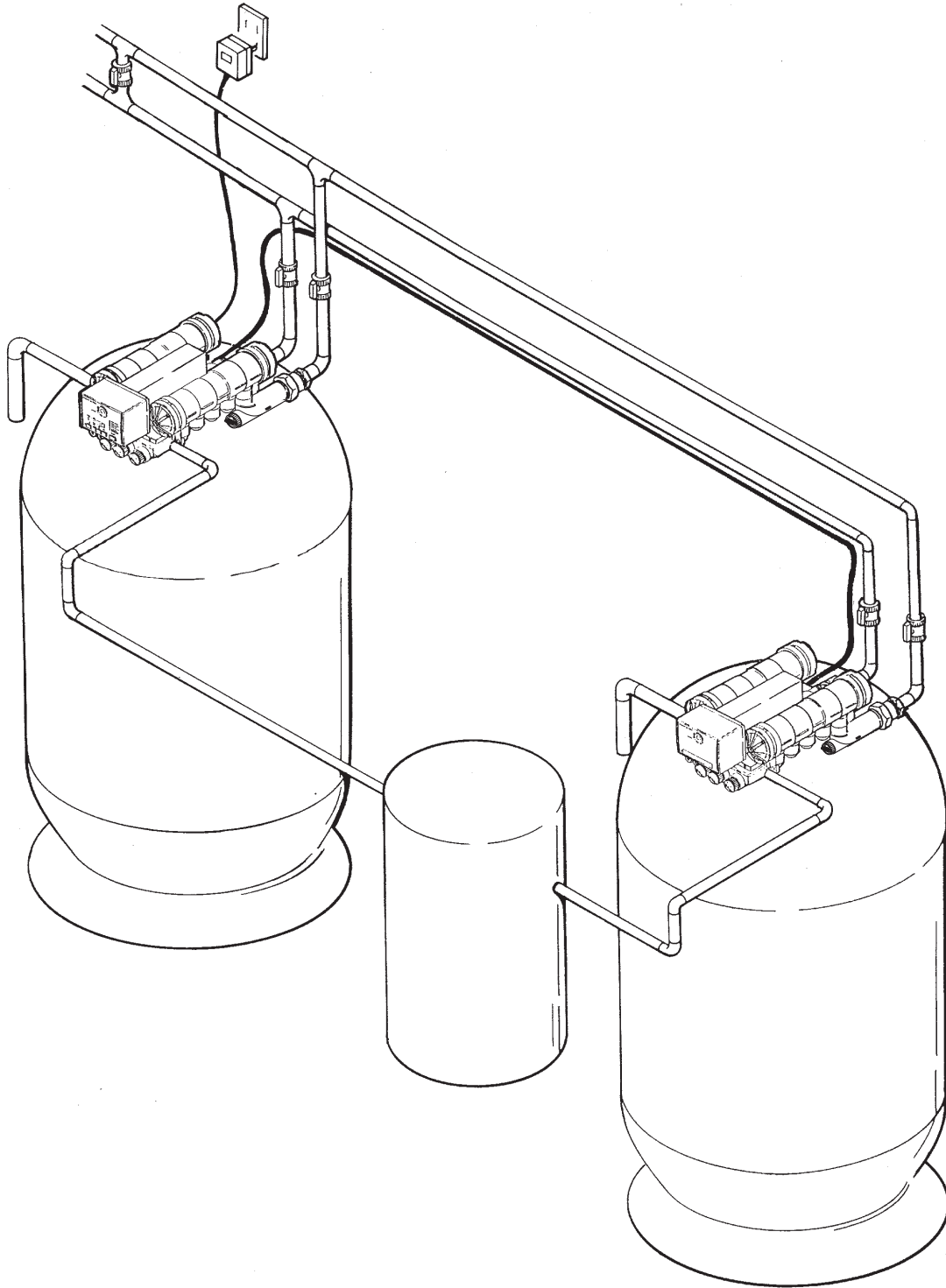


Figure 7.1 Magnum IT Twin Alternating System with 962M and 962S (Main and Secondary) Controls

### 7.1.1 Twin Alternating Control Set-Up

| Task                                                                                                                                                                                                         | 962M Main Control Position<br>Tank 1 | 962S Secondary Control<br>Position<br>Tank 2 |
|--------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|--------------------------------------|----------------------------------------------|
| 1. Open manual bypass valve                                                                                                                                                                                  |                                      |                                              |
| 2. Close manual inlet and outlet valves                                                                                                                                                                      |                                      |                                              |
| 3. Mount 962M main and 962S secondary controls [962M and 962S controls must be in the midpoint of the SERVICE position before inserting camshaft]                                                            | <b>SERVICE</b>                       | <b>SERVICE</b>                               |
| 4. Connect 12VAC power supply to 962M control                                                                                                                                                                | <b>SERVICE</b>                       | <b>SERVICE</b>                               |
| 5. Program the 962M main control. (See Table IIC for programming parameters.) [LED will show ERR4 message indicating controls require programming]                                                           | <b>SERVICE</b>                       | <b>SERVICE</b>                               |
| 6. Exit programming mode. Depress up and down buttons for 3 seconds or wait 30 seconds                                                                                                                       | <b>SERVICE</b>                       | <b>SERVICE</b>                               |
| 7. Disconnect 12VAC power supply from 962M control                                                                                                                                                           | <b>SERVICE</b>                       | <b>SERVICE</b>                               |
| 8. Manually rotate camshafts to REFILL                                                                                                                                                                       | <b>REFILL</b>                        | <b>REFILL</b>                                |
| 9. Connect external cam switches                                                                                                                                                                             | <b>REFILL</b>                        | <b>REFILL</b>                                |
| 10. Connect 962M main and 962S secondary controls with factory-installed 4-pin connector.                                                                                                                    | <b>REFILL</b>                        | <b>REFILL</b>                                |
| 11. Reconnect 12VAC power supply and optional battery backup to the 962M                                                                                                                                     | <b>REFILL</b>                        | <b>REFILL</b>                                |
| <b>Important:</b><br><b>When connecting the optional battery backup, the <u>black wire</u> should be connected first! Connecting the red wire first could result in serious damage to the circuit board.</b> |                                      |                                              |
| 12. Observe controls for proper operation. [Tank 1 control will rotate to the <b>STANDBY</b> position followed by Tank 2]                                                                                    | <b>STANDBY</b>                       | <b>REFILL</b>                                |
| 13. Observe controls for proper operation. [962M will remain in <b>STANDBY</b> . 962S will rotate to <b>SERVICE</b> ]                                                                                        | <b>STANDBY</b>                       | <b>SERVICE</b>                               |
| 14. System is now ready for operation                                                                                                                                                                        | <b>STANDBY</b>                       | <b>SERVICE</b>                               |

## 7.1.2 Additional Checks:

| Task                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                         | 962M Main Control Position<br>Tank 1 | 962S Secondary Control<br>Position<br>Tank 2                                       |
|------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|--------------------------------------|------------------------------------------------------------------------------------|
| 1. Initiate Manual Regeneration (Press and hold <b>REGEN</b> button for 3 seconds). LED display will alternate between Tank 2 <b>FLOW</b> and Tank 2 <b>REGEN TIME REMAINING</b> for 2 minutes. After two minutes, Tank 1 will rotate to <b>SERVICE</b> position and Tank 2 will begin <b>BACKWASH</b> cycle. LED will display Tank 1 <b>FLOW</b> and Tank 2 <b>REGEN TIME REMAINING</b> .                                                                                                                                                                                                                                                                                                                                   | <b>STANDBY</b>                       | <b>SERVICE</b>                                                                     |
| 2. Observe for proper operation. After 2 minutes, manually rotate the 962S secondary control (Tank 2) through the entire regeneration cycle. To continue operational checks, go to the next step.                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                            | <b>SERVICE</b>                       | <b>BACKWASH</b><br><b>BRINE / SLOW RINSE</b><br><b>FAST RINSE</b><br><b>REFILL</b> |
| 3. Manually rotate 962S control (Tank 2) cam shaft to <b>STANDBY</b> . LED display will show <b>ERR2</b> indicating the regeneration on Tank 2 ended too soon.                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                               | <b>SERVICE</b>                       | <b>STANDBY</b>                                                                     |
| 4. Clear <b>ERR2</b> by pressing LEFT button [←]. LED display will alternate between Tank 1 <b>FLOW</b> and <b>CAPACITY</b> .                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                | <b>SERVICE</b>                       | <b>STANDBY</b>                                                                     |
| 5. Test the optional battery power by momentarily disconnecting the AC power jack. Reconnect power jack. When power jack is reconnected, LED display should continue to alternate between Tank 1 <b>FLOW</b> and <b>CAPACITY</b> . If the control is not getting power, the LED display will alternate between <b>CAPACITY</b> and <b>TIME OF DAY</b> .                                                                                                                                                                                                                                                                                                                                                                      | <b>SERVICE</b>                       | <b>STANDBY</b>                                                                     |
| <b>MANUAL REGENERATION</b><br><br>The 962M main control allows the operator to select the tank to be regenerated by pressing the left arrow [←] button. When the desired tank is shown in the LED display (far left character), a regeneration of the displayed tank can be initiated by depressing the <b>REGEN</b> button for 3 seconds. If the tank that is currently in <b>SERVICE</b> is selected, the opposite tank will rotate from <b>STANDBY</b> to <b>SERVICE</b> while the selected tank is regenerating. Depressing the <b>REGEN</b> button for 3 seconds while the selected tank is regenerating will initiate a regeneration on the opposite tank once the selected tank has completed its regeneration cycle. |                                      |                                                                                    |

## 7.2 Twin or Triple Systems

The Magnum Electronic Controls may be configured as a twin parallel or triple parallel system which assures, through an electrical interlock built into the 962 controls, that only one unit will regenerate at a time. Compared to a single system, the parallel system also provides twice the available service flow rate when both units are on line in a twin system and three times the available service flow rate when all three units are on line in a

triple system. When the capacity of one of the units in a parallel system has been exhausted, the 962 control takes the unit "off-line", regenerates the unit, then returns the unit to "on-line" status while preventing the other units in the system from regeneration through an internal electrical lockout.

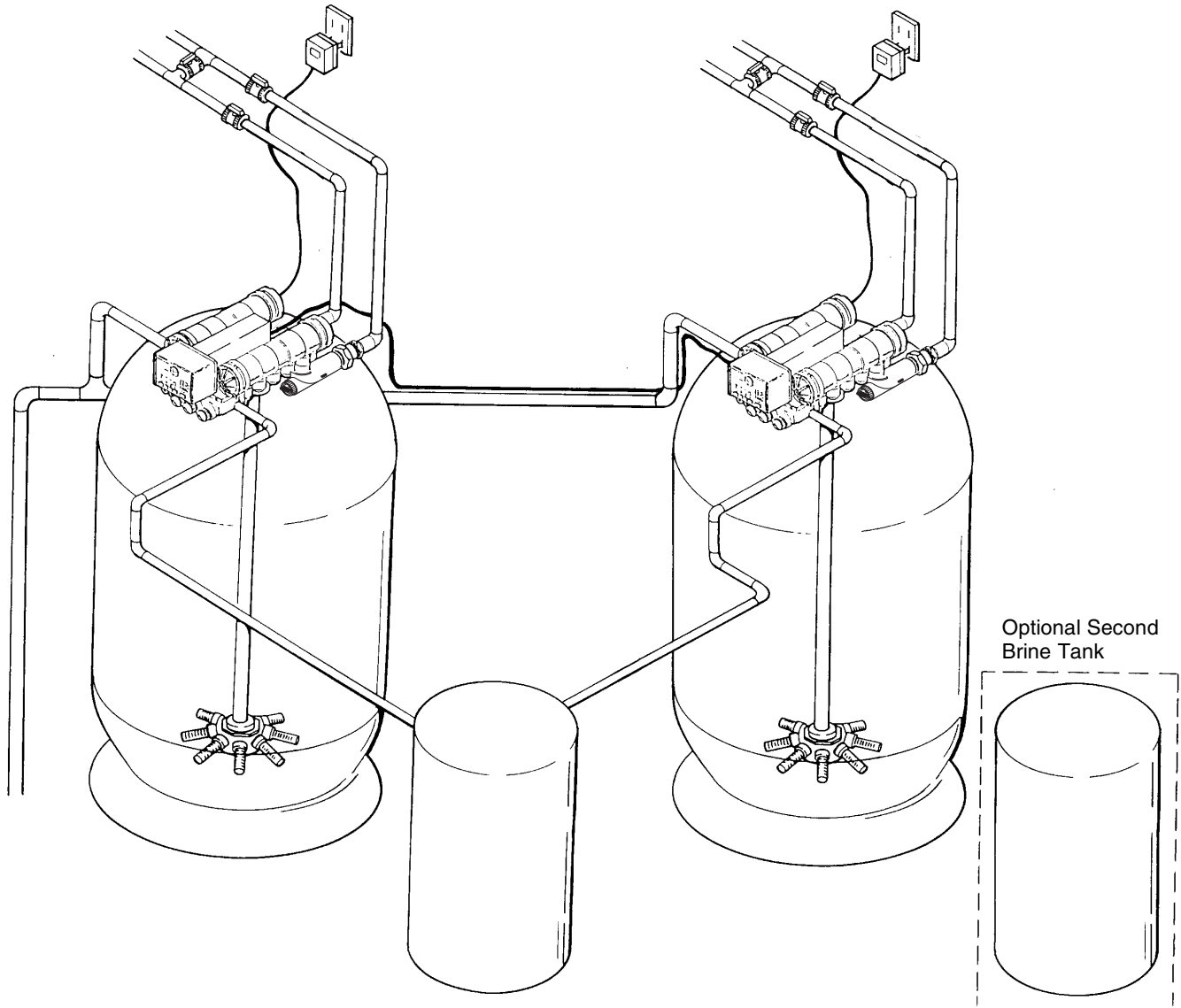


Figure 7.2 Magnum IT Twin Parallel Configuration

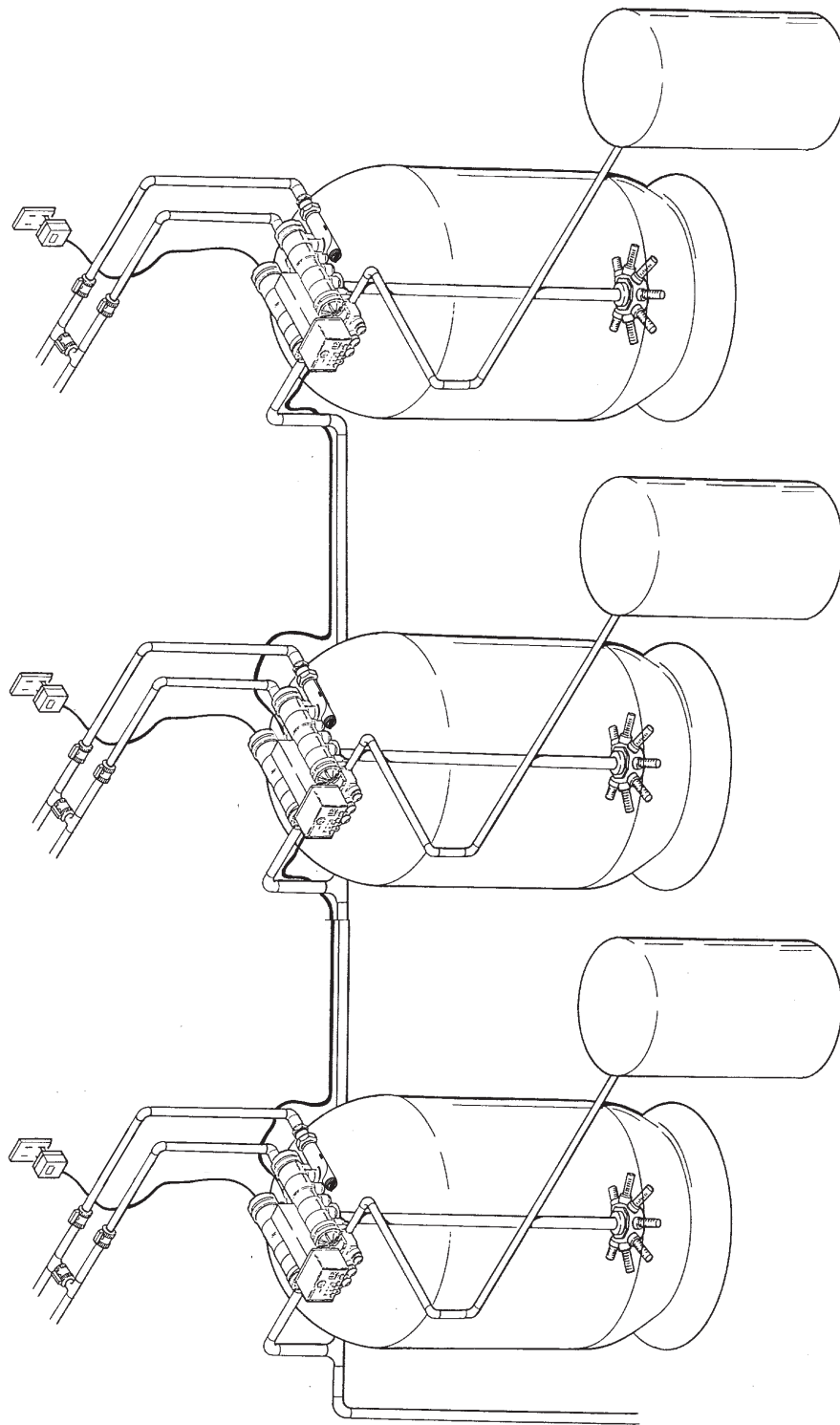


Figure 7.3 Magnum IT Triple Parallel Configuration

## 7.2.1 Parallel Control Set-Up

### Initial Setup

- It is advantageous to perform all control programming prior to start up of the entire water treatment system.
- Open the system manual bypass valve and close all inlet and outlet valves.
- Mount all 962 controls on the valves. All controls must indicate that they are in the REGENERATION COMPLETE position before inserting the camshaft.
- Connect the 12VAC power supply to each control.
- Connect the interconnect cable provided with the

### Special Programming

- Set P5-Capacity - below actual capacity - a reserve sufficient to provide two hours of service flow is recommended. This provides soft water when regeneration is delayed because another unit is already in regeneration.
- Set P15-Reserve Type - "3" - fixed reserve with immediate regeneration. This causes the control to do an immediate regeneration when the gallons remaining reaches zero.
- Set P16-Fixed Reserve - "0" - zero reserve. This prevents the control from initiating a regeneration at the programmed time, P2.

system to the factory installed 4 pin connector on each control. Also connect the optional battery back-up if provided.

- Program each 962 control in the system. See Table IIA and Special Programming below for programming parameters. On initial power-up, the LED display will show an **ERR4** message which indicates that one or more of the programming parameters are not set or is out of the allowable range. Enter and exit the programming mode by depressing the UP [ ↑ ] and DOWN [ ↓ ] buttons for 3 seconds. The programming mode can also be exited by not pressing a button for 30 seconds.

### Additional Conditions

- Each 962 control requires its own 12-volt transformer. They should all be plugged into the same power circuit. Power loss to only one transformer within the system may cause the system to malfunction.
- Each control valve should be equipped with a no hard-water bypass cartridge.
- The flow through each control valve should be balanced.
- The programming for all controls should be the same.
- Three brine tanks are recommended on triple parallel systems. This will provide adequate salt brine for all regenerations and eliminates concern for lack of brine strength when utilizing a single brine tank, should back to back regenerations take place.

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## 8.0 Start-Up Procedure

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The following steps provide general guidelines for the start-up of a water conditioning system with a Magnum control valve. Start up only one unit at a time. It is advantageous to perform all 962, 962F, or 962M programming prior to start-up.

1. Disconnect the electric power to the Magnum control. Fill the brine tank with 6 inches of water but do not add salt to the brine tank at this time.
2. The manual inlet and outlet valves should remain closed with the manual bypass valve open.
3. Remove the cam cover to reveal camshaft. Verify that the correct cam is inserted all the way into the control. Access to the camshaft is required to manually index the control valve to the desired cycles of operation.
4. Advance the control to the **Backwash** position by turning the camshaft **COUNTERCLOCKWISE**. (Pilot flappers #2, #3, and #5 are OPEN.) **THE PROPER SIZE DRAIN LINE FLOW CONTROL FOR THE SYSTEM BEING STARTED UP MUST BE INSTALLED IN THE DRAIN LINE AS CLOSE TO THE CONTROL VALVE AS POSSIBLE.**
5. Slowly open the manual inlet valve. Water will begin to flow to drain. Water pressure must build to approximately 20 pounds per square inch (psi) (137 kPa) in the control valve and tank for the pilot/diaphragm valve system to operate properly. Continue to open the manual inlet valve slowly. (Note: large capacity systems will flow an extremely large amount of water to drain while pressure builds within the system). A definite change in the flow to drain and sound, as the diaphragm cartridges shift into position, will indicate that adequate pressure has been built up in the system. When the control valve does shift into the backwash position, the air in the tank will be pushed out through the drain line. Monitor the drain line closely during this time. If backwash flow during start-up is too high, resin or mineral could be pushed out of the tank through the drain line. The manual inlet valve can be closed slightly to prevent resin loss, however, a minimum pressure must be maintained within the system for continued pilot/diaphragm valve operation.
6. After all the air has been purged from the tank, allow the backwash water to flow to drain until clear.
7. Advance the control camshaft to the Brine/ Rinse position by rotating the camshaft **COUNTERCLOCKWISE**. (Pilot flappers #B1, #B2, #1, #3, and #5 are OPEN on softeners only--this cycle is skipped on 3-cycle filters.) The water flow to drain should reduce significantly and brine draw should be observed. Reference the **Performance Data and Charts** section.
8. Advance the control to the **Fast Rinse** position by turning the camshaft **COUNTERCLOCKWISE**. (Pilot flappers #1, #3, #4, and #5 are OPEN.) The water flow to drain should increase significantly, to approximately the same as the backwash flow.
9. Advance the control valve to the **Refill** position by rotating the camshaft **COUNTERCLOCKWISE**. (Pilot Flappers #B1, #B2, #1, #2, and #4 are OPEN. Pilot Flapper #3 on Twin Alternating systems is also OPEN. This cycle is skipped on 3-cycle filters). A flow of water should be filling the brine tank. The brine tank can be filled to the proper level if the water height is known. There should be NO water flow to drain. Reference the **Performance Data and Charts** section.
10. Advance the control valve to a position just before the **Regeneration Complete** position (softener) or the **Backwash Complete** position (filter). Connect electrical power to the controller. Allow the control to drive the camshaft to the home position. Note: See the special section 7.1.1 for Twin Alternating control set-up.
11. Open the manual outlet valve completely and close the manual bypass valve. Perform any 942 or 942F control programming if necessary. Check the effluent for soft or iron-free water. Add salt to the brine tank.

Note: There are times when the system has a difficult time building enough pressure for proper pilot/diaphragm valve operation, such as low pressure applications and larger pipe sizes. If water flows to drain in all cycles and does not shut off in service, typically, either the inlet valve is not open far enough or the drain line flow control has not been installed in the drain line.

## 9.0 Service Instructions

| Symptom                                                     | Possible Cause                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                    | Solution                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                              |
|-------------------------------------------------------------|-------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|-------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| 1. Water conditioner fails to regenerate.<br>No soft water. | <ul style="list-style-type: none"> <li>a. Power supply to Magnum control has been interrupted.</li> <li>b. Water pressure lost.</li> <li>c. For 942 series control, day pins are not pushed in.</li> <li>d. For 962 series control, improper or no initial programming.</li> <li>e. For 952 series control, no start of regeneration signal received or length of signal is insufficient.</li> <li>f. Defective control.</li> <li>g. No salt in brine tank.</li> <li>h. Manual bypass valve is open.</li> <li>i. For 962 series control, turbine meter is clogged or restricted.</li> <li>j. Leak at riser pipe seal.</li> <li>k. Insufficient brine.</li> <li>l. Plugged injector or injector screen.</li> </ul> | <ul style="list-style-type: none"> <li>a. Determine reason for power interruption and correct. Reset time of day.</li> <li>b. Restore water pressure.</li> <li>c. Push day pins in for desired regeneration days.</li> <li>d. Check programming values in 962 control and correct as needed.</li> <li>e. Test source signal to ensure positive closure and length of signal. A minimum signal length of 3 minutes is required.</li> <li>f. Replace control assembly.</li> <li>g. Add salt and regenerate.</li> <li>h. Close manual bypass valve.</li> <li>i. Inspect turbine meter assembly, clean or replace.</li> <li>j. Insure that riser pipe is properly sealed at tank adapter o-ring. Inspect pipe for cracks.</li> <li>k. Check refill control and clean if necessary. Check control settings. Check flow rate capabilities of safety float and air check assembly.</li> <li>l. Inspect and clean injector and/or injector screen.</li> </ul> |
| 2. No Brine Draw.                                           | <ul style="list-style-type: none"> <li>a. Plugged injector or injector screen.</li> <li>b. Insufficient water pressure.</li> <li>c. Obstructed drain line.</li> </ul>                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                             | <ul style="list-style-type: none"> <li>a. Inspect and clean injector and/or injector screen.</li> <li>b. Increase water pressure above 25 psig (172 kPa) minimum.</li> <li>c. Remove obstruction.</li> </ul>                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                          |
| 3. Insufficient brine draw.                                 | <ul style="list-style-type: none"> <li>a. Partially clogged injector or injector screen.</li> <li>b. Restricted flow rate in brine line.</li> <li>c. Insufficient water pressure.</li> <li>d. Excessive back pressure on injector due to elevated drain line.</li> <li>e. Partially restricted drain line.</li> </ul>                                                                                                                                                                                                                                                                                                                                                                                             | <ul style="list-style-type: none"> <li>a. Inspect and clean injector and/or injector screen assembly.</li> <li>b. Check flow rate capabilities of the safety float/aircheck assembly.</li> <li>c. Increase water pressure above 25 psig (172kPa) minimum.</li> <li>d. Reduce drain line elevation to height of valve.</li> <li>e. Remove restriction.</li> </ul>                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                      |
| 4. Insufficient Refill to Brine Tank.                       | <ul style="list-style-type: none"> <li>a. Restricted flow rate in brine line.</li> <li>b. P6 (Refill) value incorrectly set.</li> <li>c. P7 (Brine Draw) value incorrectly set.</li> </ul>                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                        | <ul style="list-style-type: none"> <li>a. Check flow rate capabilities of the safety float/aircheck assembly.</li> <li>b. Reprogram P6.</li> <li>c. Reprogram P7.</li> </ul>                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                          |
| 5. Excessive Water in Brine Tank.                           | <ul style="list-style-type: none"> <li>a. Plugged drain line flow control.</li> <li>b. Plugged injector and/or injector screen.</li> <li>c. Incorrect refill control.</li> </ul>                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                  | <ul style="list-style-type: none"> <li>a. Clean flow control.</li> <li>b. Inspect and clean injector and/or screen.</li> <li>c. Install correct control.</li> </ul>                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                   |



| Symptom                                               | Possible Cause                                                                                                                                                                                                           | Solution                                                                                                                                                                                                                                            |
|-------------------------------------------------------|--------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|-----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| 6. Leak to Drain.                                     | a. No flow control installed in drain line.<br>b. Insufficient water pressure.<br>c. Plugged injector and/or injector screen.<br>d. Back pressure on pilot drain port.                                                   | a. Install drain line flow control.<br>b. Increase water pressure above 25 psig (172 kPa) minimum.<br>c. Inspect and clean injector and/or injector screen.<br>d. Plumb pilot drain line to atmospheric position (i.e. brine tank).                 |
| 7. Loss of Media to Drain.                            | a. No flow control installed in drain line.                                                                                                                                                                              | a. Install drain line flow control.                                                                                                                                                                                                                 |
| 8. Loss of Water Pressure.                            | a. Fouled resin bed due to iron accumulation.<br>b. Slots in riser pipe or laterals are filled with resin fines.                                                                                                         | a. Clean Magnum control valve and mineral bed with cleaner.<br>b. Inspect and clean distributor pipe slots as needed.                                                                                                                               |
| 9. Salt in Water to Service After Regeneration.       | a. Injector is too small for system size.<br>b. Brine draw time excessively long due to low water pressure.<br>c. Restricted drain line.<br>d. Insufficient rinse volume.<br>e. Plugged injector and/or injector screen. | a. Install correct injector.<br>b. Increase water pressure above 25 psig (172 kPa) minimum.<br>c. Remove drain line restriction.<br>d. Increase slow rinse time, fast rinse time, or both.<br>e. Inspect and clean injector and/or injector screen. |
| 10. Err1, Err2, Err3, Err4.                           | a. See Table IV.                                                                                                                                                                                                         | a. See Solution in Table IV.                                                                                                                                                                                                                        |
| 11. Both tanks of Twin Alternating system in Standby. | a. Defective cam switch.<br>b. Miswired cam switch.                                                                                                                                                                      | a. Replace cam switch.<br>b. Replace wiring.                                                                                                                                                                                                        |
| 12. Display shows flow on tank in Standby.            | a. Cams were turned manually.                                                                                                                                                                                            | a. Follow procedure in Section 7.1.1 to synchronize controls.                                                                                                                                                                                       |

| Magnum Cv Leak to Pilot Drain Troubleshooting                                                                                                                                         |  |                   |  |  |  |  |  |
|---------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|--|-------------------|--|--|--|--|--|
| One possible cause is obstruction in valve disc area preventing disc from sealing. Another possibility is a tear in the diaphragm. This chart will help locate possible problem area. |  |                   |  |  |  |  |  |
| Not Leaking During                                                                                                                                                                    |  | Suspect Cartridge |  |  |  |  |  |
| Service Cycle                                                                                                                                                                         |  | #3 NHWB           |  |  |  |  |  |
| Backwash                                                                                                                                                                              |  | #1 Drain          |  |  |  |  |  |
| Brine/Slow Rinse                                                                                                                                                                      |  | #2 Rinse          |  |  |  |  |  |
| Fast Rinse                                                                                                                                                                            |  | #4 Inlet          |  |  |  |  |  |

## 9.1 Magnum Valve Cartridge Removal Procedure

**Removal of cartridges should be done only after reviewing all other possible causes of the problem(s) being addressed. There may be some difficulty removing cartridges in valves that have been in service for a period of time. Scale or iron build up around the O-ring seals may cause breakage in the cage assembly of the cartridge. If this occurs the cartridge must be replaced.**

To remove the number 1 or number 2 cartridges the control must be removed first (see Assembly instruction in the Magnum instruction manual, page 3).

What follows is a step-by-step procedure for cartridge removal:

1. Remove the four bolts securing the cartridge.
2. There are two parts or sections in the “cap” of the cartridge assembly. The first part is the cover for the diaphragm. The second part is attached to the main cartridge assembly. This part is in contact with the body of the Magnum valve. When referring to inserting screwdrivers for cartridge removal it is the area between the Magnum valve body and the

second part of the cartridge that is being referred to. See Figure 9.1.

3. A small flat blade screwdriver should be inserted as indicated in drawing. Pry a small opening between the Magnum valve body and the second part of the cartridge. This will allow the insertion of two larger flat blade screwdrivers that will be used to remove the cartridge.
4. Insert the two larger flat blade screwdrivers at the 10 o'clock and 2 o'clock positions on the cartridge. These should be inserted approximately 1/2 inch into the opening created by the small blade screwdriver. Use the two screwdrivers to slowly move the cartridge out of the valve body.
5. The cartridge should be removed for inspection. Look for damaged O-ring or debris on sealing surface ring of poppet.

There are two nipples at the 5:30 and 6:30 locations on the inside of the cartridge cap which transfer water to and from the diaphragm. There are two O-rings associated with the nipples. The O-rings must be in place when the cartridge is re-installed into the valve body.

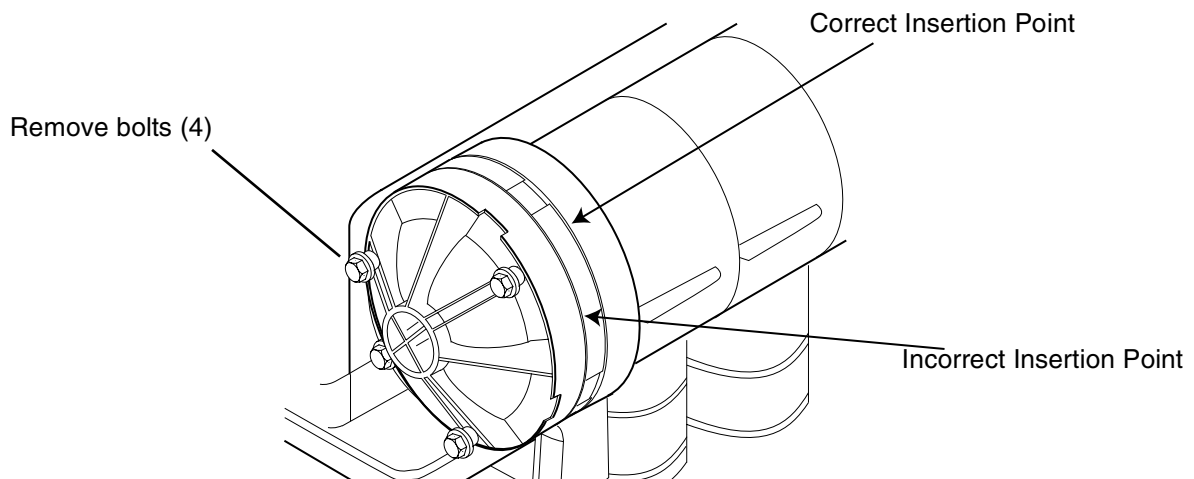


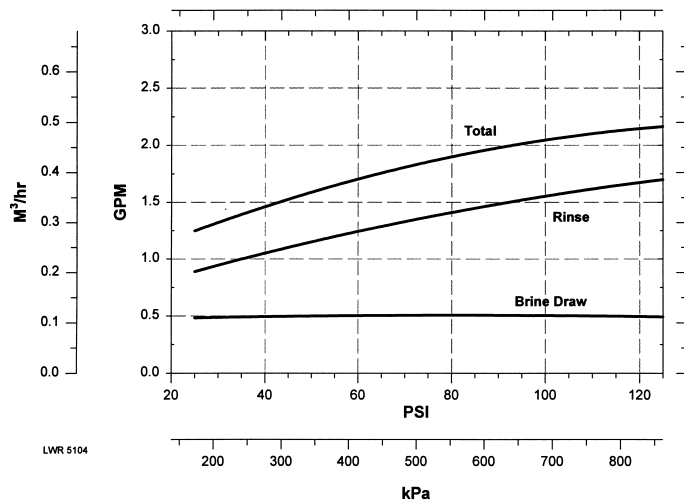
Figure 9.1

## 10.0 Performance Data and Charts

### 10.1 Magnum Injector Data

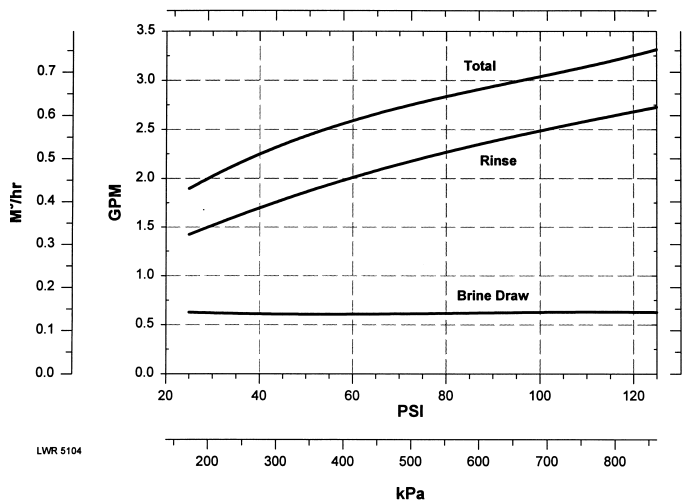
#### Injector # 1000441

Typical for 14 inch tank\*



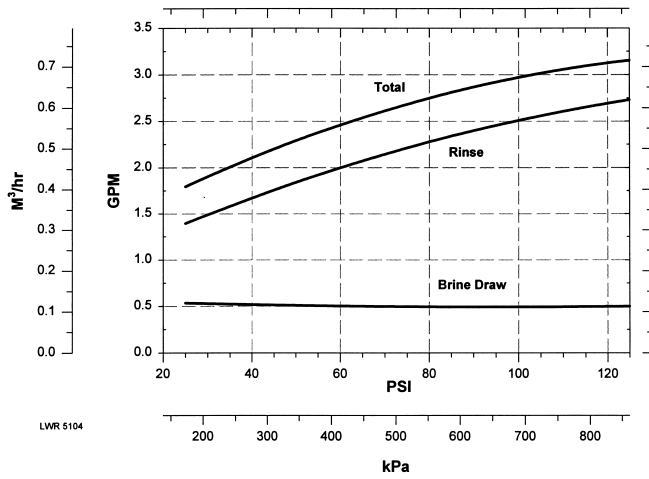
#### Injector # 1000443

Typical for 18 inch tank\*



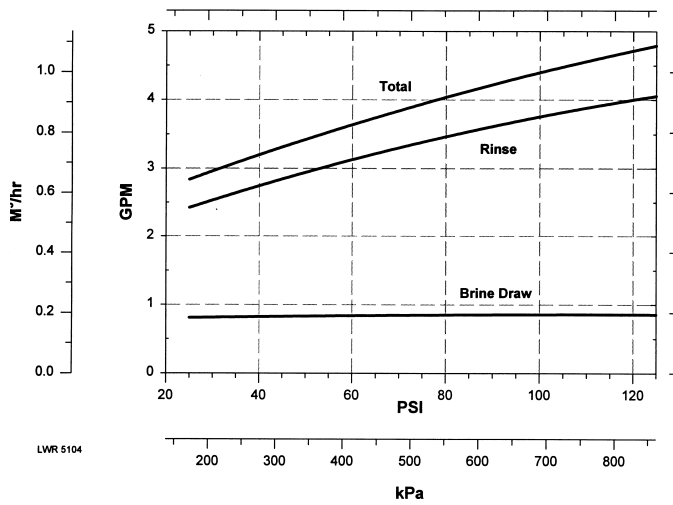
### Injector # 1000442

Typical for 16 inch tank \*



### Injector # 1000444

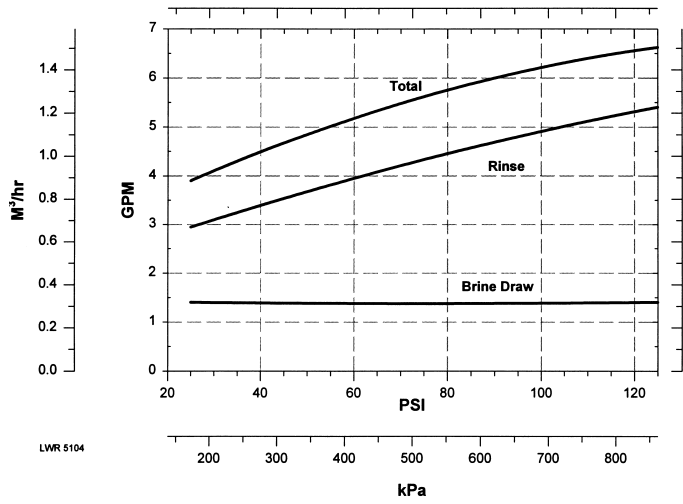
Typical for 21 inch tank \*



\* Brine draw and Rinse rates on empty tank

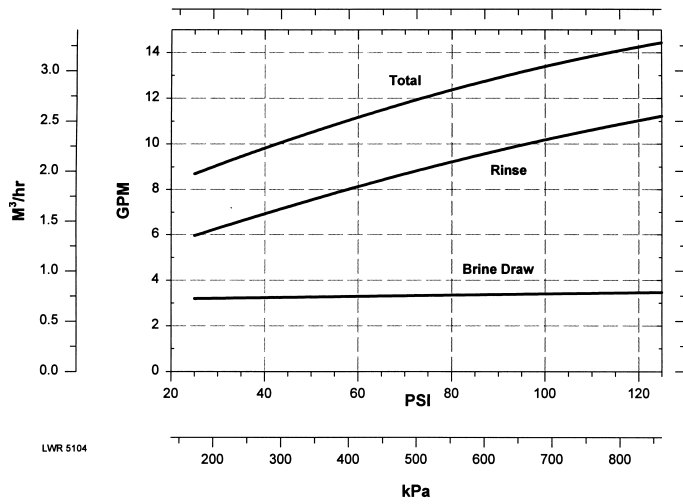
## Injector # 1000445

Typical for 24 inch tank \*



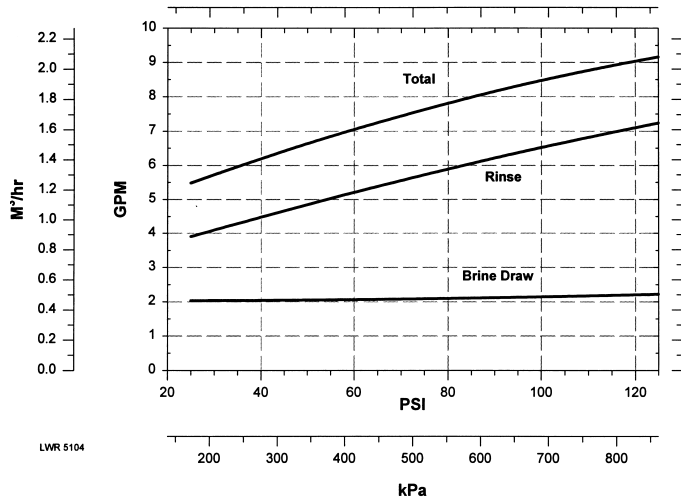
## Injector # 1000447

Typical for 36 inch tank \*



## Injector # 1000446

Typical for 30 inch tank \*



10.2 Magnum Flow Controls

Refill Control Identification

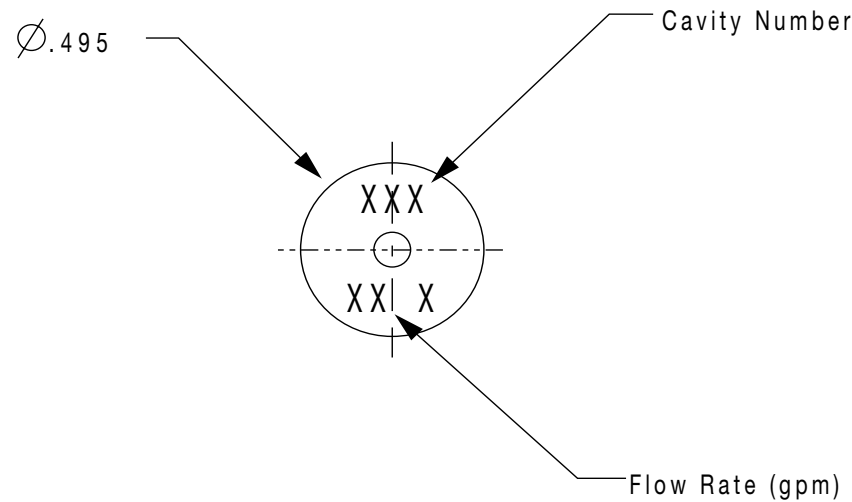


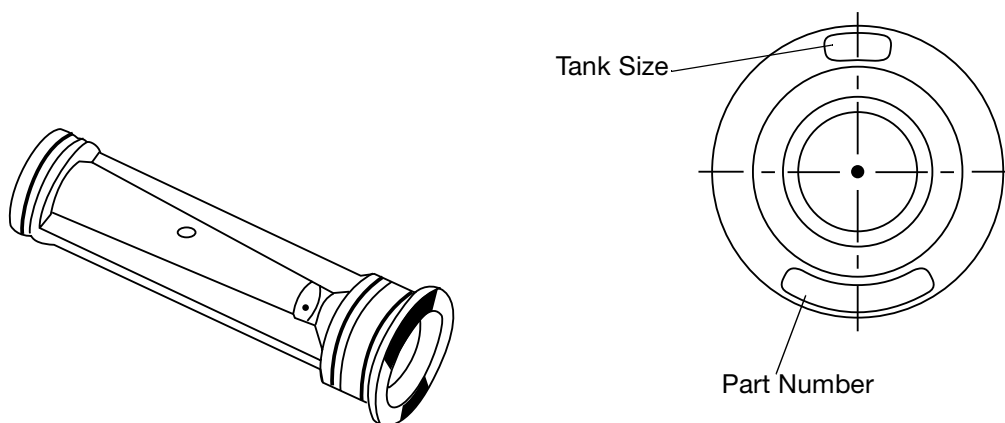
Table 10.1 Magnum Refill Control Chart (P/N Indicates 3-Pack)

| Part Number | Tank Diameter In. (cm) | Flow Rate GPM (LPM) | Program P6 Value |
|-------------|------------------------|---------------------|------------------|
| 1040679     | 14 (35.6)              | 0.7 (2.65)          | 7                |
| 1040680     | 16 (40.6)              | 0.8 (3.03)          | 8                |
| 1040681     | 18 (45.7)              | 1.0 (3.79)          | 10               |
| 1040682     | 21 (53.3)              | 1.4 (5.30)          | 14               |
| 1040683     | 24 (61.0)              | 2.0 (7.57)          | 20               |
| 1040684     | 30 (76.2)              | 3.0 (11.36)         | 30               |
| 1040685     | 36 (91.4)              | 5.0 (18.93)         | 50               |

**Note:** All flow rates are based on an inlet pressure of 60 psig (413 kPa). Actual rates will vary with pressure, temperatures and other system variables.

## 10.3 Magnum Injector Controls

### Injector Identification



**Table 10.2 Magnum Injector Chart**

| Part Number | Part Number with O-rings | Tank Diameter In. (cm) | Draw Rate GPM (LPM) | Program P7 Value        |
|-------------|--------------------------|------------------------|---------------------|-------------------------|
| 1000441     | 1040670                  | 14 (35.6)              | 0.5 (1.89)          | 5                       |
| 1000442     | 1040671                  | 16 (40.6)              | 0.5 (1.89)          | 5                       |
| 1000443     | 1040672                  | 18 (45.7)              | 0.6 (2.27)          | 6                       |
| 1000444     | 1040673                  | 21 (53.3)              | 0.9 (3.41)          | 9                       |
| 1000445     | 1040674                  | 24 (61.0)              | 1.4 (5.30)          | 14                      |
| 1000446     | 1040675                  | 30 (76.2)              | 2.0 (7.57)          | 20                      |
| 1000447     | 1040676                  | 36 (91.4)              | 3.3 (12.5)          | 33                      |
| 1000448     | 1040677                  | Blank                  | 0.0                 | Filter Application Only |

**Note:** All flow rates are based on an inlet pressure of 60 psig (413 kPa). Actual rates will vary with pressure, temperatures and other system variables.



## 10.4 Drain Line Flow Control

**Table 10.3 Recommended Backwash Flow Rates for Various Media**

| Media                                                                                     | Tank Diameter                                      |                            |                            |                            |                            |                            |                            |
|-------------------------------------------------------------------------------------------|----------------------------------------------------|----------------------------|----------------------------|----------------------------|----------------------------|----------------------------|----------------------------|
|                                                                                           | 14 in<br>(35.6 cm)<br>Tank                         | 16 in<br>(40.6 cm)<br>Tank | 18 in<br>(45.7 cm)<br>Tank | 21 in<br>(53.3 cm)<br>Tank | 24 in<br>(61.0 cm)<br>Tank | 30 in<br>(76.2 cm)<br>Tank | 36 in<br>(91.4 cm)<br>Tank |
|                                                                                           | Cubic Feet of Media/Drain Line Flow Control in GPM |                            |                            |                            |                            |                            |                            |
| *Softening Resin<br>(4.5 gpm/ft <sup>2</sup> )<br>(1.1 Lph/cm <sup>2</sup> )              | 3/5                                                | 4/6                        | 5/8                        | 7/12                       | 10/15                      | 15/25                      | 20/30                      |
| *Fine Mesh<br>Softening Resin<br>(3.4 gpm/ft <sup>2</sup> )<br>(.83 Lph/cm <sup>2</sup> ) | 3/4                                                | 4/5                        | 5/6                        | 7/8                        | 10/10                      | 15/17                      | 20/15                      |
| Multi Layer<br>(15 gpm/ft <sup>2</sup> )<br>(3.66 Lph/cm <sup>2</sup> )                   | 3/15                                               | 4/20                       | 5/25                       | 6/30                       | 7/50                       | 10/70                      | 15/105                     |
| Birm,<br>Greensand,<br>Carbon<br>(10 gpm/ft <sup>2</sup> )<br>(2.44 Lph/cm <sup>2</sup> ) | 3/10                                               | 4/15                       | 5/17                       | 7/20                       | 10/30                      | 15/50                      | 20/70                      |

\*60 °F (15 °C) water temperature, 50% bed expansion

## 10.5 Autotrol Drain Line Flow Control

**Table 10.4 Autotrol Drain Line Flow Controls (5 gpm - 40 gpm)**

| Part Number | Flow Control Disk |                   | Insert 1 | Insert 2 | Insert 3 | Insert 4 |
|-------------|-------------------|-------------------|----------|----------|----------|----------|
|             | gpm               | m <sup>3</sup> /h |          |          |          |          |
| 1040720     | 5                 | 1.135             | Blue     | Black    | Black    | Black    |
| 1040721     | 6                 | 1.362             | Red      | Black    | Black    | Black    |
| 1040722     | 7                 | 1.589             | Brown    | Black    | Black    | Black    |
| 1040723     | 8                 | 1.816             | Green    | Black    | Black    | Black    |
| 1040724     | 9                 | 2.043             | White    | Black    | Black    | Black    |
| 1040725     | 10                | 2.27              | Blue     | Blue     | Black    | Black    |
| 1040726     | 11                | 2.497             | Red      | Blue     | Black    | Black    |
| 1040727     | 12                | 2.724             | Red      | Red      | Black    | Black    |
| 1040728     | 13                | 2.951             | Brown    | Red      | Black    | Black    |
| 1040729     | 14                | 3.178             | Brown    | Brown    | Black    | Black    |
| 1040740     | 15                | 3.405             | Blue     | Blue     | Blue     | Black    |
| 1040741     | 16                | 3.632             | Green    | Green    | Black    | Black    |
| 1040742     | 17                | 3.859             | White    | Green    | Black    | Black    |
| 1040743     | 18                | 4.086             | White    | White    | Black    | Black    |
| 1040744     | 19                | 4.313             | White    | Orange   | Black    | Black    |
| 1040745     | 20                | 4.54              | Blue     | Blue     | Blue     | Blue     |
| 1040746     | 21                | 4.767             | Brown    | Brown    | Brown    | Black    |
| 1040747     | 22                | 4.994             | Green    | Green    | Red      | Black    |
| 1040748     | 23                | 5.221             | Green    | Green    | Brown    | Black    |
| 1040749     | 24                | 5.448             | Red      | Red      | Red      | Red      |
| 1040730     | 25                | 5.675             | Green    | Green    | White    | Black    |
| 1040731     | 26                | 5.902             | White    | White    | Green    | Black    |
| 1040732     | 27                | 6.129             | White    | White    | White    | Black    |
| 1040733     | 28                | 6.356             | Brown    | Brown    | Brown    | Brown    |
| 1040734     | 29                | 6.583             | Brown    | Brown    | Brown    | Green    |
| 1040735     | 30                | 6.81              | Orange   | Orange   | Orange   | Black    |
| 1040736     | 31                | 7.037             | Green    | Green    | Green    | Brown    |
| 1040737     | 32                | 7.264             | Green    | Green    | Green    | Green    |
| 1040738     | 33                | 7.491             | Green    | Green    | Green    | White    |
| 1040739     | 34                | 7.718             | Green    | Green    | Green    | Orange   |
| 1040750     | 35                | 7.945             | White    | Green    | Green    | Green    |
| 1040751     | 36                | 8.172             | White    | White    | White    | White    |
| 1040752     | 37                | 8.399             | White    | White    | White    | Orange   |
| 1040753     | 38                | 8.626             | Orange   | Orange   | Orange   | Green    |
| 1040754     | 39                | 8.853             | Orange   | Orange   | Orange   | White    |
| 1040755     | 40                | 9.08              | Orange   | Orange   | Orange   | Orange   |

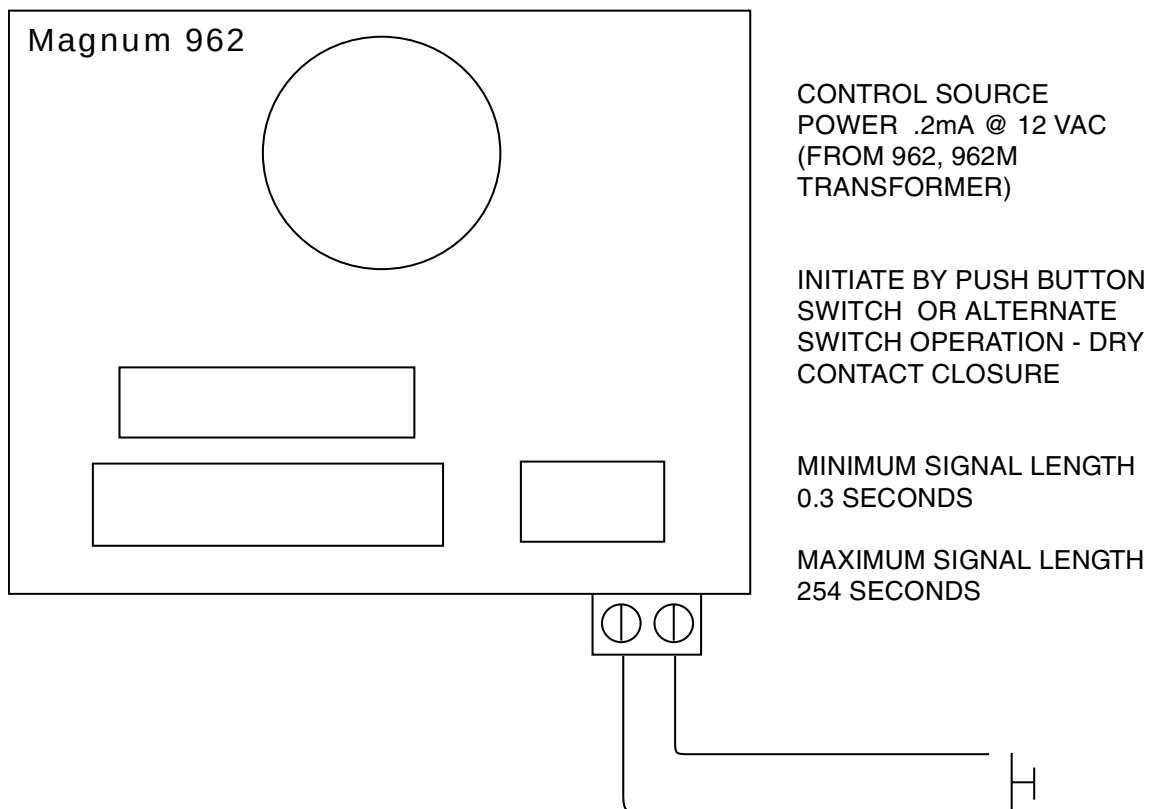
Note: Drain Line Flow Controls above 40 gpm require external control installed in drain line.

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## 11.0 Wiring Diagrams

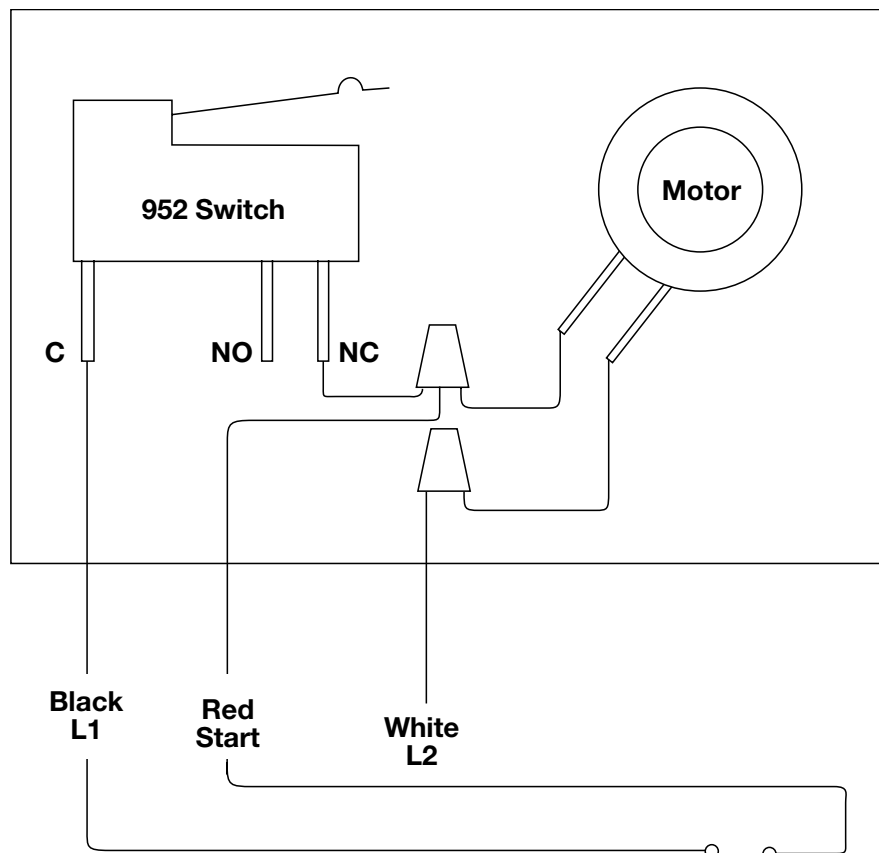
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### 11.1 Model 962 Series Electronic Control Remote Regeneration Initiation



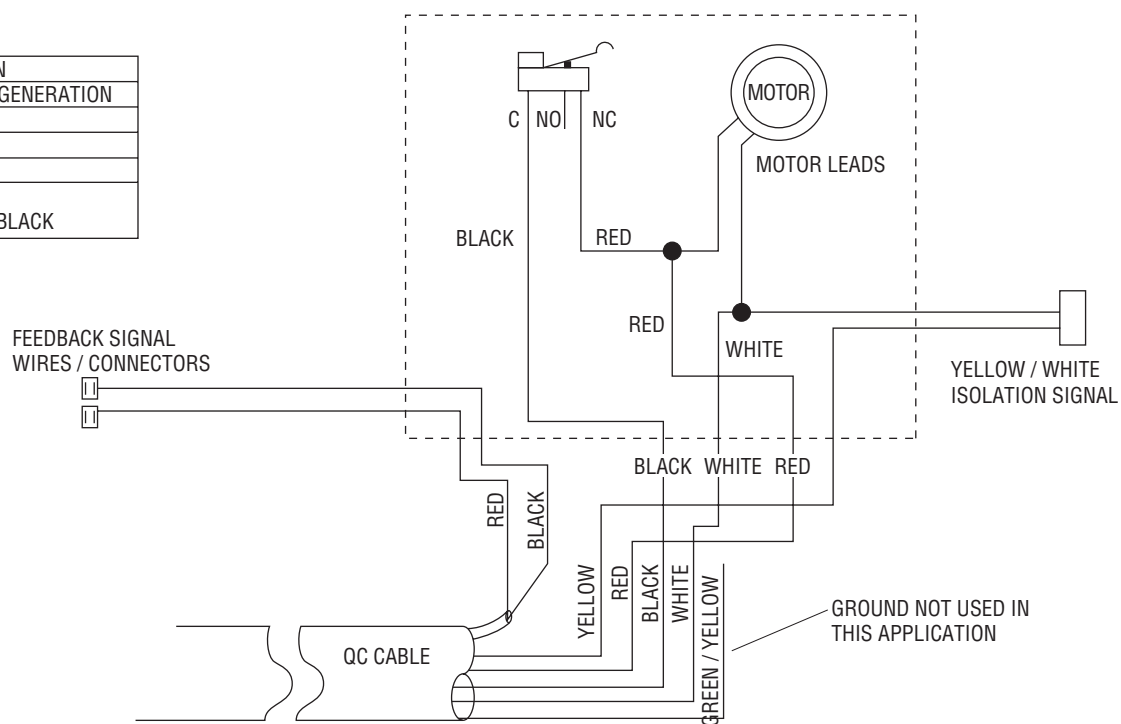
**NOTE:** The 962 Series Electronic Control is not recommended for pressure differential initiation or sequential regeneration of multiple tank systems. Please consult Pentair Water for these applications.

## 11.2 Model 952 Twin Series Impulse Control



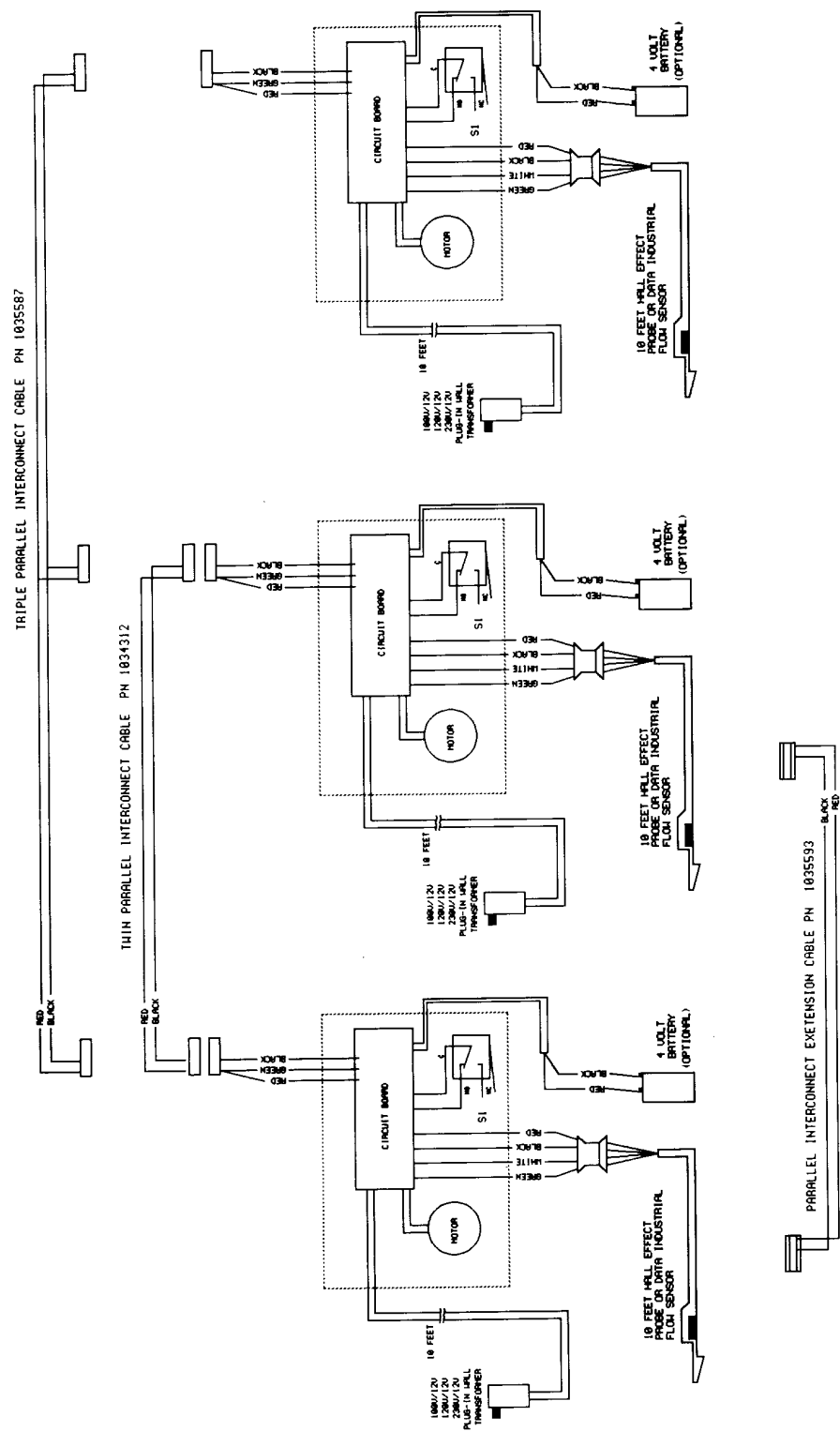
### 11.3 Model 952QC Impulse Control

| LEGEND         |                    |
|----------------|--------------------|
| YELLOW         | ISOLATION          |
| RED            | START REGENERATION |
| BLACK          | HOT                |
| WHITE          | NEUTRAL            |
| GRN/YEL        | GROUND             |
| FEEDBACK CABLE | RED AND BLACK      |

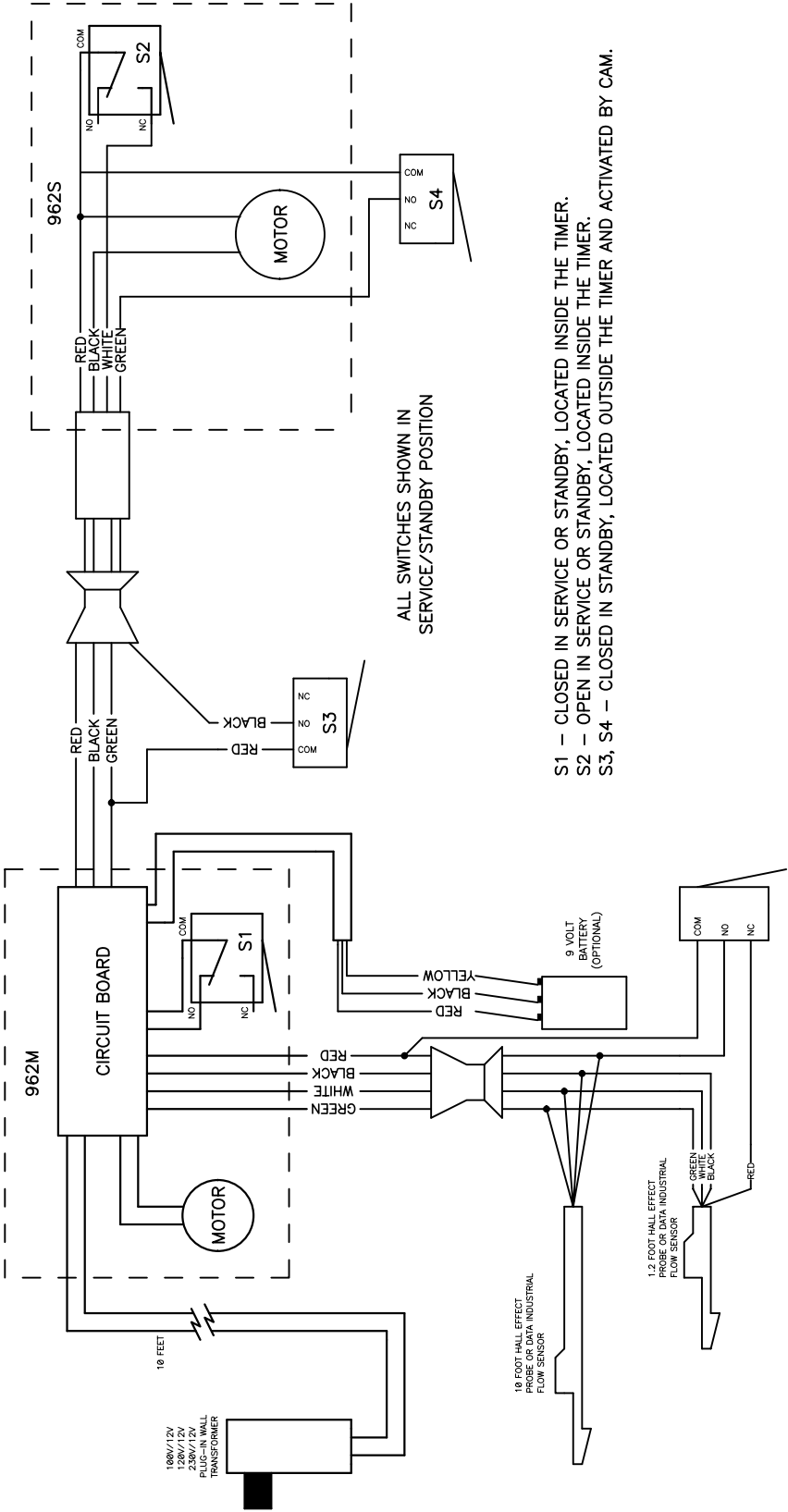


11.4 Triple Parallel Wiring

Model 962 Twin or Triple Parallel Wiring Schematic



# 11.5 Model 962 Twin Alternating System Main/Secondary Wiring Schematic



## 12.0 Assembly Drawings and Parts List

### Magnum Controls

#### 12.1 Manual Controls

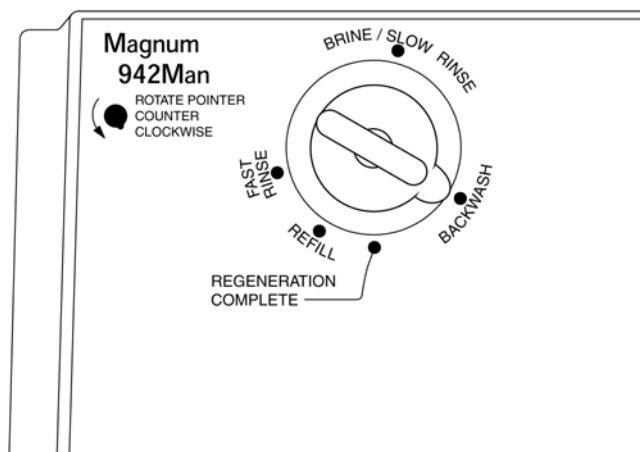


Figure 12.1 Magnum 942MAN

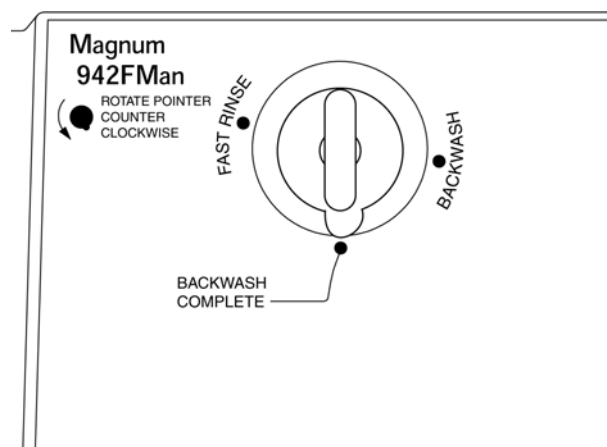


Figure 12.2 Magnum 942FMAN

**Table 12.1 942 Manual Control Configurations**

| Part Number | Description                            |
|-------------|----------------------------------------|
| 1034398     | Manual Control/942Man Softener/English |
| 1034399     | Manual Control/942FMan Filter/English  |

# 12.2 Mechanical Timeclock Controls

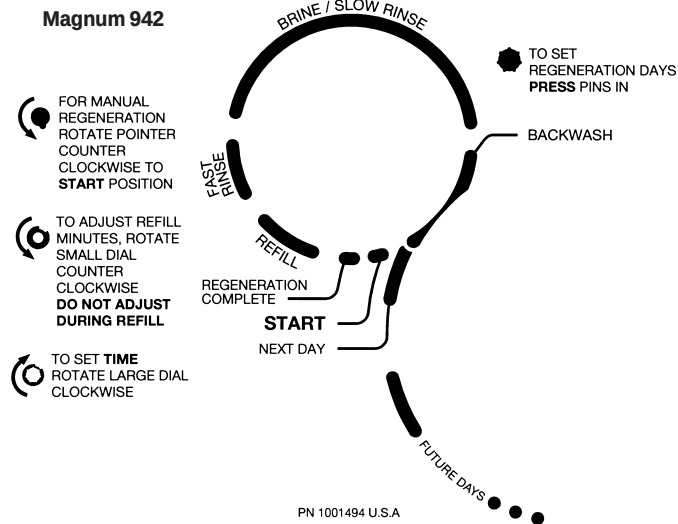


Figure 12.3 Magnum 942 (Softener)

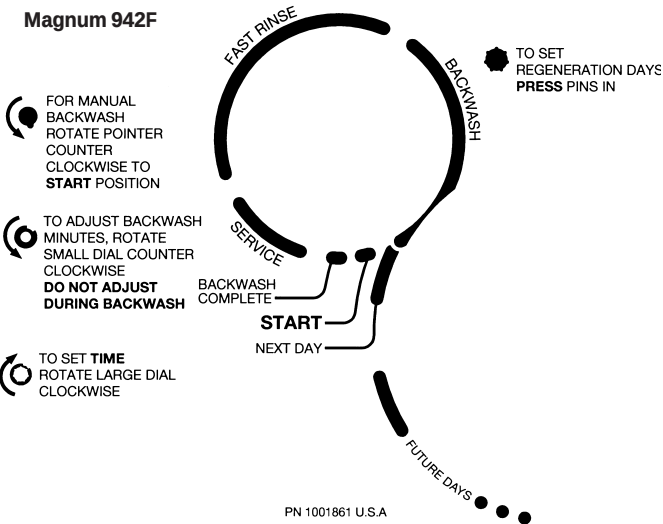


Figure 12.4 Magnum 942F (Filter)

**Table 12.2 Mechanical Timeclock 12V/50 Hz Configurations**

| Part Number | Description                                                |
|-------------|------------------------------------------------------------|
| 1046850     | Timeclock Control/942 Softener/7 Day/24 Hour/12 VAC/50 Hz  |
| 1046851     | Timeclock Control/942 Softener/12 Day/24 Hour/12 VAC/50 Hz |
| 1046852     | Timeclock Control/942F Filter/7 Day/24 Hour/12 VAC/50 Hz   |
| 1046853     | Timeclock Control/942F Filter/12 Day/24 Hour/12 VAC/50 Hz  |

**Table 12.3 942 Mechanical Timeclock 12V/60 Hz Configurations**

| Part Number | Description                                                |
|-------------|------------------------------------------------------------|
| 1046868     | Timeclock Control/942 Softener/7 Day/24 Hour/12 VAC/60 Hz  |
| 1046869     | Timeclock Control/942 Softener/12 Day/24 Hour/12 VAC/60 Hz |
| 1046870     | Timeclock Control/942F Filter/7 Day/24 Hour/12 VAC/60 Hz   |
| 1046871     | Timeclock Control/942F Filter/12 Day/24 Hour/12 VAC/60 Hz  |

**Table 12.4 942 Mechanical Timeclock 120V/60 Hz Configurations**

| Part Number | Description                                                 |
|-------------|-------------------------------------------------------------|
| 1046317     | Timeclock Control/942 Softener/7 Day/24 Hour/120 VAC/60 Hz  |
| 1046318     | Timeclock Control/942 Softener/12 Day/24 Hour/120 VAC/60 Hz |
| 1046319     | Timeclock Control/942F Filter/7 Day/24 Hour/120 VAC/60 Hz   |
| 1046320     | Timeclock Control/942F Filter/12 Day/24 Hour/120 VAC/60 Hz  |



## 12.3 Impulse Controls

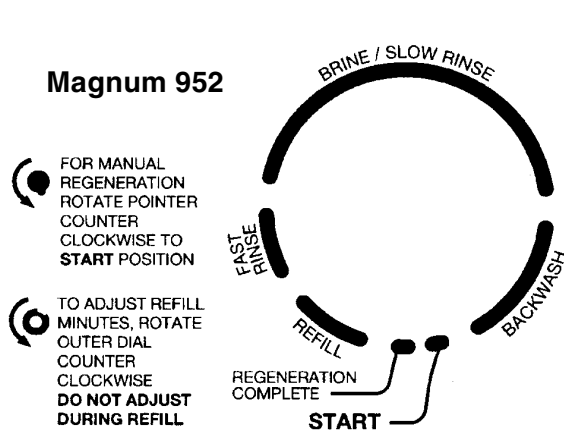


Figure 12.5 Magnum 952

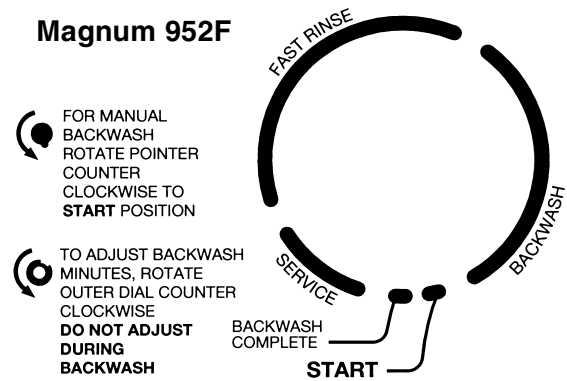


Figure 12.6 Magnum 952F

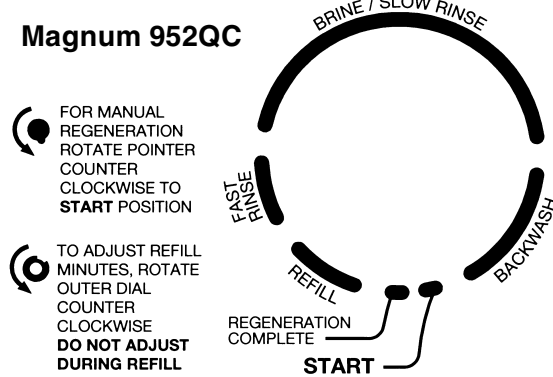


Figure 12.7 Magnum 952QC

**Table 12.5 952 Impulse Control 50 Hz Configurations**

| Part Number | Description                                                         |
|-------------|---------------------------------------------------------------------|
| 1046854     | Impulse Control/952 Softener/24 VAC/50 Hz                           |
| 1046855     | Impulse Control/952F Filter/24 VAC/50 Hz                            |
| 1046856     | Impulse Control/952QC Softener/24 VAC/50 Hz - 7 foot (2.1 m) Cable  |
| 1046857     | Impulse Control/952QC Softener/24 VAC/50 Hz - 14 foot (4.2 m) Cable |
| 1046858     | Impulse Control/952QC Softener/24 VAC/50 Hz - 21 foot (6.3 m) Cable |

**Table 12.6 Impulse Control 60 Hz Configurations**

| <b>Part Number</b> | <b>Description</b>                                                  |
|--------------------|---------------------------------------------------------------------|
| 1046321            | Impulse Control/952 Softener/120 VAC/60 Hz                          |
| 1046323            | Impulse Control/952F Filter/120 VAC/60 Hz                           |
| 1046322            | Impulse Control/952 Softener/24 VAC/60 Hz                           |
| 1046324            | Impulse Control/952F Filter/24 VAC/60 Hz                            |
| 1046325            | Impulse Control/952QC Softener/24 VAC/60 Hz - 7 foot (2.1 m) Cable  |
| 1046336            | Impulse Control/952QC Softener/24 VAC/60 Hz - 14 foot (4.2 m) Cable |
| 1046337            | Impulse Control/952QC Softener/24 VAC/60 Hz - 21 foot (6.3 m) Cable |

12.4 Electronic Controls

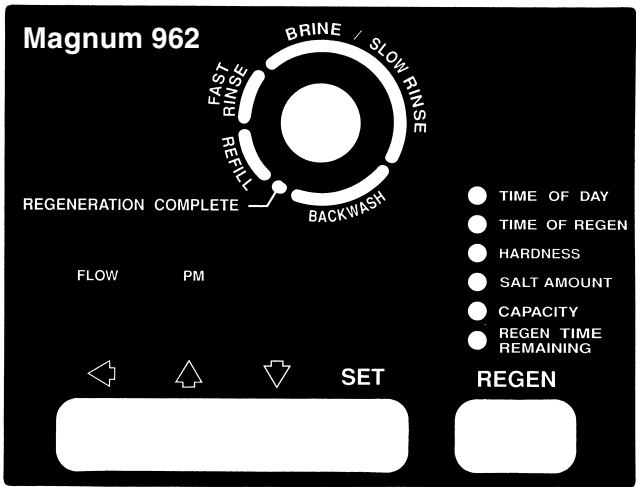


Figure 12.8 Magnum 962

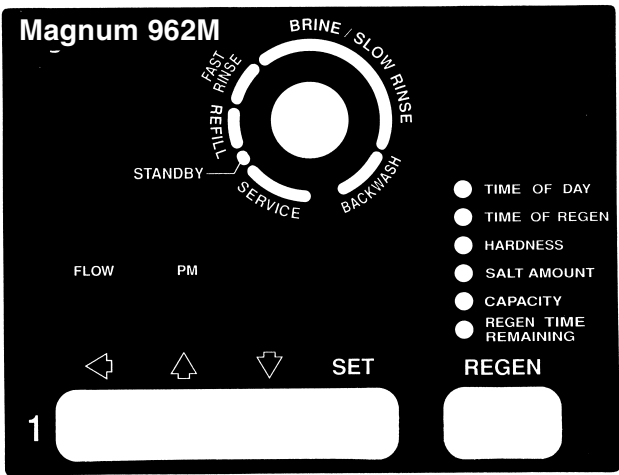


Figure 12.10 Magnum 962M

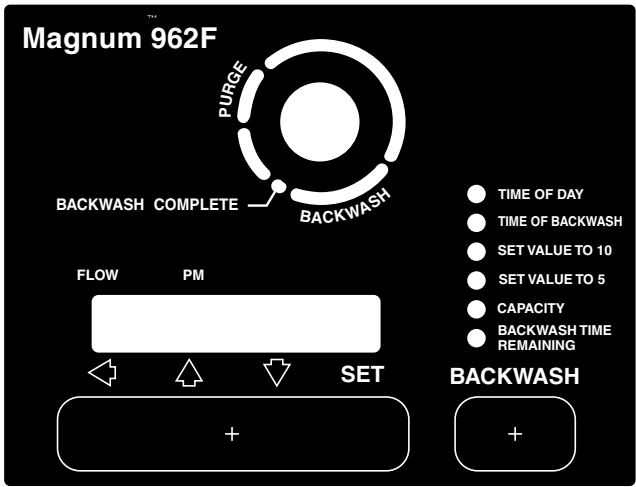


Figure 12.9 Magnum 962F

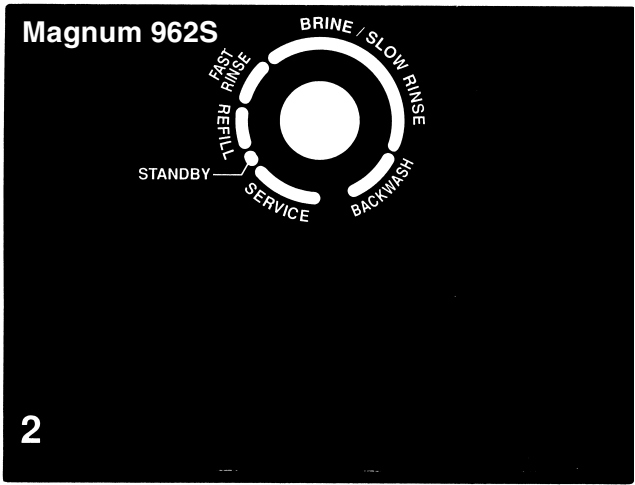


Figure 12.11 Magnum 962S

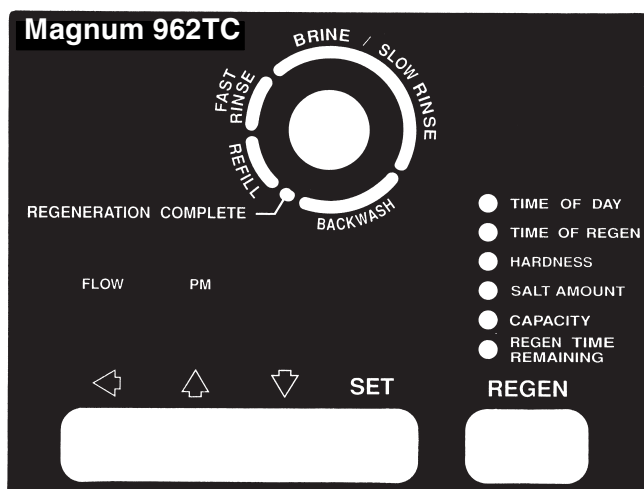


Figure 12.12 Magnum 962TC

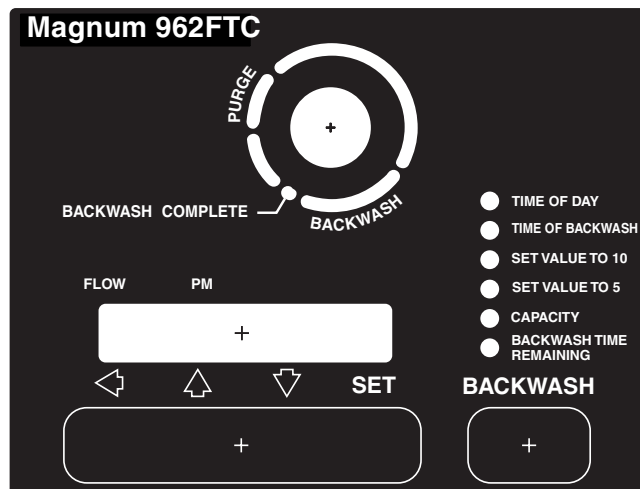


Figure 12.13 Magnum 962FTC

**Table 12.7 962 Electronic Control 12V/50 Hz Configurations**

| Part Number | Description                                                  |
|-------------|--------------------------------------------------------------|
| 1046860     | Electronic Control/962 Softener/Battery Backup/12 VAC/50 Hz* |
| 1046862     | Electronic Control/962M Main/Battery Backup/12 VAC/50 Hz*    |
| 1046863     | Electronic Control/962S Secondary/12 VAC/50 Hz               |
| 1046873     | Electronic Control/962F Filter/Battery Backup/12 VAC/50 Hz*  |

\* Battery Not Included.

**Table 12.8 962 Electronic Control 12 V/ 60 Hz Configurations**

| Part Number | Description                                                              |
|-------------|--------------------------------------------------------------------------|
| 1046327     | Electronic Control/962 Softener/Battery Backup/12 VAC/60 Hz*             |
| 1046329     | Electronic Control/962M Main/Battery Backup/12 VAC/60 Hz*                |
| 1046330     | Electronic Control/962S Secondary/12 VAC/60 Hz                           |
| 1046867     | Electronic Control/962F Filter/Battery Backup/12 VAC/60 Hz*              |
| 1053846     | Electronic Time Clock Control/962TC Softener/Battery Backup/12 VAC/60 Hz |
| 1053847     | Electronic Time Clock Control/962FTC Filter/Battery Backup/12 VAC/60 Hz  |

\* Battery Not Included.

**Table 12.9 Transformers**

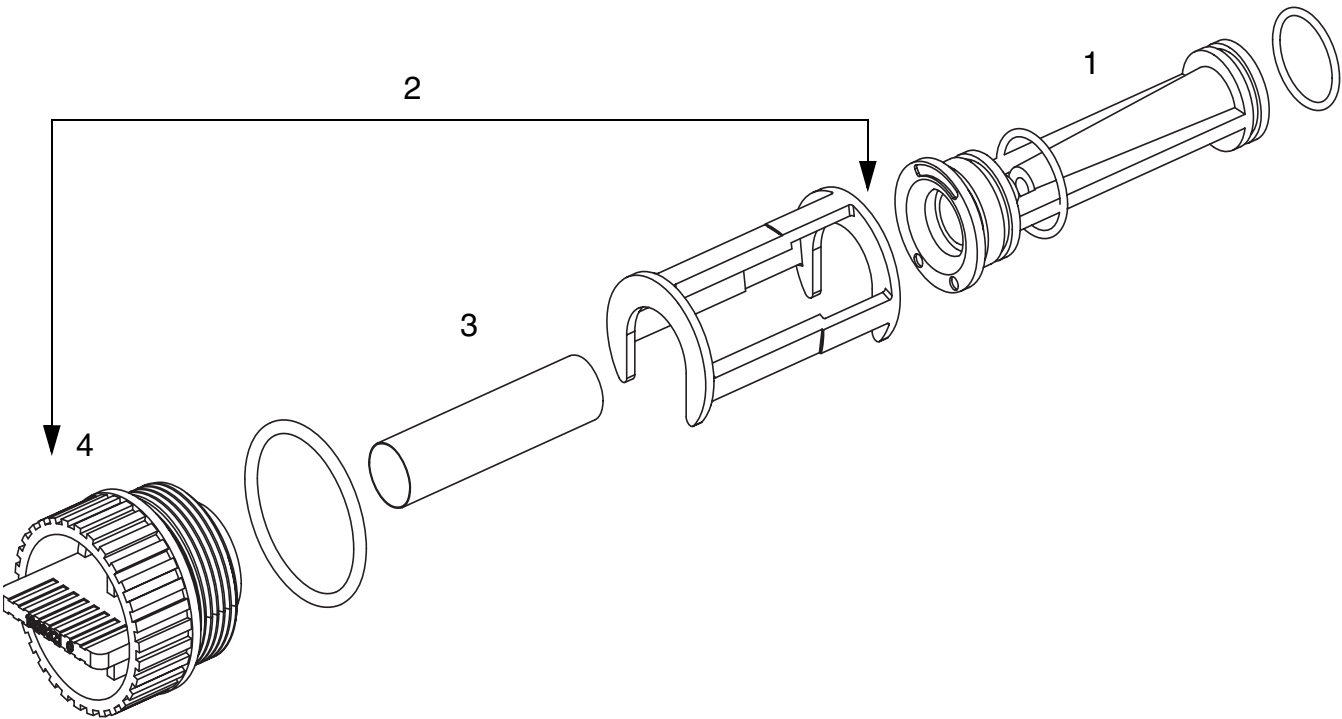
| Part Number | Description                                                               |
|-------------|---------------------------------------------------------------------------|
| 1000810     | 12 V Wall Mount Transformer/100 VAC/50/60 Hz/150 mA/Japanese Plug         |
| 1000811     | 12 V Wall Mount Transformer/120 VAC/60 Hz/150 mA/North American Plug      |
| 1000812     | 12 V Wall Mount Transformer/240 VAC/50 Hz/150 mA/Australian/Arentine Plug |
| 1000813     | 12 V Wall Mount Transformer/240 VAC/50 Hz/150 mA/British Plug             |
| 1000814     | 12 V Wall Mount Transformer/230 VAC/50 Hz/150 mA/European/Italian Plug    |

**Table 12.10 Miscellaneous Parts**

| Part Number | Description          |
|-------------|----------------------|
| 1075768     | Battery Rechargeable |

# 12.5 Magnum Flow Controls

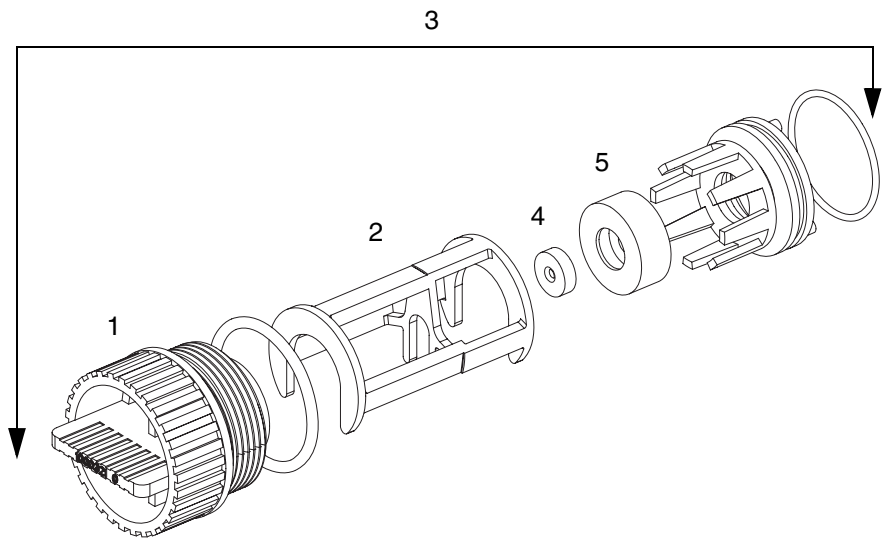
## Injector Assembly



| Item | Part Number | Description                                                                 |
|------|-------------|-----------------------------------------------------------------------------|
| 1    | 1040670     | Injector for 14-inch (35.6 cm) Tank - 0.5 GPM (1.9 LPM) (includes O-rings)  |
| 1    | 1040671     | Injector for 16-inch (40.6 cm) Tank - 0.5 GPM (1.9 LPM) (includes O-rings)  |
| 1    | 1040672     | Injector for 18-inch (45.7 cm) Tank - 0.6 GPM (2.27 LPM) (includes O-rings) |
| 1    | 1040673     | Injector for 21-inch (53.3 cm) Tank - 0.9 GPM (3.41 LPM) (includes O-rings) |
| 1    | 1040674     | Injector for 24-inch (61.0 cm) Tank - 1.4 GPM (5.3 LPM) (includes O-rings)  |
| 1    | 1040675     | Injector for 30-inch (76.2 cm) Tank - 2.0 GPM (7.57 LPM) (includes O-rings) |
| 1    | 1040676     | Injector for 36-inch (91.4 cm) Tank - 3.3 GPM (12.5 LPM) (includes O-rings) |
| 1    | 1040669     | Injector, Blank (includes O-rings)                                          |
| 2    | 1040677     | Injector Assembly (Less Injector)                                           |
| 3    | 1040678     | Injector Screen (3 pack)                                                    |
| 4    | 1040688     | Plug for Injector, Refill and Pressure Regulator Ports (including O-rings)  |

# 12.6 Magnum Flow Controls

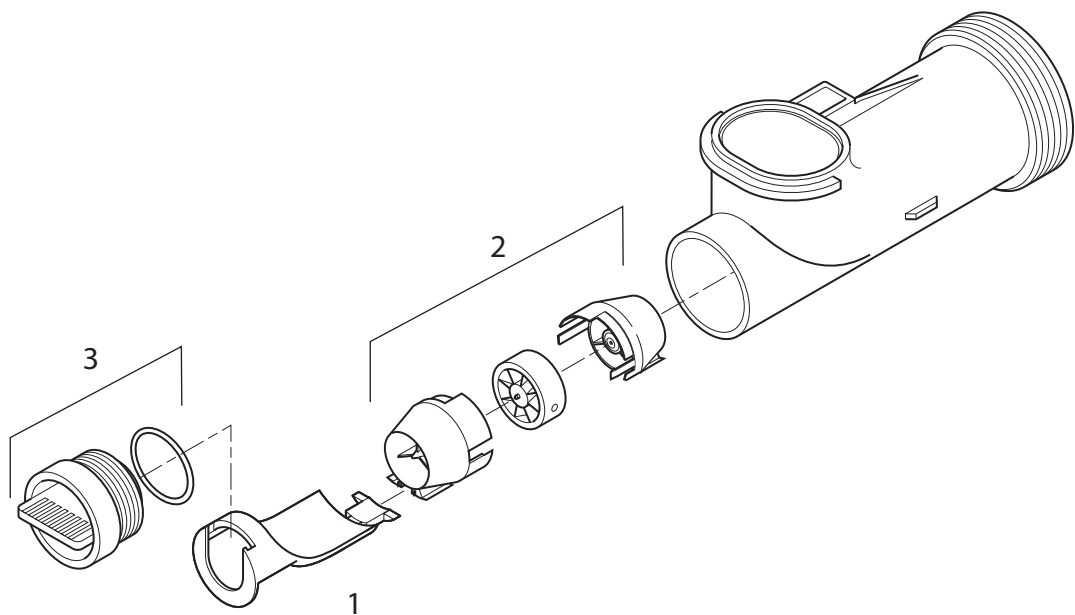
## Refill Control Assembly



| Item | Part Number | Description                                                                  |
|------|-------------|------------------------------------------------------------------------------|
| 4    | 1040679     | Refill Flow Control for 14-inch (35.6 cm) Tank - 0.7 GPM (2.6 LPM) (3 pack)  |
| 4    | 1040680     | Refill Flow Control for 16-inch (40.6 cm) Tank - 0.8 GPM (3.0 LPM) (3 pack)  |
| 4    | 1040681     | Refill Flow Control for 18-inch (45.7 cm) Tank - 1.0 GPM (3.8 LPM) (3 pack)  |
| 4    | 1040682     | Refill Flow Control for 21-inch (53.3 cm) Tank - 1.4 GPM (5.3 LPM) (3 pack)  |
| 4    | 1040683     | Refill Flow Control for 24-inch (61.0 cm) Tank - 2.0 GPM (7.6 LPM) (3 pack)  |
| 4    | 1040684     | Refill Flow Control for 30-inch (76.2 cm) Tank - 3.0 GPM (11.4 LPM) (3 pack) |
| 4    | 1040685     | Refill Flow Control for 36-inch (91.4 cm) Tank - 5.0 GPM (19.0 LPM) (3 pack) |
| 5    | 1040686     | Refill Flow Control Cage (3 pack)                                            |
| 3    | 1040687     | Refill Assembly (Less Refill Flow Control)                                   |
| 1    | 1040688     | Plug for Injector, Refill and Pressure Regulator Ports (includes O-ring)     |

12.7 Magnum IT Flow Sensor

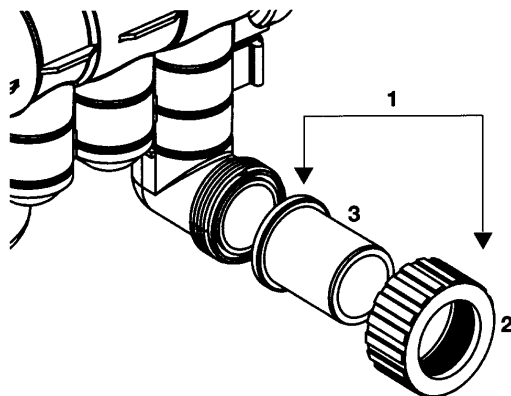
Turbine Assembly



| Item | Part Number | Description                    |
|------|-------------|--------------------------------|
| 1    | 1000074     | Insert, Corner 2-inch          |
| 2    | 1232965     | Assembly, Turbine 2-inch Elbow |
| 3    | 1000318     | Assembly, Plug                 |



## 12.8 Installation Adapters



### Adapters- Magnum

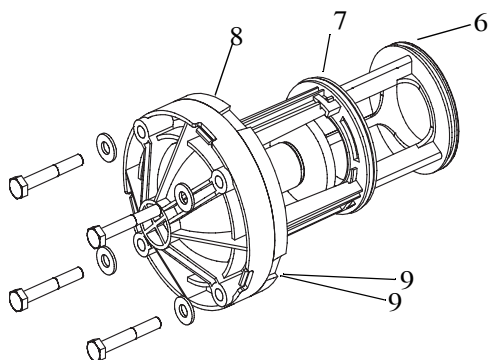
| Item      | Part Number | Description                                                            |
|-----------|-------------|------------------------------------------------------------------------|
| Not Shown | 1001657     | Magnum Cv 1.5-inch Adapter Kit - Brass NPT for inlet, outlet, drain    |
| Not Shown | 1001658     | Magnum Cv 1.5-inch Adapter Kit - Brass BSP for inlet, outlet, drain    |
| 1         | 1001655     | Magnum Cv 1.5-inch Adapter Kit - CPVC for inlet, outlet, drain         |
| Not Shown | 1040544     | 1.5-inch NPT Brass Adapter with Glass Filled Plastic Nut (24 Pack)     |
| Not Shown | 1040555     | 1.5-inch BSP Brass Adapter with Glass Filled Plastic Nut (24 Pack)     |
| 1         | 1050556     | 1.5-inch CPVC Adapter with Glass Filled Plastic Nut (24 Pack)          |
| 2         | 1000356     | Glass Filled Plastic Nut for 1.5-inch Adapter                          |
| Not Shown | 1000360     | 1.5-inch Brass NPT Adapter                                             |
| Not Shown | 1000361     | 1.5-inch Brass BSP Adapter                                             |
| 3         | 1000356     | 1.5-inch CPVC Adapter                                                  |
| Not Shown | 1001995     | 1-1/2-inch Brass NPT Adapter with Drilled and Tapped 1/4-inch NPT Port |
| Not Shown | 1001996     | 1-1/2-inch Brass BSP Adapter with Drilled and Tapped 1/4-inch BSP Port |

### Adapters-Magnum IT

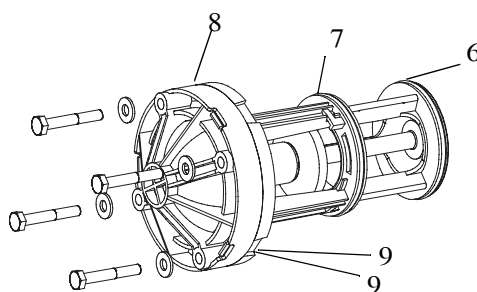
| Item      | Part Number | Description                                                        |
|-----------|-------------|--------------------------------------------------------------------|
| Not Shown | 1040782     | Magnum IT Adapter Kit - Brass NPT for inlet, outlet, drain         |
| Not Shown | 1040783     | Magnum IT Adapter Kit - Brass BSP for inlet, outlet, drain         |
| Not Shown | 1040784     | Magnum IT Adapter Kit - CPVC for inlet, outlet, drain              |
| Not Shown | 1040786     | 2-inch NPT Brass Adapter with Zinc Diecast Nut (24 Pack)           |
| Not Shown | 1040787     | 2-inch BSP Brass Adapter with Zinc Diecast Nut (24 Pack)           |
| Not Shown | 1040788     | 2-inch CPVC Adapter with Zinc Diecast Nut (24 Pack)                |
| Not Shown | 1030664     | 2-inch Cast Zinc Diecast Nut                                       |
| Not Shown | 1030663     | 2-inch Brass NPT Adapter                                           |
| Not Shown | 1033863     | 2-inch Brass NPT Adapter with Drilled and Tapped 1/4-inch NPT Port |

| <b>Item</b> | <b>Part Number</b> | <b>Description</b>                                                 |
|-------------|--------------------|--------------------------------------------------------------------|
| Not Shown   | 1030665            | 2-inch Brass BSP Adapter                                           |
| Not Shown   | 1033864            | 2-inch Brass BSP Adapter with Drilled and Tapped 1/4-inch BSP Port |
| Not Shown   | 1030666            | 2-inch CPVC Adapter                                                |
| Not Shown   | 1030667            | 63-mm Metric PVC Adapter                                           |
| Not Shown   | 1002906            | 1.5-inch to 2-inch Brass Bell Reducer Coupling                     |
| Not Shown   | 1010160            | 1.5-inch Adapter O-Ring                                            |
| Not Shown   | 1010165            | 2.0-inch Adapter O-Ring                                            |

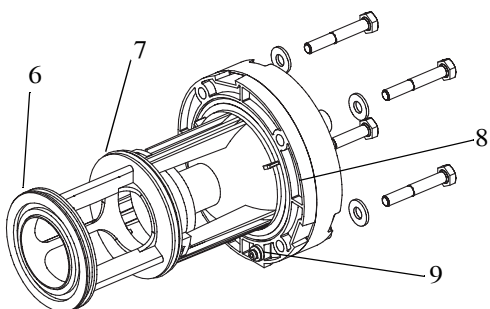
## 12.9 Magnum Valve Cartridges



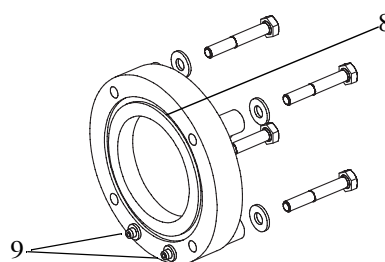
1 - Drain Valve Cartridge



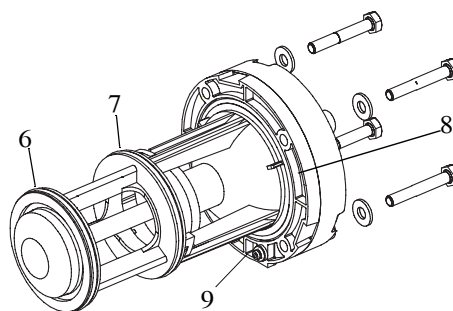
2 - Rinse Valve Cartridge



3 - No Hard Water Bypass Valve Cartridge



4 - Hard Water Bypass Cap

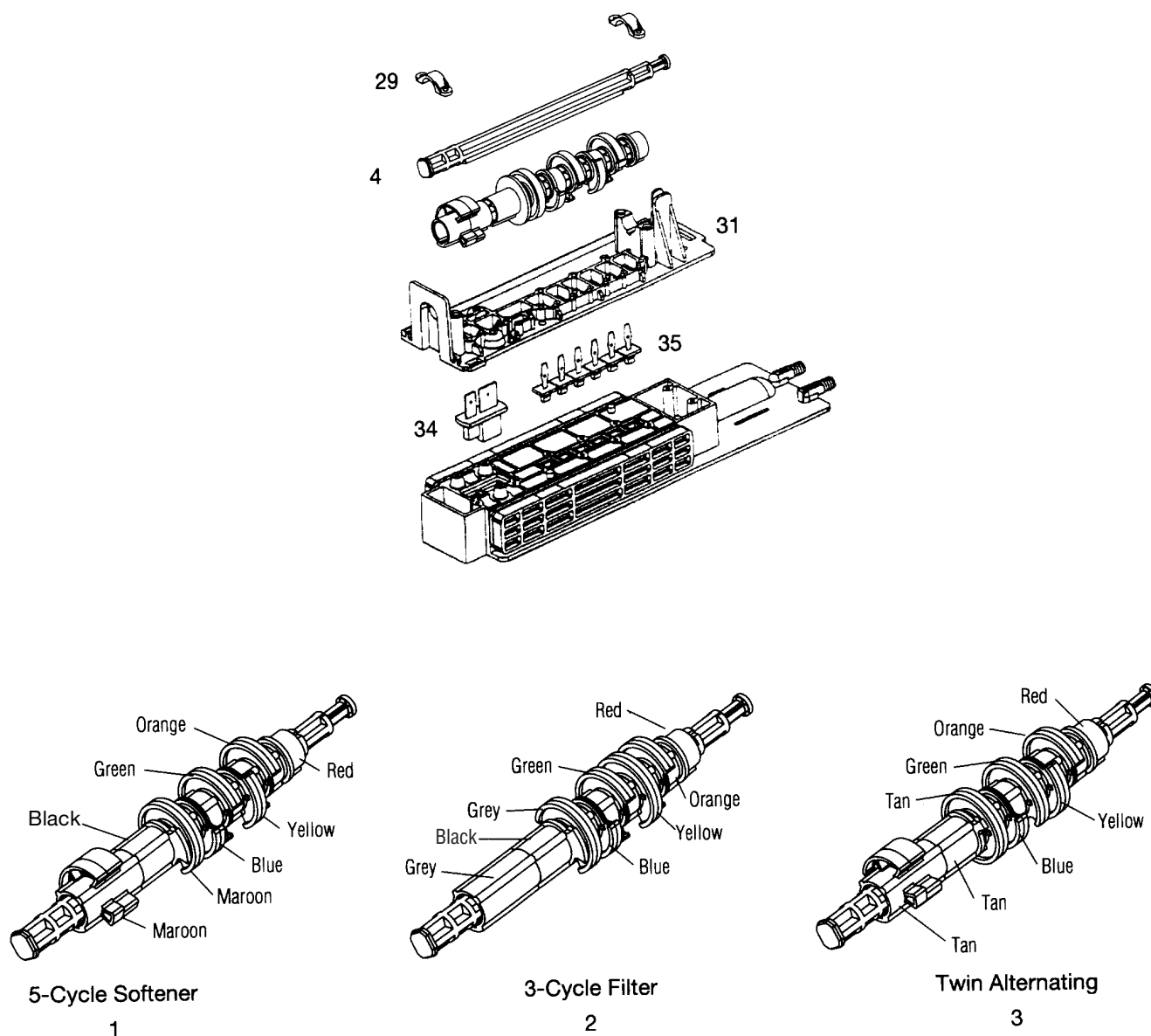


5 - Inlet Valve Cartridge

| Item | Part Number | Description                         |
|------|-------------|-------------------------------------|
| 1    | 1000366     | Drain Valve Cartridge               |
| 2    | 1000365     | Rinse Valve Cartridge               |
| 3    | 1000366     | No Hardwater Bypass Valve Cartridge |
| 4    | 1000336     | Hardwater Bypass Cap                |
| 5    | 1000317     | Inlet Valve Cartridge               |
| 6    | 1010157     | O-Ring                              |
| 7    | 1010158     | O-Ring                              |
| 8    | 1010159     | O-Ring                              |
| 9    | 1010116     | O-Ring (qty. 2 per Cartridge)       |

Note: Items 1 and 3 are identical valve cartridges.

## 12.10 Cam and Pilot Valve Assembly

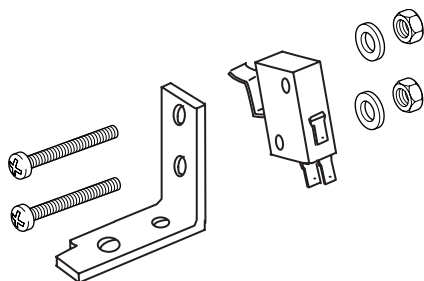


| Item | Part Number | Description                                         |
|------|-------------|-----------------------------------------------------|
| 1    | 1000535     | Camshaft Assembly - 5 Cycle Softener                |
| 2    | 1000538     | Camshaft Assembly - 3 Cycle Filter                  |
| 3*   | 1001751     | Camshaft Assembly - Twin Alternating                |
| 4    | 1000341     | Camshaft                                            |
| 5    | 1000461     | Brine Cam - Co-current 5 Cycle Softener (Maroon)    |
| 6    | 1000462     | Universal Cam Switcher (Black)                      |
| 7    | 1000464     | Pilot Cam - Co-current 5 Cycle Softener #1 (Maroon) |
| 8    | 1000465     | Pilot Cam - Co-current 5 Cycle Softener #2 (Blue)   |
| 9    | 1000466     | Pilot Cam - Co-current 5 Cycle Softener #3 (Green)  |
| 10   | 1000467     | Pilot Cam - Co-current 5 Cycle Softener #4 (Yellow) |

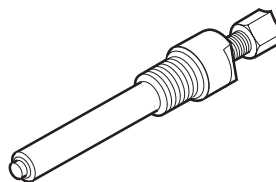
| Item      | Part Number | Description                                                |
|-----------|-------------|------------------------------------------------------------|
| 11        | 1000468     | Pilot Cam - Co-current 5 Cycle Softener #5 (Orange)        |
| 12        | 1000469     | Pilot Cam - Co-current 5 Cycle Softener #6 (Red)           |
| 13        | 1000460     | Spacer Cam - 3 Cycle Filter (Grey)                         |
| 14        | 1000462     | Universal Cam Switcher (Black)                             |
| 15        | 1000470     | Pilot Cam - 3 Cycle Filter #1 (Grey)                       |
| 16        | 1000471     | Pilot Cam - 3 Cycle Filter #2 (Blue)                       |
| 17        | 1000472     | Pilot Cam - 3 Cycle Filter #3 (Green)                      |
| 18        | 1000473     | Pilot Cam - 3 Cycle Filter #4 (Yellow)                     |
| 19        | 1000474     | Pilot Cam - 3 Cycle Filter #5 (Orange)                     |
| 20        | 1000469     | Pilot Cam - 3 Cycle Filter #6 (Red)                        |
| 21        | 1000499     | Brine Cam - Twin Alternating (Tan)                         |
| 22        | 1001750     | Universal Cam Switcher (Tan)                               |
| 23        | 1001620     | Pilot Cam - Twin Alternating #1 (Tan)                      |
| 24        | 1001621     | Pilot Cam - Twin Alternating #2 (Blue)                     |
| 25        | 1001622     | Pilot Cam - Twin Alternating #3 (Green)                    |
| 26        | 1001623     | Pilot Cam - Twin Alternating #4 (Yellow)                   |
| 27        | 1001624     | Pilot Cam - Twin Alternating #5 (Orange)                   |
| 28        | 1000469     | Pilot Cam - Twin Alternating #6 (Red)                      |
| 29        | 1000589     | Pillow Block Cap                                           |
| Not Shown | 1006095     | Pillow Block Cap Screw (4) (not shown)                     |
| 31        | 1000339     | Top Plate                                                  |
| Not Shown | 1006093     | Top Plate Screw - Short (5) (not shown)                    |
| Not Shown | 1006095     | Top Plate Screw - Long (9) (not shown)                     |
| 34        | 1000391     | Brine Flapper Valve                                        |
| 35        | 1000328     | Pilot Flapper Valve                                        |
| Not Shown | 1000553     | Cam for Auxiliary output, shuts off at end of refill       |
| Not Shown | 1000554     | Cam for Auxiliary output, shuts off at beginning of refill |
| Not Shown | 1001580     | Flapper Return Spring                                      |
| Not Shown | 1000343     | Cam Cover                                                  |

\* For use with 962M and 962S controls only.

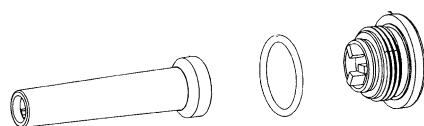
## 12.11 Kits and Assemblies



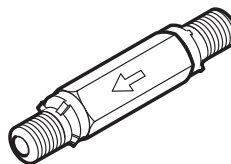
Switch Kit



External Pilot Feed Adapter



Pilot Filter Screen Assembly



Pilot System Check Valve

| Part Number | Description                                                                                                    |
|-------------|----------------------------------------------------------------------------------------------------------------|
| 1041049     | Switch Kit Assembly 0.1 amp rating (also used on 962M and 962S Controls)                                       |
| 1041063     | Switch Kit Assembly - 5 amp rating                                                                             |
| 1000226     | Pilot Screen Assembly (includes Pilot Screen, Pilot Screen Cap and O-ring)                                     |
| 1040691     | Valve O-ring Kit (tank adapter O-ring, (3) O-rings for 1-1/2-inch inlet, outlet, drain and distributor O-ring) |
| 1040692     | Pilot Flapper Kit (pilot, brine and springs)                                                                   |
| 1040668     | External Pilot Feed Adapter (separate source pilot water)                                                      |
| 1000878     | Outdoor Cover (962 control)                                                                                    |
| 1009115     | Top Stacking Distributor                                                                                       |
| 1005953     | Top Plate Screws (15 req'd)                                                                                    |
| 1006093     | Top Plate Screws (5 req'd)                                                                                     |
| 1034312     | Twin Parallel Interface Cable (10 feet) (3 m)                                                                  |
| 1035587     | Triple Parallel Interface Cable (10 feet) (3 m)                                                                |
| 1035593     | Parallel Interconnect Extension Cable (Used to connect two 10-foot cables)                                     |
| 1010162     | Tank Adapter O-ring                                                                                            |
| 1010160     | Riser Tube O-ring                                                                                              |
| 1009817     | Pilot System Check Valve                                                                                       |

## 12.12 962 Optional Switch Kits

| Part Number | Description                                    | Items Included                                                                                                                                                                                         |
|-------------|------------------------------------------------|--------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| 1041037     | Switch Kit for Twin Alt 962 Controls .1 amp    | (2) SPDT Switches with gold cross contacts<br>hardware to mount 3 switches<br>(6) crimp on connectors<br>(2) breakaway switch cams<br>(1) short twin/alt switch cam<br>(1) instruction sheet           |
| 1041038     | Switch Kit for Twin Alt 962 Controls 5 amp     | (2) SPDT Switches with standard contacts<br>hardware to mount 3 switches<br>(6) crimp on connectors<br>(2) breakaway switch cams<br>(1) short twin/alt switch cam<br>(1) instruction sheet             |
| 1041039     | Switch Kit for Single Tank 962 Controls .1 amp | (3) SPDT Switches with gold cross contacts<br>hardware to mount 3 switches<br>(9) crimp on connectors<br>(1) switch bracket<br>(3) breakaway switch cams<br>(1) instruction sheet<br>(1) bracket screw |
| 1041048     | Switch Kit for Single Tank 962 Controls 5 amp  | (3) SPDT Switches with standard contacts<br>hardware to mount 3 switches<br>(9) crimp on connectors<br>(1) switch bracket<br>(3) breakaway switch cams<br>(1) instruction sheet<br>(1) bracket screw   |
| 1041049     | Switch Kit for Single Tank Controls .1 amp     | (1) SPDT Switch with gold cross contacts<br>hardware to mount 1 switch<br>(3) crimp on connectors<br>(1) switch bracket<br>(1) instruction sheet<br>(1) bracket screw                                  |
| 1041063     | Switch Kit for Single Tank Controls 5 amp      | (1) SPDT Switch with standard contacts<br>hardware to mount 1 switch<br>(3) crimp on connectors<br>(1) switch bracket<br>(1) instruction sheet<br>(1) bracket screw                                    |
| 1041064     | Pilot Flapper Breakaway Kit                    | (1) Breakaway pilot cam<br>(1) Spacer<br>(1) instruction sheet                                                                                                                                         |
| 1041065     | 10-foot Switch Cable Assembly                  | (1) 10-foot cable with fast-on switch connector housing                                                                                                                                                |
| 1041066     | 20-foot Switch Cable Assembly                  | (1) 20-foot cable with fast-on switch connector housing                                                                                                                                                |
| 1041211     | Breakaway Cam .1 amp                           | (3) Breakaway cam<br>(1) Bracket                                                                                                                                                                       |
| 1041212     | Breakaway Cam 5 amp                            | (3) Breakaway cam<br>(1) Bracket                                                                                                                                                                       |

